Effective: 12-16-11

Title Sheet
1st Revised Sheet 1

GENERAL CUSTOMER SERVICES PRICE LIST

FOR THE

STATE OF ALABAMA

This price list contains regulations and rates applicable for the furnishing of Local Exchange Service, Message Toll Telephone Service, Wide Area Telecommunications Service, Optional Calling Plans Service, and for other general subscriber services, equipment and facilities associated with the above services offered by CenturyTel of Northern Alabama also referred to as the Company.

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or combination thereof.

EXPLANATION OF SYMBOLS

When changes are made on any price list page, a revised page will be issued canceling the price list page affected; such changes will be identified through the use of the following symbols:

(C) Denotes a change in: listing, general regulations, or condition, which may affect a rate or charge.

(D) Denotes discontinued material including: listing, general regulation, condition, rate or charge.

(I) Denotes increase in rate or charge.

(L) Denotes material relocated from or to another part of the price list, with no change in text, regulation, rate or condition.

(N) Denotes new material including: listing, general regulation, rate, charge or condition.

(R) Denotes a reduction in either rate or charge.

(T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Note: The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after initial filing of the price list.

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

The following list of trade names, trademarks and/or service marks which may be used for services offered in this tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by CenturyTel of Northern Alabama d/b/a CenturyLink with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINK™
CENTURYLINK℠
CORE CONNECT®

(N)

Effective: 11-22-15

Index
6th Revised Sheet 1

INDEX

Subject	Section	Sheet No.
Abuse or Fraudulent Use of Service	2	2
Access Line Work Charge	4	1
Access to Customer Premises	2	20
Advance Payments	2	7
Alphabetical Listing of Exchanges	3	3
Alterations-Necessitating Wiring Rearrangements	2	8
Application of Rates for Business and Residence Service	2	6
Application of Regulations	2	1
Applications for Service	2	5
Business Rate Application	2	6
Caller ID Extra	13	51
Caller ID Plus	13	51
Cancellation of Service for Cause		
Central Office Work Charge	4	1
CenturyLink Line Volume Plan (CLVP)	3	34
CenturyTel Calling Services	13	16
Changes in Exchange Group Classification	3	1
Charges Applicable Under Special Conditions	5	-
Classification of Exchanges by Rate Groups	3	2

INDEX

Subject	Section	Sheet No.
Construction Charges	5	1
Contract Periods Service	2	3
Customer	1	2
Billing	2	7
Use of Service	2	3
Definitions	1	1
Directories	2	21
Directory Listings	6	1
Joint Use	6	1
PBX	6	1
Primary	6	1
Discontinuance of Service		
By the Company	2	4
At the Customer's Request	2	4
For Non-Payment	2	4

Effective: 08-01-14

Index
1st Revised Sheet 3

INDEX

Subject	Section	Sheet No.	
Emergency Telephone Service (9-1-1)	10	1	
Establishment and Furnishing of Service	2	5	
Establishment of Credit	2	14	
Exchange Rates	3	7-8	
Extension of Facilities (Line Extension)	5	1	
Equipment, Tampering with	2	2	
Facilities			
Maintenance and Repair of	2	20	
New Construction of	5	1	
Use of	2	2	
Facility Relocation Cost Recovery Fee	**2**	**31**	(N)
Fraudulent Use of Service	2	2	
Furnishing of Service	2	5	
General Regulations	2	-	
Governmental Objections to Service			
Group Rate Schedules	3	2-6	
Impersonation of Another	2	2	
Interest on Deposits	2	13	

Effective: 03-23-15

Index
3rd Revised Sheet 4

INDEX

Subject	Section	Sheet No.
Liability of the Company	2	18
Line Extensions	5	1
Line Volume Plan	3	34
Listings, Directory	6	1
Local Calling Areas	3	4
Local Exchange Service	3	1
Local Service Rate Groups	3	2
Maintenance and Repair	2	20
Maps		
Minimum Contract Period	2	3
Network Access Register Package	3	12
New Construction	5	1
Obligation of the Company	2	18
Obscene Language	2	2
Payment, Advance	2	13
Pole Line Construction	5	1
Premises Alterations	2	8
Prepaid Local Telephone Service (PLTS)	2	12

Effective: 03-23-15

Index
3rd Revised Sheet 5

INDEX

Subject	Section	Sheet No.	
Primary Connection Charge	4	2	
Profane Language	2	2	
Provision of Equipment	2	18	
Rearrangement of Facilities	2	2	
Regrouping	3	1	
Regulations, Violation of	2	4	
Repair and Maintenance	2	20	
Residence Customer Referral Program	13	55	
Residence Rate Application	2	6	
Restoration Charge	4	5	
Restoration of Service	2	17	
Right-of-Way	5	**1**	(T)
Service Charges	4	1	
Service Order Charge	4	1	
Symbols		Title Page	

Effective: 03-23-15

Index
3rd Revised Sheet 6

INDEX

Subject	Section	Sheet No.	
Tampering with Equipment	2	2	
Telephone Directories	2	21	
Telecommunications Service Priority (TSP) System	22	1	
Temporary Service	5	**1**	(T)
Termination Charge	4	5	
Termination of Service	2	4	
Transfer of Service Between Customers	2	11	
Unauthorized Attachments or Connections	2	4	
Underground Facilities	2	9	
Undertaking of the Company	2	18	
Use of Customer Service	2	3	
Use of Service for Unlawful Purposes	2	2	

TABLE OF CONTENTS

Section

1. Definitions
2. General Regulations
3. Local Exchange Service
4. Service Charges
5. Charges Applicable Under Special Conditions
6. Directory Listings
7. Coin Telephone Service
8. Central Office Non-Transport Service Offering
9. Foreign Exchange Service
10. Reserved for Future Use
11. N11 Abbreviated Dialing Codes
12. Digital Network Services
13. Miscellaneous Service Arrangements
14. Supplemental Equipment
15. Interconnection with Communications Equipment and Systems Provided By the Customer
16. Shared Tenant Service Offerings
17. Private Line Service
18. Long Distance Message Telecommunication Services
19. Wide Area Telecommunications Service
20. Intrastate Access Service
21. Mobile Telephone Service
22. Telecommunication Service Priority (TSP) System
50. Promotions (N)

DEFINITIONS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ACCESS LINE WORK CHARGE - The charge for work associated on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

ADDITIONAL LINE - A circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

ALABAMA RELAY CENTER - The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

AUXILIARY BELL - A bell on the same circuit and operated in connection with the signaling device of the primary station or private branch exchange station.

BASE RATE AREA - A specific area within which local telephone exchange service is furnished at rates quoted in the Local Exchange Service Section.

BASIC TELEPHONE SERVICE - A retail telecommunications service that provides to the premises or residential customer or to the premises of business customers the following features and functions only: a) Dial tone, b) Access to other lines for the transmission of two-way switched or dedicated communication within a local calling area without additional usage sensitive charges, c) A primary directory listing, d) Dual-tone multi-frequency signaling, e) Access to operator services, f) Access to directory assistance services, g) Access to telecommunications relay services for the deaf or hard-of-hearing, h) Access to 911 service where provided by a local governmental authority or multi-jurisdictional authority, i) Access to interexchange long distance services.

BUNDLED OFFERING - A combination of retail services, including telecommunications and non-telecommunications service offered by CenturyTel or an affiliate, offered as a package, either at a single price or with the availability of the price for one service contingent on the purchase of other services.

BUSINESS SERVICE - Exchange service furnished to a customer at a business address or where the service has a business listing in the directory.

CAPACITY - Reference to capacity in the General Exchange Price list means the number of lines, trunks or stations with which a Key Telephone or Private Branch Exchange System is capable of being equipped and which can be made operational with a minimal amount of investment in available stock.

CENTRAL OFFICE - An operating office in the telephone company where connections are made and switching is accomplished between telephone access lines.

CENTRAL OFFICE WORK CHARGE - The charge for work associated with the central office applicable for functions required within the central office.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by single physical facility or route.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semipublic service.

DEFINITIONS

CLASSROOM COMMUNICATION SERVICE - Local telephone lines for in-classroom use.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONNECTOR - See "Switch"

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - The arrangement between a customer and the company under which service and facilities are furnished in accordance with the applicable provisions of the Price list.

CONTRACT OFFERING - Any retail contractual agreement, whether or not memorialized in writing, by which CenturyTel offers any communications service to a subscriber.

CORD SWITCHBOARD - See "PBX System".

CORDLESS SWITCHBOARD - See "PBX System".

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER-OWNED PAY TELEPHONE (COPT) COIN LINE SERVICE - A coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for customer-owned pay telephones.

CUSTOMER PROVIDED TERMINAL EQUIPMENT - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically, or inductively.

DEFINITIONS

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - That portion of a circuit between the pole line or call distributing box and the building in which the station or switchboard is located.

DUAL NAME LISTING - Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the Price list. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

EXISTING CUSTOMER - Reference to existing customer in the General Exchange Price list means customer as of the date of this Price list.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between one or more exchange areas.

DEFINITIONS

EXTENSION STATION - See "Telephone Station".

EXTRA LISTING - See "Additional Listing".

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT - See "Foreign Attachment".

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line.

INDIVIDUAL LINE - An access line designed for the exclusive use of a subscriber (Not a private branch exchange trunk line).

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTITUTIONAL SERVICE PROVIDER (ISP) - An entity which provides coinless telephone service for the exclusive use of inmates served within the confines of a penal, correctional, or mental institution.

INSTRUMENTALITIES - The station equipment used to provide communication service to the customer.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

DEFINITIONS

JACK AND PLUG EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line. Installation and maintenance of a jack is the responsibility of the customer and is only provided by the Telephone Company on a deregulated basis.

JOINT USE OF SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

KEY TELEPHONE SERVICE - A service that enables access lines to terminate in an expandable multi-button telephone set utilizing common equipment which continuously connects a subscriber to a switching center (exchange) or common carrier operating center.

LEASE LINE - A channel tying together two or more points in the exchange area for the sole use of the subscriber. It is terminated at each point on subscriber owned equipment and is not connected to the central office switching equipment.

LINE FINDER - See "Switch".

LOCAL ACCESS AND TRANSPORT AREA (LATA) - The term "Local Access and Transport Area" (LATA) denotes a geographic area for the provision and administration of communications service. It encompasses designated Access Areas which are grouped to serve common social, economic, and other purposes.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's price lists.

LOCAL MESSAGE - A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule or rates without the application of specific charges for each message.

LONG DISTANCE MESSAGE - See "Toll Message".

LONG DISTANCE TERMINAL - See "Telephone Station".

DEFINITIONS

MESSAGE - A completed customer call.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, tie and private lines.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE - A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another, or from location to another on the same premise, involving a break in the continuity of service and resulting in cessation of local service charges are not considered as moved but as new service and service charges that may be applicable.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE - A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE - Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premise.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

DEFINITIONS

PREMISES WIRE - All wiring within the same building or between buildings on the same continuous property of a customer and located on the customer's side of the network interface. In the absence of a network interface, all wiring on the customer's side of the first point of connection at customer's premises.

DEFINITIONS

PRIVATE BRANCH EXCHANGE SYSTEM - An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communication with the general exchange and interexchange systems. Throughout this Price list, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

PRIVATE BRANCH EXCHANGE TRUNK - A circuit connecting a private branch system with a Central Office.

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

DEFINITIONS

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

RESIDENCE SERVICE - Exchange service furnished to a customer at a residential address where the service is not listed as a business in the directory.

RESTORATION CHARGE - A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

SELECTOR - See "Switch".

SEMIPUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character. Semipublic telephone service is considered as a form of customer service.

SERVICE CHARGE - A nonrecurring charge applying to the establishment of telephone service for a subscriber and subsequent alterations to that service.

SLAMMING – Slamming is the unauthorized change of a subscriber’s preferred telecommunications carrier.

SERVICE ORDER CHARGE - The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

SPECIAL RATE AREA - A portion of an exchange area in which Special Base Flat Rates apply.

STATION - See "Telephone Station".

SUBSCRIBER - See "Customer".

SUBURBAN SERVICE - Multi-party access line service furnished to customers outside the Base Rate or Special Rate Area(s), but within the exchange area.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

DEFINITIONS

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company and approved by the Alabama Public Service Commission.

TELEPHONE COMPANY - See "Company".

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

TERMINAL EQUIPMENT - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment.

TERMINATION CHARGE - A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points in different exchange areas where specific charges for each such message are applicable.

DEFINITIONS

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 18.

A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.

B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.

D. THIRD NUMBER MESSAGE - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

E. CREDIT CARD MESSAGE - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Price list.

TOUCHTONE CALLING SERVICE - A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Effective: 11-22-15

Section 2
4th Revised Sheet 1

GENERAL REGULATIONS

TABLE OF CONTENTS

		Sheet No.
2.1	Application of Regulations	1
2.1.1	Application of Regulations	1
2.2	Use of Service	2
2.2.1	Abuse or Fraudulent Use of Service	2
2.2.2	Use of Service for Unlawful Purposes	2
2.2.3	Use of Customer Service	3
2.2.4	Minimum Contract Period	3
2.2.5	Termination of Service	4
2.3	Establishment and Furnishing of Service	5
2.3.1	Applications for Service	5
2.3.2	Application of Business Rates	6
2.3.3	Reserved for Future Use	6
2.3.4	Customer Billing	7
2.3.5	Telephone Numbers	8
2.3.6	Alterations	8
2.3.7	Special Construction	9
2.3.8	Special Assemblies of Speculative Projects	9
2.3.9	Transfer of Service Between Customers	11
2.3.10	Prepaid Local Telephone Service (PLTS)	12
2.4	Establishment and Maintenance of Credit	13
2.4.1	Establishment of Credit	13
2.4.2	Advanced Credit Management	15
2.5	Obligation and Liability of the Company	18
2.5.1	Undertaking of the Company	18
2.5.2	Provision of Equipment	18
2.5.3	Furnishing of Service	20
2.5.4	Maintenance and Repair	20
2.5.5	Directories	21
2.5.6	Service Performance Guarantee	22
2.6	Economic Development Incentive Waivers and Discounts	24
2.6.1	General	24
2.6.2	Option One	24
2.6.3	Option Two	26
2.6.4	Option Three	28
2.6.5	Credits, waivers and discounts shall be applicable as follows:	29
2.7	Slamming	29
2.8	Termination Liability	30
2.9	**Reserved for Future Use**	31
2.10	Facility Relocation Cost Recovery Fee	31
2.11	Natural Disaster Relief for Customers	31

GENERAL REGULATIONS

2.1 Application of Regulations

2.1.1 The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by CenturyTel of Alabama, LLC, aka CenturyTel of Northern Alabama, d/b/a CenturyLink, hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

GENERAL REGULATIONS

2.2 Use of Service

2.2.1 Abuse or Fraudulent Use of Service

A. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;

(2) rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.

(3) false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) or regular charges for the service;

(4) the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

(5) the use of profane or obscene language;

(6) the use of service in such manner as to interfere unreasonably with the use of the service by one or more other customers;

(7) the impersonation of another;

2.2.2 Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

GENERAL REGULATIONS

2.2 Use of Service (Cont'd)

2.2.3 Use of Customer Service

While the Company's basic monthly exchange line service as specified in Section 3.8 may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Company.

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

2.2.4 Minimum Contract Period

A. Except as specified elsewhere in this Price list or service order, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one (1) month. For purposes of rate administration each month is considered to have thirty (30) days.

B. The Company may require a contract period longer than one (1) month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

GENERAL REGULATIONS

2.2 Use of Service (Cont'd)

2.2.5 Termination of Service

A. By the Company

(1) The Company may, following five (5) days' written notice, refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

(a) upon the continuance of any unpaid regulated amount due for a period of five (5) days following temporary suspension;

(b) upon the continuance of any unauthorized attachment as stated in Section 15.

(c) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;

(d) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;

(e) upon a violation of any of the regulations governing the furnishing of a service including regulations listed at 2.2.1 and 2.2.2.

B. At customer's request.

(1) Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

(2) Where a contract for service with a one month minimum period is canceled before establishment of the service is completed, a charge not to exceed the service charge specified, as applied if all or a portion of the facilities have been installed.

GENERAL REGULATIONS

2.2 Use of Service (Cont'd)

2.2.5 Termination of Service (Cont'd)

B. At customer's request (Cont'd)

(3) No minimum or termination charge will apply (unless otherwise stated specifically in this Price list) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

(4) No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

2.3 Establishment and Furnishing of Service

2.3.1 Applications for Service

A. Applications for service may be made orally or in writing (including electronically). A customer's submission of an application for service over the internet or other electronic means shall constitute the customers agreement with the terms provided therein and this price list.

B. Reserved for future use.

C. The Company may decline to serve an applicant or disconnect a customer who is indebted to the Company for similar service at a former location or at the present location of the applicant or customer, or where such indebtedness was incurred by a member of the applicant's or customer's household, either under the name of the applicant or the customer, or another name when the application for such service is or was made within one year from the date such indebtedness became due. Provided, however, that in the event such indebtedness for service previously rendered is in dispute, the applicant shall be served or customer's service shall be continued upon complying with the deposit as specified in the end user agreement or service order, and in addition thereto making a special deposit in amount equal to the net balance in dispute. Upon settlement of the disputed amount, the balance, if any, due the applicant or customer or member of applicant's or customer's household shall be promptly repaid, together with accrued interest at the rate established periodically by the Company based on the Wall Street Journal prime rate as quoted in the money rates section of the Wall Street Journal.

D. The following shall not constitute sufficient cause for denying service to a prospective customer:

(1) Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residence service or vice versa.

(2) Failure to pay directory advertising charges in dispute.

(3) Failure to pay charges in dispute billed for other carriers.

(4) Failure to pay for non-regulated equipment or services.

(5) Failure to pay for Local Dial-It charges in dispute.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.2 Application of Business and Residential Rates

A. Business rates apply in all commercial locations, including, without limitation, offices, stores, factories, and all other places of a strictly business nature.

B. In boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and the other similar institutions (but excluding dormitory rooms at such schools or colleges).

C. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

D. Residence rates apply in private residences, and in private apartments of hotels, or other residential facilities providing for occupation by a single resident for a period in excess of the minimum contract period where service is confined to the customer's use.

E. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

F. Upon the payment of appropriate new service connection charges, a customer may change from business service to residence service if the customer's arrangements would entitle the customer to a residence classification of the service, as specified in 2.3.3 above.

2.3.3 Advanced Payments

A. At the time an application for service is made, an applicant may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or` other nonrecurring charges plus the estimated recurring monthly charges for one (1) month of service billed in advance, plus the estimated usage charges for two (2) months of service billed in arrears, such a long-distance service. The amount of the advance payment is credited to the customer's account on the first bill rendered.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Customer Billing

A. The customer is responsible for all charges in conjunction with the service furnished him, including collect toll messages which have been accepted at the customer's telephone.

B. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

C. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

D. For billing purposes each month is presumed to have thirty (30) days.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Customer Billing (Cont'd)

E. Retroactive billing adjustments will not be made for a period exceeding three (3) years.

F. The Company may temporarily suspend service in the event the customer fails to pay any regulated amount due. Such suspension shall not be made until at least five (5) days following written notification to the customer of the intention to suspend service.

G. A Late Payment Charge of **4.0%** of the unpaid balance or **$7.00**, whichever is greater, will be applied on each residence subscriber's bill for regulated charges, and a Late Payment Charge of **4.0%** of the unpaid balance or $11.00**,** whichever is greater, will be applied on each business subscriber's bill for regulated charges. The Late Payment Charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

H. All charges due by the customer are payable at the Company's Business Office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within forty-five (45) days after the bill is received, the account shall be deemed correct and binding upon the customer.

2.3.5 Telephone Numbers

The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

2.3.6 Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's equipment; and the customer agrees to pay the Company's current charges for such changes.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.7 Special Construction

A. Private Property (See also Section 5, Charges Applicable Under Special Conditions)

(1) An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally for the particular location or kind of service.

(2) If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

(3) The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

B. Company Obligation

(1) Customers who are receiving or who are requesting service shall be deemed to have consented to the reasonable use of their real property to construct, operate, maintain, replace, or enlarge telephone and/or communication lines, overhead or underground, including all conduit, cables, wires, surface testing terminals, markers and other appurtenances under, through, across, and upon any real property or interest therein owned or leased or controlled by said customer, or any other customer. Upon request, the customer agrees to execute any easement or tight-of-way contract on a form to be furnished by the Company.

C. Underground

(1) When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of any repair or maintenance of Company property resulting from any intention or negligent act of the customer, employees, contractors or invitees.

(2) The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

(D)
(D)

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.8 Special Assemblies of Speculative Projects (T)

(D)

(D)

A. Centrex Service for State of Alabama (T)

(1) This Price list provides Centrex main station (including the following features: Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction) and Exchange Access rates and charges provided the State of Alabama.

(2) All other rates, rules, and regulations as specified in Sections 4 and 8 of this Price list shall also apply.

(3) Exchange Access provides for exchange and long distance message network calling to and from main stations and attendant positions of the Centrex system. Exchange Access provides for flat rate network access and includes an unlimited number of dialed sent-paid local calls. The rate shown is applicable whether the Exchange Access is used for Inward, Outward, or Combination applications.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.8 Special Assemblies of Speculative Projects (Cont'd)

A. Centrex Service for State of Alabama (Cont'd) (T)

(4) The following rates apply during the contract period and until the service is discontinued:

60 Month Contract		Monthly Rate
(a)	Main Station Line, each	$13.28
(b)	Exchange Access, each	31.57

2.3.9 Transfer of Service Between Customers

A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, provided there is no lapse in the rendition of service. The Secondary Service Ordering charge, specified in Section 4.1.2, will be applied to the new customer's account for such transfers.

B. Where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the old customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.10 Prepaid Local Telephone Service (PLTS)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service two (2) months in advance. Upon establishment of the PLTS plan, the customer will be billed for two (2) months service and any applicable nonrecurring charges. The Company may require payment of these charges prior to establishment of service. Thereafter, the customer will be billed one (1) month's service on a monthly basis.

A. PLTS is configured as follows:
   1. Voice grade residential flat rate line, or local measured service line, if available
   2. All mandatory services, including expanded local calling, etc. (all applicable charges to be applied)
   3. Tone Dialing (tone dialing/touch tone charges are applicable)
   4. Ability to dial 911 emergency number
   5. Ability to report service problems seven (7) days a week
   6. Ability to dial CenturyTel Customer Service
   7. Primary directory listing (nonpublished/nonlisted available)
   8. Access to Directory Assistance
   9. Toll blocking/usage sensitive services blocking

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

D. The monthly rate for PLTS shall include any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls for which additional charges are billed to the customer's telephone number.

F. The Company may disconnect PLTS service, with notice, for any of the following reasons:
   1. Failure to make monthly payments to maintain the PLTS balance
   2. Use of the service in a manner that interferes with the service of others

G. The Company may disconnect PLTS service without notice for any of the following reasons:
   1. If the customer accrues new billable charges for toll or other service on their telephone bill
   2. Where a known dangerous condition exists
   3. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service

H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable, and payment of a deposit if their credit history is such that a deposit would normally be required.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit

2.4.1 Establishment of Credit

a. The Company may decline to serve an applicant or disconnect a customer who is indebted to the utility for similar service at a former location or at the present location of the applicant or customer, or where such indebtedness was incurred by a member of the applicant's or customer's household, either under the name of the applicant or the customer, or another name when the application for such service is or was made within one year from the date such indebtedness became due. Provided, however, that in the event such indebtedness for service previously rendered is in dispute, the applicant shall be served or customer's service shall be continued upon complying with the deposit as specified in Section 2.4.2 hereof, and in addition thereto make a special deposit in amount equal to the net balance in dispute. Upon settlement of the disputed amount, the balance, if any, due the applicant or customer or member of applicant's or customer's household shall be promptly repaid, together with accrued interest at the rate established periodically by the Company based on the Wall Street Journal prime rate as quoted in the money rates section of the Wall Street Journal.

b. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

2.4.2 Deposits

The Company may, when in its judgment such deposit is necessary, require at any time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Deposit for bills payable in advance shall not exceed an estimated bill for one (1) regular billing period, plus two (2) months estimated charges for services billed in arrears, such as toll. Interest shall be paid by the Company upon any such deposit held more than thirty (30) days at the rate of seven percent (7%) per annum, which shall be added to and considered part of the deposit or paid to the customer at CenturyTel’s option.

b. Interest shall be paid by the Company upon such deposit for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than thirty (30) days. The Company shall not hold a residential customer’s deposit beyond December following twenty-four (24) months of deposit retention.

c. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment as provided herein.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.3 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, following five (5) days after the Company has provided written (including electronic) notice requiring the customer to do so.

2.4.4 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.5 Adjustments for Local Taxing Authority and Other Payments and Costs

A. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality:

Population of Municipality based on Federal census next preceding the year of collection			Annual amount which will not be billed to customers by the Company
1	-	500	$ 23
500	-	1,000	38
1,001	-	2,000	75
2,001	-	3,000	132
3,001	-	4,000	188
4,001	-	5,000	263
5,001	-	6,000	338
6,001	-	7,000	413
7,001	-	8,000	488
8,001	-	9,000	563
9,001	-	10,000	638

Note: Nothing in this Price list shall authorize the billing to customers of the amount of any tax or fee imposed by any municipality at the time of the filing of this Price list or of future payments to such municipality in the same or smaller amounts.

B. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory or other local taxing authority.

Note: Nothing in this Price list shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this Price list.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.6 Advanced Credit Management

A. General

(1) Advanced Credit Management is a process whereby the Company will establish credit limits for new and existing customers. The Company will utilize Credit Scoring for new customers and Behavioral Scoring for existing customers.

(2) Credit Scoring will be provided through the use of a third party credit reporting service for new service requests. The credit rating will determine the need for a deposit and establish a credit limit for a combination of local service and toll usage. The credit limit will be based initially on a credit score assigned by a commercial credit reporting service and be adjusted periodically as a result of the customer's payment history. Customers will be informed of their credit limits during the application process. The account credit limit will appear on the first bill and on any subsequent bill in the billing cycle in which a customer's credit limit is automatically changed. Changes in credit limits will be conveyed by mailed notices to the customers.

B. Regulations

(1) Credit levels and credit limits as a result of the scoring will be categorized as follows:

(a) Low Risk--
No collection judgments.
No collection accounts.
No charge off accounts.
No delinquency history over thirty (30) days past due.

(b) Medium Risk--
No collection judgments.
Collection accounts have been paid.
No or minimal charge off accounts.
Various degrees of delinquency history from 30-180 days, but paid in full or current at time of scoring.
Customer provides positive identification to Company following a "No Match" on a credit inquiry.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.6 Advanced Credit Management (Cont'd)

B. Regulations (Cont'd)

(1) Credit levels and credit limits as a result of the scoring will be … (Cont'd)

(c) High Risk--
Collection judgments.
Charge off accounts.
Outstanding collection accounts.
Various degrees of delinquency history from
30-180 days, and not paid in full or
current at time of scoring.

(2) Behavioral Scoring will establish credit limits on existing customers based on Company payment history. Customers will be notified of their initial limit amount and subsequent credit limit changes through credit limit notices mailed to the billing address. A behavioral score will be established and maintained on each customer when the program is initiated and/or after service has been established. The behavioral scoring will be updated monthly, based on billing and payment behavior during the preceding twelve (120 months.

(3) Behavioral Scoring levels and credit limits as a result of the scoring will be categorized as follows:

(a) Low Risk—

All bills during the past twelve (12) months paid in full and by the due date.

No dishonored checks during the past twelve (12) months.

No service denials due to non-payment during the preceding twelve (12) months.

No more than two (2) reminder notices on account during the preceding twelve (12) months.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.6 Advanced Credit Management (Cont'd)

B. Regulations (Cont'd)

(3) Behavioral Scoring levels and credit limits as a result of the scoring … (Cont'd)

(b) Medium Risk--

Telephone bills not paid on time and in full five (5) or more times during the preceding twelve (12) months.

No more than two (2) non-sufficient funds (NSF) checks for telephone bill payments during the preceding twelve (12) months.

No more than one (1) service denial due to non-payment during the preceding twelve (12) months.

No more than five (5) reminder notices on account during preceding twelve (12) months.

(c) High Risk--

Six (6) or more telephone bills not paid by the due date or in full during the preceding twelve (12) months.

Three (3) or more NSF checks for telephone bill payments during the preceding twelve (12) months.

Two (2) or more service denials due to non-payment during the preceding twelve (12) months.

Six (6) or more reminder notices on account during the preceding twelve (12) months.

(4) When a customer exceeds the established credit limit, a notice will be sent to the customer stating a payment must be made within five (5) days or access to 1+, 0+, and all 900/976/700 calls will be blocked where facilities are available. In addition, the Company will restrict all collect, credit card and third number bill calls. Access to the local calling area and emergency services will not be blocked. A recording will advise the customer that blocking has been imposed when dialing or billing attempts are initiated. A recording will provide directions for service restoral. A service restoration charge is not applicable when the customer's toll service is unblocked.

GENERAL REGULATIONS

2.5 Obligation and Liability of Company

2.5.1 Undertaking of the Company

The Company does not undertake to transmit message, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Price list.

2.5.2 Provision of Equipment

A. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this price list. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on this premises in suitable outlets when required.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.2 Provision of Equipment (Cont'd)

B. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Price list or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.

C. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:

(1) endanger the safety of Company employees or the public;

(2) damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Price list;

(3) interfere with the proper functioning of such equipment or facilities;

(4) impair the operation of the communication system;

(5) otherwise injure the public in its use of the Company's services.

D. Except as otherwise provided in this Price list, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

2.5.3 Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.4 Maintenance and Repair

A. All costs associated with the maintenance and repair of regulated services furnished pursuant to this price list will be borne by the Company, except as specified elsewhere in this Price list.

B. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.

C. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

D. Interruption of Service

(1) Customers experiencing a service outage exceeding twenty-four (24) hours will receive a credit allowance as provided in (2) following, and a Service Performance Guarantee credit as provided in 2.5.7 following.

(2) When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company, except as otherwise specified in this price list. For the purpose of administering this regulation, every month is considered to have thirty (30) days.

2.5.5 Liability

A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

B. The customer indemnifies and saves the Company harmless against the following:

(l) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

(2) Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

(3) Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

(4) Liability for failure to provide service.

(5) Liability for telephone directories is covered next in this section under Directories.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.6 Directories

The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company at a $2.00 per copy charge. Foreign directories may be provided at a charge.

2.5.7 Service Performance Guarantee

A. Business

(1) If a business customer requests installation or repair of Company-owned facilities used to provide exchange, message toll, private line or enhanced services offered under this Price list and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Price list.

(2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(3) Credit will be provided in accordance with the above conditions at the request of the customer. At the company's discretion, the Service Performance Guarantee will appear as either a $100 credit on the customer's bill or something of equal value to the customer.

(4) Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company-owned facilities used to provide those services. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.

(5) The credit will not apply to "out of service" conditions resulting from:

(a) Willful neglect, misuse or abuse by the customer.

(b) Problems in the customer's premises equipment or in the customer's inside wire.

(c) Natural disasters, labor difficulties, governmental orders, civil commotion, general network failure, cable cuts affecting more than five percent (5%) of the Company's customers or circumstances beyond the control and/or knowledge of the Company.

(d) Temporarily or permanently discontinued service due to nonpayment of bills.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.7 Service Performance Guarantee (Cont'd)

B. Residence

(1) If a residence customer requests installation or repair of Company-owned facilities used to provide service offered under this Price list, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00. One (1) credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Price list.

(2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(3) Credit will be provided in accordance with the above conditions at the request of the customer. At the company's discretion, the Service Performance Guarantee will appear as either a $25 credit on the customer's bill or something of equal value to the customer.

(4) Credit will be extended in accordance with the above conditions only for installation or repair of Company-owned facilities used to provide services offered in accordance with this Price list.

(5) The credit will not apply to "out of service" conditions resulting from:

(a) Willful neglect, misuse or abuse by the customer.

(b) Problems in the customer's premises equipment or in the customer's inside wire.

(c) Natural disasters, labor difficulties, governmental orders, civil commotion, general network failure, cable cuts affecting more than five percent (5%) of the Company's customers or circumstances beyond the control and/or knowledge of the Company.

(d) Temporarily or permanently discontinued service due to nonpayment of bills.

2.5.8 Unauthorized Access and Hacking

Except for physical damage to Customer’s transmission facilities or Customer premise equipment directly caused by the Company’s negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer’s equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts

2.6.1 General

A. The purpose of this Price list offering is to complement and supplement the public policy of this State as set forth in the Alabama Law, Act No. 87-573, Act No. 93-851, and Act No. 95-187 by providing incentive waivers and discounts to qualifying businesses.

B. Qualification may be under Option One, Option Two or Option Three of this Price list, but not under more than one option simultaneously.

C. When the application for service is made, the applicant must advise the Company of their intent to receive the discounts and waivers afforded under either Option One, Option Two or Option Three of this Price list.

D. Any qualifying business certifying that it is eligible for the waivers and discounts contained herein shall agree, as a condition of receiving the waivers and discounts, to provide proof satisfactory to the Company of its eligibility under Alabama Law, Act No. 87-573, Act No. 93-851 or Act No. 95-187. If any qualifying business certifying that it is eligible to receive the waivers and discounts set forth herein is subsequently determined not to be eligible for the benefits created by Alabama Law, Act No. 87-573, Act No. 93-851, or Act No. 95-187 as applicable for the Option chosen, that business shall not be eligible for any waiver or discount under this Price list offering. Upon such occurrence, the business shall immediately cease to be eligible and may be required to provide deposits, pay applicable service connection/installation charges, and pay the full undiscounted price list charges for any services received pursuant to this offering.

2.6.2 Option One

A. For the purpose of Option One of this Price list offering, the term "private employer" means a business or industry located within boundaries of an enterprise zone and operating a private-for-profit business.

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont'd)

2.6.2 Option One (Cont'd)

B. For the purpose of Option One of this Price list offering, "enterprise zone" means a geographic area which is economically depressed, in need of expansion of business and industry and creation of jobs. Rural enterprise zone means an enterprise zone located in a non-MSA county, such as defined by the U.S. Bureau of the Census. Urban enterprise zone means an enterprise zone located in a MSA county, as such is defined by the U.S. Bureau of the Census. These enterprise zones shall be specifically designated by the Alabama Department of Economic and Community Affairs pursuant to the Alabama Enterprise Zone, Act No. 87-573.

C. For the purpose of Option One of this Price list, a new permanent employee is a full-time employee who remains employed with the firm for a minimum of nine (9)months, working a minimum of thirty (30) hours per week and receiving appropriate company benefits.

D. Any private employer which meets the following qualifications may qualify for discounts associated with Option One of this Price list offering. Any private employer which

(1) obtained an endorsement resolution approved by the appropriate local governing authority, and

(2) which company's operation falls into Standard Industrial Classifications (SIC) codes 20-42, 44-49, or major warehousing and distribution centers or regional and/or corporate headquarters of companies whose standard industrial classification (SIC) codes are 20-42, 44-49 or such activities have a prospect of significant economic impact without threatening the well-being of existing industries located in the Enterprise Zone, and

(3) which expanded its labor force and which did not close or reduce total employment elsewhere in Alabama in order to expand into the Enterprise Zone, and which can certify and document that at least thirty percent (30%) of new permanent, full-time employees were formerly unemployed for at least ninety (90) days prior to this employment, or

(4) that a new capital investment was made and that at least five (5) new permanent full-time employees were hired.

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont'd)

2.6.2 Option One (Cont'd)

E. In order to qualify under Option One of this Price list, the private employer will be required to certify that it has met the requirements of this Price list offering, as well as the requirements of the Alabama Enterprise Zone, Act No. 87-573, Section 5.

F. Where an Enterprise Zone is designated during one (1) calendar year but is not so designated by the Alabama Department of Economic and Community Affairs during the succeeding year, the private employer shall continue to receive the discount originally designated in Option One for the full twelve (12)-month period, provided the private employer otherwise remains eligible for the discount.

2.6.3 Option Two

A. For the purpose of Option Two of this Price list offering, "Approved Company" means any corporation, partnership, trust or other form of business entity approved by the Alabama State Industrial Development Authority (Authority) pursuant to the provision of Alabama Law, Act No. 93-851.

B. For the purpose of Option Two of this Price list offering, any Approved Company which meets the following qualifications will qualify for the discounts in this Price list. Any Approved Company

(1) which has submitted written evidence to the Authority indicating local support for the project, and

(2) whose proposed project is used in a trade or business which is described in the 1987 Standard Industrial Classification Major Groups 20 through 39, inclusive, 50 and 51, Industrial Group Number 737, and Industry Numbers 8731, 8733 and 8734 as set forth in the Standard Industrial Classification Manual, and

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont'd)

2.6.3 Option Two (Cont'd)

B. For the purpose of Option Two of this Price list offering, … (Cont'd)

(3) has a new project investment of at least $5 million and will employ at least fifty (50) full-time new employees within eighteen (18) months of the date the project is placed in service, or

(4) whose expansion project has an investment of at least $2 million and will employ at least twenty (20) full-time new employees within eighteen (18) months of the date the project is place in service.

C. The Approved Company must either pay employees an average full-time hourly wage of at least $8 per hour, or an average total compensation for full-time paid employees which is at least equivalent to $10 per hour to be eligible for discounts under this Price list.

D. Should the Authority waive the minimum investment requirement when the project will be located in an area of the State which the Authority determines to be in an economically distressed area, that Approved Company will also be eligible for discounts under this Price list.

E. For the purpose of Option Two of this Price list, a new employee includes only those individuals who have not previously been employed by the Approved Company in Alabama, will be employed at the project site and will be subject to the personal income tax imposed by Section 40-18-2 of the Code of Alabama upon commencement of employment at the site.

F. In order to quality under Option Two of this Price list, the Approved Company will be required to certify that it has met the requirements of this Price list offering, as well as the requirements of Alabama Law, Act No. 93-851.

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont'd)

2.6.4 Option Three

A. For the purpose of Option Three of this Price list offering, "Approved Company" means any corporation, partnership, limited liability company, proprietorship, trust or other business entity making a qualified investment approved by the Alabama Department of Revenue (Department) pursuant to the provisions of Alabama Law, Act No. 95-187.

B. For the purpose of Option Three of this Price list offering, any Approved Company which meets either of the following qualifications will qualify for the discounts in this Price list.

(1) A small business addition, as defined by Alabama Law, Act No. 95-187, with a capital cost of at least $1 million, which will create at least fifteen (15) new jobs within one (1) year of the date the project is placed in service.

(2) A qualifying project or headquarters facility, other than a small business addition as defined by Alabama Law, Act No. 95-187, with a capital cost of at least $2 million, which will create at least twenty (20) new jobs within one (1) year of the date the project is placed in service.

C. The Approved Company must either pay employees an average full-time hourly wage of at least $8 per hour, or an average total compensation for full-time paid employees which is at least equivalent to $10 per hour to be eligible for discounts under this Price list.

D. A new employee includes only those individual who have not previously been employed at the site of the qualifying project or by an investing company in the state, will be employed at the project site, and will be subject to the personal income tax imposed by Section 40-18-2 of the Code of Alabama 1975 upon commencement of employment at the site.

GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont'd)

2.6.4 Option Three (Cont'd)

E. In order to qualify under Option Three of this Price list, the Approved Company will be required to certify that it has met the requirements of this Price list offering as well as the requirements of Alabama Law, Act No. 95-187.

2.6.5 Credits, waivers and discounts shall be applicable as follows:

A. Under Option One, Option Two, and Option Three of this Price list, qualifying businesses will be eligible to receive the waiver of charges listed or credit for newly ordered services, other than Contract Service Arrangements, Special Assembly, local usage charges and long distance services (i.e., MTS and WATS) which the business can demonstrate to be related directly to the increased employment.

(1) 100 percent waiver or credit of normal service deposits for telephone service if the business has established a satisfactory credit rating.

(2) All service connection/installation charges for applicable services (excludes inside wiring) will be waived or credited to the business' account.

(3) All monthly charges will be eligible for a fifty percent (50%) discount. The discount shall be applicable for twelve (12) months beginning upon certification.

2.7 Slamming

Slamming is the unauthorized change of a subscriber's preferred telecommunications carrier.

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer's local service may be billed the applicable nonrecurring charges to establish that customer's service as a new account back with the customer's authorized telecommunications carrier.

GENERAL REGULATIONS

2.8 Termination Liability Language

2.8.1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

25% X MRC X # of Lines/Channels/Path X # of Months Remaining = Termination Charge

2.8.2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

2.8.3. Renewal Options

A. Prior to the end of the term commitment period, the customer may:

1) Renew their term commitment,
2) Commit to a new term period,
3) Change service, or
4) May arrange for termination of the service at the end of term.

B. In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under the price list (i.e., month-to month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

2.8.4. Early termination charges will not be assessed under the following circumstances:

A. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

B. Customer moves existing service to a new location where the service is unavailable.

C. Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

D. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

1) The value of the new term commitment is of equal or greater monetary value than the initial term commitment.
2) The Company provides the new service via price list or on an individual case basis (ICB).
3) The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

GENERAL REGULATIONS

2.9 **Reserved for Future Use**

2.10 Facility Relocation Cost Recovery Fee

This surcharge is for the recovery of the costs for the relocation of network facilities or infrastructure changes mandated by City, County, State, or Federal authorities, or any other governmental entity of any kind. This incremental charge is billed monthly per retail access line and will be identified on the bill as a Facility Relocation Cost Recovery Fee.

	Monthly Rate
• Facility Relocation Cost Recovery Fee, Per Line	$0.25

2.11 Natural Disaster Relief for Customers

A. General

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

		Sheet No.
3.1	General	1
3.2	Rates	1
3.3	Changes in Exchange Group Classification	1
3.4	Local Service Rate Groups	2
3.5	Classification of Exchanges by Rate Groups	2
3.6	Alphabetical Listing of Exchanges	3
3.7	Local Calling Areas	4
3.8	Group Rate Schedule	7
3.9	Exceptions to Local Exchange Rates	9
	3.9.1 Reserved for Future Use	9
3.10	Network Access Register Package	12
	3.10.1 General	12
	3.10.2 Rates and Charges	12
3.11	Rotary Line Service	14
	3.11.1 General	14
	3.11.2 Rates	14
3.12	Reserved for Future Use	14
3.13	CenturyTel Dial DataLink® Service	15
	3.13.1 General	15
	3.13.2 Rates	15
3.14	**Reserved for Future Used**	**16**
3.15	CenturyTel Local Calling Plans	18
	3.15.1 General	18
3.16	CenturyTel Local Calling Plans-LATA Wide Plan	19
	3.16.1 General	19
	3.16.2 Regulations	19
	3.16.3 Rates	22
	3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges	24

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

	Sheet No.
3.17 Reserve Telephone Number	33
3.17.1 General	33
3.18 CenturyLink Line Volume Plan	34
3.18.1 Terms and Conditions	34
3.18.1 Rates	34

LOCAL EXCHANGE SERVICE

3.1 General

Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applied under a group rate system. The facilities, plant and equipment used to provide such basic local telephone service are also used in the furnishing of toll telephone services at rates applicable for such services.

3.2 Rates

A. The group rate schedule set forth on Sheets 6, 7, 8, 9 and 10 of this section shows the monthly rates applicable under the conditions of station availability and service grades. Station availability for a given exchange contemplates total access lines in service in that exchange plus total access lines in service in other exchanges within the local calling area of that exchange. The total of such access lines establishes the rate group applicable.

B. The rate group and rate schedule applicable in each exchange together with a list of the exchanges in the local calling area for that exchange are shown on Sheets 2, 3, 4, and 5 of this section.

C. Volunteer Fire Departments as defined in Sections 9.3.17 and 9.3.18(a) of the Alabama Code (1987) may subscribe to business access line service at rates discounted 25% from those rates listed in Sections 3.8 and 3.10 of this price list.

3.3 Changes in Exchange Group Classification

A. The total access lines in the local calling area of each exchange shall be verified annually using the Company's official report of the telephones in service on June 30 of each year. This date shall be considered the annual study period.

B. An exchange shall be reclassified to the applicable higher rate group and shall take the rates and services of that group:

(1) When the total access lines in the local calling area exceed the upper limit of the rate group in any study period.

(2) When extended area service enlarges the local calling area of any exchange so that the total access lines in the extended area exceed the upper limits of the rate group.

LOCAL EXCHANGE SERVICE

3.3 Changes in Exchange Group Classification (Cont'd)

C. An exchange shall be reclassified to the applicable lower rate group when the total access lines in the local calling area is less than the lower limit of the rate group in any study period.

D. When exchanges meet conditions in b. or c. above, the Company will make appropriate filings with the Alabama Public Service Commission.

E. Exchanges meeting conditions b. and c. above will have their billing changed at the first billing period following the filing with the Alabama Public Service Commission as described in d. above.

3.4 Local Service Rate Groups

Local service rate groups are established as follows, based on the total number of access lines in the local calling area:

Rate Group Number	Total Access Lines in Local Calling Area
I	0 - 1,000
II	1,001 - 2,500
III	2,501 - 5,000
IV	5,001 - 7,500
V	7,501 - 10,000
VI	10,001 - 20,000
VII	Over 20,000

3.5 Classification of Exchanges by Rate Groups

Rate Group Number	Exchange
I	Coffeeville, Pine Hill, Rockford, Wadley
II	Alberta, Double Springs, Mentone, Notasulga Orville, Panola, Valley Head
III	Aliceville, Ashland, Chulafinnee, Delta, Detroit, Ethelsville, Gordo, Heflin, Lecta, Lineville, Morrisons Cross Roads, Reform, Sulligent, Tallassee, Wedowee, Woodland
IV	Berry, Carrollton, Fayette, Haleyville, Vernon
V	Phil Campbell
VI	Brilliant, Falkville, Guin, Hackleburg, Hamilton, Massey, Oden Ridge, Jemison/Thorsby, Winfield

LOCAL EXCHANGE SERVICE

3.5 Classification of Exchanges by Rate Groups (Cont'd)

Rate Group Number	Exchange
VII	Bayou La Batre
	Dauphin Island
	Fowl River
	Grand Bay
	Irvington
	Trussville
Special Group #2	Pell City/Surfside
Special Group #3	Lincoln

3.6 Alphabetical Listing of Exchanges

Alberta	II	Irvington	VII
Aliceville	III	Jemison/Thorsby	VI
Ashland	III	Lincoln	SP-3
Bayou La Batre	VII	Lecta	III
Berry	IV	Lineville	III
Brilliant	VI	Massey	VI
Carrollton	IV	Mentone	II
Chulafinnee	III	Morrisons Cross Roads	III
Coffeeville	I	Notasulga	II
Dauphin Island	VII	0den Ridge	VI
Delta	III	Orrville	II
Detroit	III	Panola	II
Double Springs	II	Pell City/Surfside	SP-2
Ethelsville	III	Phil Campbell	V
Falkville	VI	Pine Hill	I
Fayette	IV	Reform	III
Fowl River	VII	Rockford	I
Gordo	III	Sulligent	III
Grand Bay	VII	Tallassee	III
Guin	VI	Trussville	VII
Hackleburg	VI	Valley Head	II
Haleyville	IV	Vernon	IV
Hamilton	VI	Wadley	I
Heflin	III	Wedowee	III
		Winfield	VI
		Woodland	III

LOCAL EXCHANGE SERVICE

3.7 Local Calling Areas

Group Number	Exchange	Exchanges in Local Calling Area
I	Coffeeville	Coffeeville
	Pine Hill	Pine Hill
	Rockford (1)	Rockford
	Wadley (1)	Wadley
II	Alberta (1)	Alberta, Orrville
	Double Springs (1)	Double Springs
	Panola	Panola, Aliceville
	Mentone (1)	Mentone, Valley Head
	Notasulga (1)	Notasulga
	Orrville (1)	Orrville, Alberta
	Valley Head (1)	Valley Head, Mentone
III	Aliceville	Aliceville, Carrollton, Panola
	Ashland	Ashland, Delta, Lineville
	Chulafinnee	Chulafinnee, Heflin, Lecta
	Delta	Delta, Ashland, Lineville
	Detroit (1)	Detroit, Sulligent, Vernon
	Ethelsville	Ethelsville, Reform, Carrollton
	Gordo	Gordo, Reform, Carrollton
	Heflin	Heflin, Chulafinnee, Lecta
	Lecta	Lecta, Chulafinnee, Heflin
	Lineville	Lineville, Ashland, Delta
	Morrisons Cross Roads	Morrisons Cross Roads, Wedowee, Woodland
	Reform	Reform, Carrollton, Ethelsville, Gordo
	Sulligent (1)	Sulligent, Detroit, Vernon
	Tallassee (1)	Tallassee
	Wedowee	Wedowee, Woodland, Morrisons Cross Roads
	Woodland	Woodland, Wedowee, Morrisons Cross Roads

(1) Refer to Section 3.15 for those exchanges which fall within the CenturyTel Local Calling Plans service.

LOCAL EXCHANGE SERVICE

3.7 Local Calling Areas (Cont'd)

Group Number	Exchange	Exchanges In Local Calling Area
IV	Vernon	Vernon, Detroit, Kennedy** Millport**, Sulligent,
	Berry	Berry, Fayette
	Fayette	Fayette, Berry
	Haleyville	Haleyville
	Carrollton	Carrollton, Aliceville, Ethelsville, Reform, Gordo
V	Phil Campbell	Phil Campbell, Russellville*
VI	Brilliant	Brilliant, Guin, Hackleburg, Hamilton, Winfield
	Falkville	Falkville, Hartselle*, Massey, Oden Ridge, Pence**
	Guin	Guin, Brilliant, Hackleburg, Hamilton, Winfield
	Hackleburg	Hackleburg, Brilliant, Guin, Hamilton, Winfield
	Hamilton	Hamilton, Brilliant, Guin, Hackleburg, Winfield
	Jemison/Thorsby	Jemison, Clanton*, Thorsby
	Massey	Massey, Falkville, Hartselle*, Oden Ridge, Pence**
	Oden Ridge	Oden Ridge, Falkville, Hartselle*, Massey, Pence**
	Winfield	Winfield, Brilliant, Guin, Hackleburg, Hamilton

* AT&T of Alabama Exchange
** Other ILEC Exchange

LOCAL EXCHANGE SERVICE

3.7 Local Calling Areas (Cont'd**)**

Group Number	Exchange	Exchanges In Local Calling Area
VII	Bayou La Batre	Bayou La Batre, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile* Belle Fontaine*
	Dauphin Island	Dauphin Island, Bayou La Batre, Fowl River, Grand Bay, Irvington, Mobile* Belle Fontaine*,
	Fowl River	Fowl River, Bayou La Batre, Grand Bay, Dauphin Island, Irvington, Mobile*, Belle Fontaine*
	Grand Bay	Grand Bay, Fowl River, Dauphin Island, Irvington, Bayou La Batre, Mobile*, Belle Fontaine*
	Irvington	Irvington, Dauphin Island, Grand Bay Fowl River, Bayou La Batre, Mobile* Belle Fontaine*
	Trussville	Trussville, Birmingham*
Special #2	Pell City/Surfside	Pell City, Lincoln, Surfside,
Special #3	Lincoln	Lincoln, Pell City/Surfside Talladega*

* AT&T of Alabama Exchange

LOCAL EXCHANGE SERVICE

3.8 Group Rate Schedule ** - Rate Per Month (Business)

Rate Group	Business			
Residence Business Service	1-Party	PBX Trunk	1-Party	
I	$38.63	$63.22	**$20.05**	(I)
II	41.38	71.72	**20.05**	
III	44.23	77.35	**20.05**	
IV	44.23	80.23	**20.05**	
V	44.23	83.01	**20.05**	
VI	44.23	86.53	**20.05**	(I)
VII	55.00	120.12	22.18	
Carrollton	44.23	80.92	**20.05**	(I)
Gordo	44.23	80.12	**20.05**	(I)
Special Group				
#2 Pell City/Surfside	44.23	77.35	**20.05**	(I)
#3 Lincoln	44.23	80.23	**20.05**	(I)

The rates above DO NOT reflect the Alabama Dual-Party Relay System Surcharge of $0.15, as approved by the Alabama PSC effective January 1, 1995 (Docket U-3089)

LOCAL EXCHANGE SERVICE

3.8 Group Rate Schedule - Rate Per Month

Reserved for Future Use

LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates

3.9.1 Lifeline Assistance

a. General

(1) This program is an Alabama Lifeline Assistance Plan and provides for a **monthly** credit **off local residential exchange service for qualified customers**. This credit is applied to the local service bills for qualified residential customers who are listed as the subscriber of record for residential service. **Effective August 1, 2012, the Federal monthly discount is $9.25 for qualified customers.**

(2) Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

(3) In order to qualify for the Alabama Lifeline Assistance Plan, a customer must provide certification or other acceptable documentation of the participation of the customer or a qualified member of the customer's household (as defined below) in one of the following **federal assistance** programs:

a) Supplemental Social Security (SSI)
b) **Supplemental Nutrition Assistance Program (SNAP)**
c) Medicaid
d) Federal Public Housing Assistance (Section 8)
e) Low-income Home Energy Assistance Program (LIHEAP)
f) Temporary Assistance for Needy Families (TANF)
g) **National School Lunch Program's free lunch program**

Lifeline Assistance is also available to residential customers when the household income of the named subscriber to the local telecommunications service is at or below 135% of the Federal Poverty Guidelines.

For purposes of eligibility, a person will be considered a member of a customer's household if the person (i) shares a primary **residence** with the customer and (ii) is a dependent of the **customer** (as defined by the rules and regulations of the IRS) or for whom the customer is otherwise the financially responsible party. The Customer, or where applicable, the customer's household member, shall also be required to provide authorization for verification of eligibility with the appropriate governmental agency.

b. Rules and Regulations

(1) The specific guidelines for implementation of this waiver are as follows:

(a) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program, prior to the application of the credit to the customer.

(b) Processing Forms

Upon completion of the certification process, the Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates (Cont'd)

3.9.1 Lifeline Assistance (Cont'd)

b. Rules and Regulations (Cont'd)

(1) The specific guidelines for implementation of this waiver are as follows: (Cont'd)

(c) Verification Procedures

The Company will reconcile and confirm eligibility **annually.**

(d) Lifeline Service can only be associated with the primary residential connection.

(e) Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Services customers at no charge. Lifeline Toll Restriction Service prevents 0+ , 00-, 1+/0+ NPP-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll calls while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXX and 1+950-XXXX calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes " * / # " (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage which is acceptable to the Company that may be incurred on their telephone service. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

(f) Lifeline Service may not be disconnected for non-payment of toll charges.

(g) Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

(h) Lifeline Toll Restriction Service may be required as a condition to continued local service in the event of a failure of the customer to pay toll charges on a timely basis.

LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates (Cont'd)

3.9.1 Lifeline Assistance (Cont'd)

c. Rates and Charges

(1) A total credit amount applies to the Lifeline customer's monthly bill as follows:

	Monthly Credit
Effective 08-01-12, Federal credit (one credit per Lifeline service per month)	**$ 9.25**
Company credit (one credit per Lifeline service per month)	$ 3.50

(2) All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the price list rates.

LOCAL EXCHANGE SERVICE

3.10 Network Access Register Package

3.10.1 General

A. The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from Main Station and attendant positions of a Centrex System. The NAR Package provides for Flat Rate network access.

3.10.2 Rates and Charges

A. The Flat Rate (NAR) Package includes an unlimited number of dialed sent-paid local calls.

B. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.

C. The conditions and rates specified in other sections of this Price list for services which may be associated with these services are in addition to those specified herein.

D. Flat Rate Network Access Register (NAR) Package:

(1) Flat Rate Network Access Register (NAR) Package, per NAR

Exchanges	Monthly Rate
Rate Group 1	
2-50 Lines	$18.00
Over 50 Lines	35.50
Rate Group 2	
2-50 Lines	18.95
Over 50 Lines	37.35
Rate Group 3	
2-50 Lines	20.00
Over 50 Lines	39.40
Rate Group 4	
2-50 Lines	20.90
Over 50 Lines	41.25
Rate Group 5	
2-50 Lines	20.90`

LOCAL EXCHANGE SERVICE

3.10 Network Access Register Package (Cont'd)

3.10.2 Rates and Charges (Cont'd)

D. Flat Rate Network Access Register (NAR) Package: (cont'd)

(1) Flat Rate Network Access Register (NAR) Package, per NAR (Cont'd)

Exchanges	Monthly Rate
Rate Group 6	
2-50 Lines	$ 22.60
Over 50 Lines	44.40
Rate Group 7	
2-50 Lines	24.30
Over 50 Lines	47.45
Special Group #2	
2-50 Lines	20.00
Over 50 Lines	39.40
Special Group #3	
2-50 Lines	20.90
Over 50 Lines	41.25

LOCAL EXCHANGE SERVICE

3.11 Rotary Line Service

3.11.1 General

a. Rotary line service provides means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

b. This service is furnished only when the rotary numbers are available and only in connection with individual lines.

c. See Section S6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

3.11.2 Rates

a. The rate for each individual rotary line in use is the applicable monthly rate for individual line service, in addition to the following rates for each rotary number. The rate groupings are the same as those specified in Section S3.

Rate Group	Business Monthly Rate*	Residence Monthly Rate*
1	$13.00	$13.00
2	13.00	13.00
3	13.00	13.00
4	13.00	13.00
5	13.00	13.00
6	13.00	13.00
7	13.00	13.00
8	13.00	13.00

Not applicable to rotary line service provided in connection with automatic access lines.

3.12 Reserved for Future Use

LOCAL EXCHANGE SERVICE

3.13 CenturyTel Dial DataLink® Service

3.13.1 General

A. CenturyTel Dial DataLink® Service is an enhancement to single line residential and single line business service that provides higher quality transmission standards than those normally provided for voice transmission. It is designed for those single line residential and single line business customers who need a better grade of service for data transmission.

B. Lines conditioned for CenturyTel Dial DataLink® Service may also be used for normal voice communication.

C. The parameters of CenturyTel Dial DataLink® Service are designed to support transmission of data up to 4800 bits per second on the line from the point of demarcation at the customer's premises to the customer's serving central office.

D. The quality of the line is guaranteed only between the customer's demarcation point and the customer's serving central office. The Company makes no guarantee for the transmission level over the whole circuit.

E. A line enhanced with CenturyTel Dial DataLink® Service cannot operate with the Call Waiting feature described in Section 13.13.1a. The customer must also subscribe to Cancel Call Waiting (13.13.1e).

3.13.2 Rates

A. The rate for CenturyTel Dial DataLink® Service is the applicable monthly rate for individual line service, in addition to the following rates:

	Installation Charge	Monthly Rate
Residence, per line	$25.00	$5.00
Business, per line	25.00	5.00

B. The applicable service charges as described in Section 4 shall also apply for this service.

LOCAL EXCHANGE SERVICE

3.14 **Reserved for Future Use**

LOCAL EXCHANGE SERVICE

3.14 **Reserved for Future Use**

LOCAL EXCHANGE SERVICE

3.15 CenturyTel Local Calling Plans

3.15.1 General

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1)

3.16.1 General

A. This Price list applies to local exchange telephone service provided under the CenturyTel Local Calling Plans. The exchange areas to which the regulations and rates contained herein are as specified in Section 3.16.4 to this price list and are in addition to the applicable regulations and rates specified in other tariffs of the Company.

3.16.2 Regulations

A. Existing customers may have the option to keep their current flat rate service or convert to the CenturyTel Local Calling Plans-LATA Wide Plan service. Should the existing customer opt to keep the current flat rate service, he will continue to dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

B. All new customers moving into the CenturyTel Local Calling Plans exchanges may choose one of the CenturyTel Local Calling Plans-LATA Wide Plan options or subscribe to flat rate service. Should the new customer subscribe to flat rate service, he will dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

C. The Plans are furnished only from central offices which have been arranged to provide these services, and are available to individual business and residence and automatic access line customers.

D. Services

Basic Calling Plan is economy rate exchange service which provides measured rate calling only.

Community Plus Plan provides flat rate calling within the originating exchange and CenturyTel specified nearby exchanges with measured calling to all other exchanges within the LATA.

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.2 Regulations (Cont'd)

D. Services (Cont'd)

Premium Calling Plan-Block of Time provides flat rate calling to all exchanges within the LATA over a sixty (60) hour block of time monthly allotment. Usage over the sixty (60) hour block of time will be billed at $.04 per minute.

Any exchange routes that are flat rated under the Community Plus Plan will also be flat rated under the Premium Calling Plan-Block of Time option and those minutes of use will not be counted toward the sixty (60) hour block of time.

E. Service charges shall be waived for those customers subscribing to a CenturyTel Local Calling Plan (LCP), changing to or between CenturyTel LCP Options; as well as converting back to flat rate service.

F. Flat rate and measured rate services will be furnished to the same customer on the same premises where both services are available in the customer's local exchange area. Should a customer request flat rate and measured rate services on the same premises, a separate line and number will be required for each service type. The customer will receive two (2) separate bills, one (1) bill combining all flat rate lines and services and one (1) for all measured rate lines and services provided.

G. Measured rate service, where applicable, provides for calling to specified home exchange and outside home exchange areas with each call measured on a per minute of use basis. Usage rates for home exchange and outside home exchange calls are specified in 3.16.3.c.

H. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Any "0+" or "0-" call to an exchange that was toll prior to CenturyTel Local Calling Plans implementation will be billed as an intraLATA operator assisted toll call regardless of whether the originating customer subscribes to a CenturyTel Local Calling Plans option or not.

"0+" calls made to exchanges that were local or flat rate EAS prior to CenturyTel Local Calling Plans implementation will be billed at the local operator surcharge for the type call being made, plus $.25.

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.2 Regulations (Cont'd)

I. CenturyTel Local Calling Plan service will not be offered in connection with Public Telephone Access Service, WATS, Feature Group A or Foreign Exchange services. However, Centrex customers may subscribe to the Basic Calling and Community Plus Options.

J. Vacation Number Reservation (Reference Section S13.4) is available to customers subscribing to the CenturyTel Local Calling Plans.

K. For the purpose of determining charges, the following applies:

(1) A flat monthly line rate for provision of incoming calls and access to the local network.

(2) A charge per minute or fraction thereof rounded to the next higher minute, for the duration of the call. Monthly billing is based on cumulative minutes of usage. Home exchange and outside home exchange minute of use rates are specified in 3.16.3(c).

(3) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the Telephone network or by the Telephone Company operator.

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.3 Rates

A. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of an Area exchange listed in 3.16.4 following.

B. Rate Schedule -

	Monthly Rate		
	Rate Group 1	Rate Group 2	
(1) Residence One-Party Basic Calling Plan	**$16.93**	**$16.93**	(I)
(2) Business One-Party Basic Calling Plan	30.00 *	30.00*	

* Includes Access Line Rate
(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.3 Rates (Cont'd)

C. Usage charges and calling scopes for calls from the Basic Calling, Community Plus and Premium Calling Plans.

LATA Wide Plan	Rating	Calling Scopes	Rates
Basic	Measured	Within Home Exchange	$0.015 per MOU
	Measured	All other Exchanges in LATA	$0.055 per MOU
Community Plus Plan	Measured	Within Flat Rated Calling Scope	No Charge See list of exchanges in Section 3.16.4.
		All other exchanges in LATA	$0.055 per MOU
Premium Calling Plan Block of Time	60 hour Block of Time	Within Flat Rated Calling Scope	No Charge See list of exchanges in Section 3.16.4.
		All other exchanges in LATA	Minutes charged toward 60 hour BOT Usage in excess of 60 hour BOT will be rated at $0.04 per minute.

D. Detail Billing

When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least thirty (30) days in advance of the date detail billing is to commence.

	Rate
Per customer bill, per month	
Residence	$2.33
Business	$2.58

Note: A Network Access Change Charge as specified in Section S4 will apply when Detail Billing is requested subsequent to the establishment of basic local exchange service.

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	-Community Business	Premium Residence	Premium Business
Alberta	2	Montgomery	Alberta Orrville Selma	$6.12	$11.12	$20.62	$33.62
Aliceville	2	Birmingham	Aliceville Carrollton Ethelsville Gordo Panola Reform	6.12	8.27	20.62	30.77
Ashland	2	Birmingham	Ashland Anniston* Delta Lineville	6.12	8.27	20.62	30.77
Bayou La Batre	2	Mobile	Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile*	1.19	3.00	15.69	20.00
Berry	2	Birmingham	Berry Fayette Kennedy Millport Tuscaloosa	6.12	8.27	20.62	30.77
Brilliant	1	Birmingham	Brilliant Guin Hackleburg Hamilton Winfield	4.12	2.77	18.62	25.77
Carrollton	2	Birmingham	Aliceville Carrollton Ethelsville Gordo Panola Reform	6.12	8.27	20.62	30.77

* Denote AT&T of Alabama/Independent Exchange
(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Chulafinnee	2	Birmingham	Anniston* Chulafinnee Fruithurst* Heflin Lecta Ranburne* Anniston	$6.12	$8.27	$20.62	30.77
Coffeeville	1	Mobile	Coffeeville Jackson*	4.12	9.87	18.62	32.87
Dauphin Island	2	Mobile	Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile	1.19	3.00	15.69	20.00
Delta	2	Birmingham	Anniston* Ashland Delta Lineville	6.12	8.27	20.62	30.77
Detroit	1	Birmingham	Detroit Sulligent Vernon	4.12	2.77	18.62	25.77
Double Springs	1	Birmingham	Double Springs Haleyville Lynn*	4.12	5.62	18.62	28.62
Ethelsville	2	Birmingham	Aliceville Carrollton Ethelsville Gordo Panola Reform	6.12	8.27	20.62	30.77

* Denote AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Falkville	2	Huntsville	Decatur* Falkville Hartselle* Massey Oden Ridge Pence*	$6.12	$8.27	$20.62	$30.77

* Denotes AT&T of Alabama /Independent Exchange
(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Fayette	2	Birmingham	Berry Fayette Kennedy Millport Tuscaloosa	$6.12	$8.27	$20.62	$30.77
Fowl River	2	Mobile	Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile	1.19	3.00	15.69	20.00
Gordo	2	Birmingham	Aliceville Carrollton Ethelsville Gordo Panola Reform	6.12	8.27	20.62	30.77
Grand Bay	2	Mobile	Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile	1.19	3.00	15.69	20.00
Guin	1	Birmingham	Brilliant Guin Hackleburg Hamilton Kennedy Millport Winfield	4.12	2.77	18.62	25.77
Hackleburg	1	Birmingham	Brilliant Guin Hackleburg Hamilton Red Bay Russellville Winfield	4.12	2.77	18.62	25.77

* Denotes AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Haleyville	1	Birmingham	Double Springs Haleyville Lynn*	$4.12	$2.77	$18.62	$25.77
Hamilton	1	Birmingham	Brilliant Guin Hackleburg Hamilton Winfield	4.12	2.77	18.62	25.77
Heflin	2	Birmingham	Anniston* Chulafinnee Fruithurst* Heflin Lecta Ranburne*	6.12	8.27	20.62	30.77
Irvington	2	Mobile	Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile	1.19	3.00	15.69	20.00
Jemison	1	Birmingham	Clanton* Jemison Thorsby	4.12	2.77	18.62	25.77
Lecta	2	Birmingham	Anniston* Chulafinnee Fruithurst* Heflin Lecta Ranburne*	6.12	8.27	20.62	30.77
Lincoln	1	Birmingham	Lincoln Pell City Surfside Talladega*	4.12	2.77	18.62	25.77
Lineville	2	Birmingham	Anniston* Ashland Delta Lineville	6.12	8.27	20.62	30.77

* Denotes AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Massey	2	Huntsville	Decatur Falkville Hartselle* Massey Oden Ridge Pence*	$6.12	$8.27	$20.62	$30.77
Mentone	1	Birmingham	Fort Payne Mentone Valley Head Morrisons	4.12	5.62	18.62	28.62
Cross Road	2	Birmingham	Anniston* Rock Mills* Roanoke* Morrisons Cross Road Wadley Wedowee Woodland	6.12	8.27	20.62	30.77
Notasulga	1	Montgomery	Auburn* Notasulga	4.12	5.62	18.62	28.62
Oden Ridge	2	Huntsville	Decatur* Falkville Hartselle* Massey Odin Ridge Pence*	6.12	8.27	20.62	30.77
Orrville	2	Montgomery	Alberta Orville Selma*	6.12	11.12	20.62	33.62
Panola	2	Birmingham	Aliceville Carrolton Ethelsville Gordo Panola Reform	6.12	11.12	20.62	33.62
Pell City	2	Birmingham	Birmingham* Lincoln Pell City/Surfside	6.12	8.27	20.62	30.77
Phil Campbell	1	Birmingham	Phil Campbell Russelville*	4.12	2.77	18.62	25.77

* Denotes AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Pine Hill	1	Montgomery	Pine Hill Thomasville*	$4.12	$9.87	$18.62	$32.87
Reform	2	Birmingham	Aliceville Carrollton Ethelsville Gordo Panola Reform	6.12	8.27	20.62	30.77
Rockford	1	Birmingham	Alexander City* Rockford	4.12	9.87	18.62	32.87
Sulligent	1	Birmingham	Detroit Kennedy Millport Sulligent Vernon	4.12	2.77	18.62	25.77
Tallassee	2	Montgomery	Eclectic* Montgomery Tallassee	6.12	8.27	20.62	30.77
Thorsby	1	Birmingham	Clanton* Jemison Thorsby	4.12	2.77	18.62	25.77
Trussville	2	Birmingham	Birmingham* Gardendale* Leeds* Moody Odenville* Pinson* Springville* Trussville	1.19	3.00	15.69	20.00
Valley Head	2	Birmingham	Fort Payne Valley Head Mentone	6.12	11.12	20.62	33.62

* Denotes AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

Exchange	Rate Group	LATA	Flat Rate Calling Scope (Community Plus and Premium Block of Time only)	*----------Monthly Rates----------* Community Residence	Community Business	Premium Residence	Premium Business
Vernon	1	Birmingham	Detroit Kennedy* Millport* Sulligent Vernon	$4.12	$2.77	$18.62	$25.77
Wadley	2	Birmingham	Alexander City* Rock Mills Roanoke* Morrisons Cross Roads Wadley Wedowee Woodland	6.12	9.87	18.62	32.87
Wedowee	2	Birmingham	Anniston* Rock Mills* Roanoke* Morrisons Cross Roads Wadley Wedowee Woodland	6.12	8.77	20.62	30.77
Winfield	1	Birmingham	Brilliant Guin Hackleburg Hamilton Kennedy Millport Winfield	4.12	2.77	18.62	25.77
Woodland	2	Birmingham	Anniston* Ranburne Rock Mills* Roanoke* Morrisons Cross Roads Wadley Wedo Woodland	6.12	8.27	20.62	30.77

* Denotes AT&T of Alabama/Independent Exchange

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans - LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plan Exchanges#

Montgomery LATA Exchanges

Alberta
Notasulga
Orrville
Tallassee

Birmingham LATA Exchanges

Aliceville
Ashland
Berry
Brilliant
Carrollton
Chulafinnee
Delta
Detroit
Double Springs
Ethelsville
Fayette
Gordo
Guin
Hackleburg
Haleyville
Hamilton
Heflin
Jemison/Thorsby
Lecta
Lincoln
Lineville
Mentone
Morrisons Cross Roads
Panola
Pell City/Surfside
Phil Campbell
Reform
Rockford
Sulligent
Trussville
Valley Head
Vernon
Wadley
Wedowee
Winfield
Woodland

Huntsville LATA Exchanges

Falkville
Massey
Oden Ridge

Mobile LATA Exchanges

Bayou La Batre
Coffeesville
Dauphin Island
Fowl River
Grand Bay
Irvington

(1) **Grandfathered to existing customers at their present location.**

LOCAL EXCHANGE SERVICE

3.17 Reserve Telephone Number

3.17.1 General

A. Reserve Telephone Numbers are telephone numbers reserved by a customer for future use.

B. Service is offered subject to availability for a period not to exceed one hundred and eighty (180) days, and are not guaranteed until activated in the network.

C. Appropriate Service Charges in Section 4.

LOCAL EXCHANGE SERVICE

3.18 CENTURYLINK LINE VOLUME PLAN (CLVP)

3.18.1 Terms and Conditions

See LOCAL TERMS OF SERVICE: CENTURYLINK LINE VOLUME PLAN ("CLVP") for the description, terms and conditions for CLVP. Termination liability charges and/or shortfall charges apply as specified therein, if all or a portion of the services under CLVP are terminated prior to the expiration of the initial commitment period or if Customer's account falls below the minimum line requirements.

3.18.2. Rates

a. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month. (1)

• Number of Lines (Tier)/Minimum Line Requirement	• Two Year • Term	• Three - Five Year • Terms
• 10 - 49	• $33.99	• $32.99
• 50 - 499	• 32.99	• 31.99
• 500 - 999	• 31.99	• 30.99
• 1000 - 3000	• 30.99	• 29.99

b. Optional Services

LVP Feature Package, per line/ trunk, per month

• Number of Lines (Tier)/Minimum Line Requirement	• Two Year • Term	• Three - Five Year • Terms
• 10 - 49	• $5.00	• $5.00
• 50 - 499	• 5.00	• 5.00
• 500 - 999	• 5.00	• 5.00
• 1000 - 3000	• 5.00	• 5.00

(1) Touch calling service, Trunk Hunting and Extended Area Service, where applicable, are included in these rates.

SERVICE CHARGES

TABLE OF CONTENTS

			Sheet No.
4.1	Service Charges		1
	4.1.1	General	1
	4.1.2	Charges	2
	4.1.3	Application of Service Charges	2
	4.1.4	Installation Charges	5
	4.1.5	Miscellaneous Charges	5
	4.1.6	Maintenance of Service Charge (a.k.a. Trouble Isolation Charge)	6
	4.1.7	**Link Up Alabama**	**6**

SERVICE CHARGES

4.1 Service Charges

4.1.1 General

Service Charges apply to services ordered or connected into service at the customer's request including moves, changes, number changes, and restoration of service.

Service Charges are comprised of the following work functions, one or more of which is applicable based upon the service requested by a customer.

Except as provided in this paragraph, Service Charges are required to be paid at the time of application for service. Service Charges may be paid in monthly installments of not less than $10.00 if the total service charge is more than $36.00. All installment payments must be completed within one hundred and twenty (120) days from the establishment of service. (D)

(D)

For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.

A. Service Order Charge

The charge that applies for work performed by the Telephone Company in connection with the receiving, recording, and processing of customer requests for service. Service Order Charge is classified as either primary or secondary. A primary Service Order Charge is associated with the establishment of service and all subsequent requests will be processed using a secondary Service Order Charge.

B. Central Office Work Charge

Applicable for testing and connecting functions required within the central office.

C. Access Line Work Charge

Applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.1 General (Cont'd)

D. Network Interface Charge

This charge is applicable for work performed by the Telephone Company in connection with the installation of a network interface. This charge is only applicable when the installation is performed at the request of the customer and where the Telephone Company visits the customer's premise only for the purpose of the network interface installation.

4.1.2 Charges

		Residence	Business
A.	Service Order Charge, per order written		
	Primary - associated with original establishment of service	$ 15.00	$ 15.00
	Secondary - all other than Primary	6.00	6.00
B.	Central Office work Charge, per line	18.00	18.00
C.	Access Line work Charge, per line	20.00	20.00
D.	Network Interface Charge, per visit		
	First Quarter Hour	36.14	36.14
	Each Additional Quarter Hour	8.70	8.70

4.1.3 Application of Service Charges

Service Charges as used herein and in other sections of this Price list are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this Price list.

A. Service Order Charge

(1) Applies per customer request for work performed by the Telephone Company to be completed for the same account.

(2) Where more than one account is located at the same premises, work on each individual account will be considered separately.

SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.3 Application of Service Charges (Cont'd)

B. Central Office Work Charge

(1) Applies for work including but not limited to:

(a) Making and changing connections in the central office.

C. Access Line Work Charge

(1) Applies only for the connection of local exchange lines, local private lines, outside extension lines and any other services requiring a drop wire.

D. Network Interface Charge

(1) Applies only for the installation of network interface at the request of a customer.

E. All residential and business services provided pursuant to this price list are subject to service charges, along with ancillary services.

SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.3 Application of Service Charges (Cont'd)

E. Except as provided hereinafter, the following services are subject to service charges:

Local Exchange Service
Semipublic Coin Service
Tie Lines
Toll Terminals
Telephone Answering Service
Public Telephone Access Service for Customer Provided Equipment
Foreign Exchange and Foreign Central Office Service
Miscellaneous Service Arrangements
Connections with Certain Facilities an-or Equipment of Others
Directory Listings

(1) Where the service desired necessitates the use of more than one (1) item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

(2) For the re-establishment of service for a customer whose premises has been destroyed by fire, windstorm or flood or made untenantable by fire, windstorm or flood, service charges do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service charge will apply covering the establishment of service at the temporary location, but no service charge will apply when service is re-established at the former location.

(3) Service charges may be required to be paid at the time of application of service.

(4) Where service is established at a concession rate, except employee's concessions, no concession is allowed from the regular service charges.

(5) An administrative charge of $25.00 will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified in Section 2 of this price list.

SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.4 Installation Charges

Installation Charges where applicable are identified and presented throughout this price list as part of the offering of individual terms of service features. This installation charge is in addition to the appropriate elements listed in this section.

4.1.5 Miscellaneous Charges

A. Restoration Charge

(1) When exchange service is reconnected after suspension for nonpayment, the following charges apply:

(a) A primary Service Order Charge per request for reconnection.
(b) A Central `00 for both residence and business service.

B. Number Changes

(1) One (1) secondary Service Order Charge applies when a customer requests a change in the telephone number.

(2) A Central Office Ark Charge applies for each number changed.

(3) When in the judgment of the Company, a change in a telephone number is necessary for continuation of satisfactory service, there will be no charges applied.

(4) A charge of $25.00 will apply, if premises visit is required.

C. Termination Charge

(1) A Termination Charge will apply when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified or that service.

(2) Regulations for and application of termination charges are contained in Section 2, Sheet 3.

SERVICE CHARGES

4.1 Service Charges

4.1.6 Maintenance of Service Charge (a.k.a. Trouble Isolation Charge)

A. The customer shall be responsible for payment of service charges shown below for each visit by the Telephone Company to the premises of the customer, or authorized user, where the difficulty or trouble report results from the customer's inside wiring or from the use of equipment provided by the customer or authorized user. The charge does not include any further isolation work beyond the Telephone Company's specified demarcation point.

If a customer subscribes to CenturyTel's deregulated Inside Wire Maintenance (IWM) the Maintenance of Service (MOS) charges specified below do not apply.

Payment for this service is provided as follows:

		Nonrecurring Charge
(1)	Customer pays on a nonrecurring charge basis per visit.	$85.00
(2)	Customers may subscribe to other options for further isolation services.	

4.1.7 Link Up Alabama

Effective April 1, 2012, Link Up Alabama is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

TABLE OF CONTENTS

		Sheet No.	
5.1	Special Construction	1	(D)
			(D)
5.2	Contract Service Arrangements	10	(T)
5.3	Construction Charges Applicable to Competitive Local Exchange Carriers (CLECs)	11	(T)

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction

Charges applicable under special conditions are located at SPECIAL CONSTRUCTION AND PROVISION/EXTENSION OF FACILITIES.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Contract Service Arrangements (T)

1. General

A. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs.

B. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.

C. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Price list.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Construction Charges Applicable to Competitive Local Exchange Companies (CLECS) (T)

1. Application

This section is applicable to the recovery of construction costs incurred by the Company in provisioning service to a customer of a Competitive Local Exchange Carrier (CLEC), or the CLEC at the request of the CLEC.

2. General

a. Construction charges are applicable as hereinafter set forth and are in addition to other charges specified in this Price list and/or in the CLEC's interconnection agreement between the CLEC and the Company.

b. Construction charges are payable upon application for service or when billing is rendered, at the option of the Company.

c. The word "cost' when used in this section, means the in-plant cost consisting of labor, materials, supervision, and any other overhead expenses associated with the construction necessary to service a CLEC's customer and/or CLEC. Estimated cost will be used; however, where the CLEC requests, actual cost will be used where practicable.

d. The regulations in this Price list contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the company. The CLEC will be required to pay any additional cost involved where a different type of construction other than that of the Company is desired.

e. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, all attachment rental charges to the Company for such attachments will be assessed to the CLEC.

f. When a CLEC request to serve a customer, or the CLEC, is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the CLEC will be required to pay all costs incurred in securing, clearing and retaining such right-of-way.

3. Charges

a. Construction charges are applicable on private and public property.

b. When a CLEC has issued an order to the Company requesting the Company to provision service to a CLEC's customer, or to the CLEC, and construction is required to provision the requested service, the CLEC will be responsible for paying one hundred percent (100%) of the construction costs.

DIRECTORY LISTINGS

TABLE OF CONTENTS

		Sheet No.	
6.1	General	1	
6.2	Rates	1	
6.3	Conditions	3	
6.4	Directory Assistance	4	
	6.4.1 General	4	
	6.4.2 Rates and Charges	**4**	(D) (T)
6.5	Operator Assisted Local Call	7	
	6.5.1 General	7	
	6.5.2 Rates and Charges	7	
6.6	Local Operator Verification/Interruption Service	8	
	6.6.1 General	8	
	6.6.2 Charges	8	

DIRECTORY LISTINGS

6.1 General

Directory listings encompassed by this Price list are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.2 Rates

		Monthly Rate	
A.	Primary Service Listings		
	(1) Primary Station		
	(a) individual line service, each	No charge	
	(2) Joint use of service, each	No charge	
	(3) Private branch exchange service, each	No charge	
	(4) Radio telephone service	No charge	
B.	Additional or alternate listings, per line of information requested by the customer	$2.50	
C.	Unlisted, each (see Condition e and k)	**6.00**	(I)
D.	Non-published, each (see Condition f and k)	**6.00**	(I)
E.	Foreign listings, each (see Condition d and k)	2.75	
F.	Dual name listing (see Condition i)	No charge	
G.	Customized Number Listing* (additional line with alpha)	3.50	

* Only available with Customized Number Service

6.3 Conditions

A. A Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.

(1) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(2) The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

(3) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS

6.3 Conditions (Cont'd)

B. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with businesses who occupy the same premises at the rates shown above. (See Joint Use of Service.)

C. An alternate call listing refers to a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only when the other customer is agreeable to the use of their number.

D. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

E. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.

F. Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.

(1) When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.

(2) The rate for nonpublished service is specified in 6.2 above.

(3) Utilization of Call Trace and Call Line Identifier

Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

G. The charges for additional, alternate, unlisted or unpublished listings begin on the day the information records are posted.

H. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for thirty (30) days.

DIRECTORY LISTINGS

6.3 Conditions

I. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for resident subscribers when either the two (2) names lasted are those of persons sharing the same surname and live at the same address or the two (2) names listed are those of one person known by both names. This listing may be a primary listing or an additional listing provided at the Price list rate.

J. Customized Number Listing provides for the listing of a customer requested telephone number that is in alpha format.

K. The rate for nonpublished and nonlisted services does not apply to the following:

(1) Customer With a Published Listing

If a customer has both published and nonpublished/nonlisted listings for the same address and class of service, the nonpublished/nonlisted monthly recurring charge will not apply.

(2) Customer With a Nonpublished/Nonlisted Listing

If a customer has a nonpublished/nonlisted listing, only one monthly recurring charge will be applied for any nonpublished and/or nonlisted listings for the same customer with the same class of service at the same address. If the customer has a combination of nonpublished and nonlisted listings at the same address, the nonlisted monthly recurring charge will apply.

(3) Pay Telephone Service

(4) Special Reversed Long Distance Service

(5) Foreign Exchange/Zone Service

(6) Temporary Service (service provided for a period not more than 30 days)

(7) Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

(8) Local Exchange Service for customer living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

(9) New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than thirty (30) days).

DIRECTORY LISTINGS

6.4 Directory Assistance Service

6.4.1 General

See CENTURYLINK® LOCAL TERMS OF SERVICE: DIRECTORY ASSISTANCE SERVICES for the terms and conditions for local, long distance and national directory assistance.

6.4.2 Rates and Charges

		Charge Per Call
A.	Directory Assistance Service Charge (includes Directory Assistance Call Completion)	**$3.99**
B.	When the customer requests directory assistance by dialing "0" where the customer has the technical capability to direct dial Directory Assistance, the following operator surcharge applies in addition to the Directory Assistance Service Charge	
	Per local directory assistance "0" dialed call	0.40
	Per long distance and national Directory Assistance "0" dialed call	0.60

DIRECTORY LISTINGS

6.4 Directory Assistance Service (Cont'd)

This page is reserved for future use. (D)

(D)

DIRECTORY LISTINGS

6.4 Directory Assistance Service (Cont'd)

This page is reserved for future use. (D)

(D)

DIRECTORY LISTINGS

6.5 Operator Assisted Local Calls

6.5.1 General

A. A charge will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, or collect.

B. The appropriate service charge, as specified in 6.5.2 following, will be applied to each completed call except:

(1) For calls to the Company for official telephone business.

(2) For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.

(3) When the caller identified himself as being handicapped and unable to place the call due to his handicap.

(4) When the caller advises he has had service trouble in reaching the terminating number.

(5) Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this surcharge applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

This surcharge does not apply to calls made to emergency numbers (911), to a telecommunications relay service (TRS), or local calls for which the caller has made the required coin deposit.

6.5.2 Rates and Charges

A. For any completed message in the call classes listed following, a service charge will be applied as follows:

		Nonrecurring Charge
(1)	Dial Calling Card, each	$0.95
(2)	Station-to-Station, each	2.50
(3)	Person-to-Person, each	4.50
(4)	Public Payphone Usage Surcharge Per Completed Call	0.25

DIRECTORY LISTINGS

6.6 Local Operator Verification/Interruption Service

6.6.1 General

A. Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "0" Operator.

The charges specified in 6.6.2 following will apply to all requests except:

(1) Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.

(2) Emergency requests in which the caller identified that the request is to (1) an official public emergency agency; (2) an emergency medical number; or (3) a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.

(3) Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

6.6.2 Charges

A. Verification: A charge of $2.50 applies each time the operator verifies a called line and hears voice communication.

B. Interruption: A charge of $5.00 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.

C. If an operator both verifies the condition of the line and interrupts conversation on the same request, both charges apply.

COIN TELEPHONE SERVICE

TABLE OF CONTENTS

		Sheet No.
7.1	Public Telephone Access Service for Customer Provided Equipment	1
7.1.1	General	1
7.1.2	Responsibility of the Subscriber	1
7.1.3	Violations of Regulations	2
7.1.4	Optional Service Features	2
7.1.5	Rates and Charges	3
7.1.6	Public Telephone Access Service for Institutional Service Providers (ISPs)	6
7.2	Customer-Owned Pay Telephone (COPT) Coin Line Service	9
7.2.1	Definitions and Requirements	9
7.2.2	Features	9
7.2.3	Responsibility of the Subscriber	11
7.2.4	Violations of Regulations	12
7.2.5	Rates and Charges	12

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE)

7.1.1 General

A. Public Telephone Access Service for CPE is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.

B. Public Telephone Access Service for CPE is provided for use with customer provided telephones.

C. The carriage and completion of local intraLATA toll messages are provided by the Company. The Company must be utilized to directly provide both the operator function and transport function by such calls except as specified in Section 7.3.6 of this price list.

D. Public Telephone Access Service for CPE is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for CPE lines (or other Public or Semipublic lines). Where Public Telephone Access Service for CPE is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

E. Local calls placed through the Alabama Relay Center from a customer-provided coin telephone are completed at no charge.

7.1.2 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation and maintenance of customer-provided telephones used in connection with this service.

B. The subscriber shall be responsible for payment of a Maintenance of Service Charge as covered in Section 15 of this Price list for each visit by the Company to the premises of the subscriber, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.

C. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations.

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.2 Responsibility of the Subscriber (Cont'd)

D. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.

7.1.3 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Price list the Company will promptly notify the customer of the violation.

B. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this Price list.

7.1.4 Optional Service Features

A. Central Office Blocking with Screening

Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. These options are offered where facilities are available.

1. Option 1 - Two-Way Service. No restriction.

2. Option 2 - Outward Only Service. No other restrictions.

3. Option 3 - Two-Way Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

4. Option 4 - Outward Only Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

5. Option 5 - Two-Way Service. Provides central office blocking of 7 digit local, 976 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.4 Optional Service Features (Cont'd)

A. Central Office Blocking with Screening (Cont'd)

6. Option 6 - Outward Only Service. Provides central office blocking of 7 digital local, 976, 1 + DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

7. Option 7 - Two-Way Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

8. Option 8 - Outward Only Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

9. Option 9 - Outward Only Service. A charge to block local directory assistance (411), long distance directory assistance (555-1212), toll free numbers (1-800 or 1-888), 700, 900, 911, 950, 976, 101XXXX, 011+IDDD, and 0-. Provides screening information to the operator to allow out-collect calls only.

7.1.5 Rates and Charges

A. Public Telephone Access Service for CPE

Public Telephone Access Service for CPE is provided on a message rate basis where facilities are available. Where message rate service is not available, this access line service will be provided on a fixed usage equivalent rate basis. Such service will be converted to message rate service as it becomes available at no cost to the subscriber.

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

1. Monthly Rates. Access line service for customer-provided public telephone is provided on a usage rate basis where facilities are available, otherwise the service will be provided on a fixed usage equivalent rate basis. The monthly rate is fifty percent (50%) of the business individual line flat rate.

a. Measured Service Line Charge. A message charge of $.06 per call in exchanges where available.

b. Flat Rate Line Charge. A fixed equivalent rate of $24.10 per month applies where message rate service is not available.

c. Optional Service feature charges for central office blocking and operator screening are:

		Monthly Rate
(1)	Two-way per line - Unrestricted	--
(2)	Outward only, per line - unrestricted	--
(3)	Option 3 - unrestricted	
	(a) Per line	2.00
(4)	Option 4 - unrestricted	
	(a) Per line	2.00
(5)	Option 5 - restricted	
	(a) Per line	2.00
(6)	Option 6 - restricted	
	(a) Per line	2.00
(7)	Option 7 - restricted	
	(a) Per line	2.00
(8)	Option 8 - restricted	
	(a) Per line	2.00
(9)	Option 9 - restricted	
	(a) Per line	2.00

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

1. Monthly Rates (Cont'd)

d. Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Answer Supervision will be provided for use with PTAS to assist in determining when billing for a specific call should commence.

	Monthly Rate
Per Access Line	$7.49

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

2. At the request of the subscriber, Touch Tone Calling Service may be provided as covered in Section 13 of this price list for business individual line service.

3. Service charges as covered in Section 4 of this Price list for business individual line service are applicable.

4. Reserved for future use.

5. The subscriber is responsible **for directory** assistance service charges as specified in Section 6.4.**2**. (T)

6. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations as other business service. Listings are not available for outward public telephone access lines.

7. The Company will bill and collect on behalf of PTAS providers for intrastate services that the provider is duly certificated by the Commission to provide through, at a minimum, clearinghouse arrangements.

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs)

A. General

1. Public Telephone Access Lines for Institutional Service Providers (ISPs) is an exchange line service specifically provided for telecommunications use at an institution for use by inmates in making collect only calls.

2. This service does not apply to telephones located outside the confines of the facility (i.e., administrative areas, guards' break rooms/lounges, etc.)

B. Definitions

For the purposes of this price list, the following definitions are applicable:

1. Administrator: The executive officer or person designated by the executive officer of the institution.

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs) (Cont'd)

B. Definitions (Cont'd)

2. Customer:

The billed party.

3. Institution:

An institution is any type of confinement/correctional facility (i.e., prisons, jails, work farms, detention centers, etc.).

4. Institutional Service Provider (ISP):

An entity which provides coinless telephone service for the exclusive use of inmates within the confines of a penal, correctional or mental institution.

C. Rules and Regulations

1. Institutional Service Providers (ISPs) shall be authorized to utilize "store and forward" technology to complete "0+" local, intraLATA and interLATA collect-only calls from prisons and jails. The ISP may provide the operator function and may use the services of the Company or other authorized carrier to complete the toll transport function of these calls.

2. All inmate telephones which offer automated, collect-only service must be equipped with both an acceptance and rejection response mechanism so that if neither action is taken, the call is terminated and not billed. Instruments or technologies which provide for or allow automatic acceptance of automated collect-only calls without action from the called party are prohibited.

3. The ISP must submit the name of the equipment manufacturer to the Commission and must satisfactorily demonstrate to the Commission the acceptance and rejection responses mechanism before the ISP equipment is installed in any prison or jail.

COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs) (Cont'd)

C. Rules and Regulations (Cont'd)

4. The ISP may block or arrange to have blocked calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-800 or 1-888), 700, 900, 911, 950, 976, 101XXXX, 011+IDDD, 0-, and any other numbers the institution and/or the Commission finds may jeopardize the integrity and security of the institution and the safety of the public.

5. The ISP may not provide intraLATA service except by means of local exchange company facilities authorized for resale.

6. The ISP must validate each call against a billing validation database to ensure that the called number can receive and be billed for collect calls.

7. The Company will bill and collect on behalf of PTAS providers for intrastate services that the provider is duly certificated by the Commission to provide through, at a minimum, clearinghouse arrangements.

COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.1 Definitions and Requirements

A. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for customer-owned pay telephones.

B. COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

C. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the Price listed rate for each line. Off-premise extensions to a COPT Coin Line are not permitted.

D. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.

E. The carriage and completion of local messages are provided by the Company.

F. The Company shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.

G. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.

H. COPT Coin Line Service will be suspended at a reduced rate.

I. COPT Coin Line Service will be provided from central offices where facilities are available.

J. COPT Coin Line Service will be provisioned where technically and economically feasible.

7.2.2 Features

A. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.

B. Service is provided on a one-way or two-way basis at the customer's option.

C. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.2 Features (Cont'd)

D. The following features are included in the COPT line rate at no additional charge, when a customer orders COPT service.

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook, which determines when billing for a specific call should commence.

Billed Number Screening provides for the automatic blocking of third number billing, collect billing, or both to the COPT line.

Selective Class of Call Screening alerts operator services systems (live or mechanical) that a call is originating from a COPT line which may require special handling and billing treatment.

Touch Calling Service provides the capability to receive standard DTMF signaling on a COPT access line.

976, 1+976 and 1+900 Blocking provides screening information to the operator assisted, sent-paid, credit card or third number calls from being billed to the COPT line.

COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.2 Features (Cont'd)

E. Standard recorded announcements used for calls from the Company's Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.

F. All 0+ local calls are handled by the Company's operator services system.

G. All 0-, 0+, and 1+ (intraLATA and interLATA) calls are routed to the presubscribed carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

H. All direct dialed interLATA and international (1+, 101XXXX+1, 011+) calls will be forwarded to the presubscribed carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

7.2.3 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation, and maintenance of any customer-provided telephones used in connection with this service. In addition, the subscriber is responsible for meeting all federal, state, and local statutes with respect to provision of customer-provided telephones in accordance with all hearing-impaired and handicapped person requirements.

B. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics.

(1) Must be capable of providing access to all locally available long-distance companies where provisions for interexchange calling are provided.

(2) Must be able to access the "Operator" where 911 is not available at no charge to the calling party.

(3) Must be able to access 911 Emergency Service, where available, at no charge to the calling party and without the use of a coin.

(4) Must be able to access 411 Directory Assistance at no charge to the calling party.

(5) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer-provided telephone.

(6) Must clearly indicate procedures for obtaining a refund from the subscriber and that the customer-provided telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer-owned pay telephones).

(7) Must be equipped to return the coins to the caller in the case of an incomplete call.

(8) The telephone number of the line must be displayed on each CPE telephone.

COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.4 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Price list, the Company will promptly notify the customer of the violation.

B. Failure of the subscriber to discontinue use or to correct the violation will result in the suspension or disconnection within five (5) business days after written notification of the subscriber's service until such time as the subscriber complies with the provisions of this Price list.

7.2.5 Rates and Charges

A. COPT Coin Line Service is provided on a Fixed Rate basis. The following monthly rate is applicable for COPT Coin Line service on a per line basis.

		Monthly Rate
(1)	Two-Way, per line	$ 41.13
(2)	One-Way, per line	41.13

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

TABLE OF CONTENTS

		Sheet No.
8.1	Centrex/Digital (ISDN) Centrex Service	1
8.1.1	General	1
8.1.2	Conditions	1
8.1.3	Features	12
8.1.4	Definitions of Features	23
8.1.5	Rates and Charges	58
8.1.6	Telephone Numbers and Facilities Reserved for Future Use	73
8.2	Centrex Customer Moves and Changes (CMAC)	75
8.2.1	General	75
8.2.2	Definitions	75
8.2.3	Regulations	77
8.2.4	Rates and Charges	77
8.3	Centrex CustoPAK Service	78
8.3.1	General	78
8.3.2	Conditions	80
8.3.3	Features	83
8.3.4	Rates	89

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.1 General

A. Centrex Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) Centrex is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Centrex system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

8.1.2 Conditions

A. Centrex/Digital (ISDN) Centrex Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) Centrex Circuit Switched Data (CSD) calls are provided on a usage basis.

B. A minimum of two (2) Centrex (Analog or Digital) Service lines are required.

C. A customer may select only one (1) analog Centrex Feature Package per system and one (1) digital Centrex Voice package per system. Digital (ISDN) Centrex Data Feature packages may be selected on a per line basis.

D. One bill will be rendered for each Centrex/Digital (ISDN) Centrex Service system. Separate bills are rendered monthly for Special Service access lines.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

E. The Company will furnish one (1) alphabetical directory listing per Centrex customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this price list.

F. Centrex Service is offered on a contractual basis commencing on the date the service is established.

G. Digital (ISDN) Centrex requires a minimum service period of three(3) months for each line which is composed of a Local Loop and a Service Type, Access Service.

H. Centrex/Digital (ISDN) Centrex Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Centrex/ Digital (ISDN) Centrex Service is discontinued.

I. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex/Digital (ISDN) Centrex Service are provided by and remain the property of the Company.

J. Rotary dial stations may not be capable of accessing all Centrex Service features.

K. Rates and charges for Centrex/Digital (ISDN) Centrex Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

L. If a customer chooses to combine Centrex/Digital (ISDN) Centrex Service stations terminating at different locations into a single Centrex Service system, all stations must be served by the same central office switching equipment.

M. A customer with multiple Centrex/Digital (ISDN) Centrex Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.

N. Where the Centrex/Digital (ISDN) Centrex station line of the same system is located in a different exchange area, the Interoffice Channel Charges apply for each interexchange channel as specified in Section 17 For Digital (ISDN) Centrex, this capability is only supported from ISDN-capable base unit central offices.

O. Private Line arrangements, Special Access Services, or foreign dial tone connected with Centrex/Digital (ISDN) Centrex Service are subject to rates, rules, and conditions as set forth in the appropriate Price lists.

P. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

Q. To qualify for quantity discounts, Centrex service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than thirty percent (30%) of the lines terminating at a remote location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to contract to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end user customers of record.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

R. Space Requirements

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50^{o} to 86^{o} Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

S. Subsequent Additions, Deletions and Changes

(1) Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

(2) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Feature Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line contract rate will be changed to reflect the new Feature Package rate. The new contract rate will apply for the duration of the existing contract period. Data Base Program charges will apply.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

S. Subsequent Additions, Deletions and Changes (Cont'd)

(3) The contract period for Centrex/Digital (ISDN) Centrex Optional Features is based upon the initial contract period for the Centrex/Digital (ISDN) Centrex System. Subsequent additions of Optional Features will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

T. In the event CentraNet®/Digital (ISDN) CentraNet® service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

U. Centrex/Digital (ISDN) Centrex CCLASS

(1) Custom Calling Local Area Signaling Service (CCLASS) is a group of Centrex/Digital (ISDN) Centrex Service features offered to customers subscribing to Centrex/Digital (ISDN) Centrex local exchange service.

(2) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

(3) Operator assisted calls will override these features for emergency purposes.

(4) Nonrecurring charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the Centrex/Digital (ISDN) Centrex Service is initially established.

(5) When features are added or rearranged on an existing line, the Minor Software Change charge will apply.

(6) All customer lines in Calling Number Identification Delivery serving areas will automatically be provisioned with Cancel Calling Number Identification Delivery - Per Call service unless the customer orders Cancel Calling Number Identification Delivery - Per Line service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

U. Centrex/Digital (ISDN) Centrex CCLASS (Cont'd)

(7) Cancel Calling Number Identification Delivery - Per Line, will be provided without nonrecurring charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

(8) In order to subscribe to Centrex/Digital (ISDN) Centrex CCLASS, the customer must also subscribe to at least Centrex/Digital (ISDN) Centrex Feature Package 1000 for analog Centrex Stations and a B-Channel configuration with voice on Digital (ISDN) Centrex.

V. General - Digital (ISDN) Centrex

(1) Services offered in accordance with this price list are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Centrex services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this price list must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) Centrex services are not permitted.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

V. General - Digital (ISDN) Centrex (Cont'd)

(5) The Company will provide one (1) alphabetical directory listing per Digital (ISDN) Centrex customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this Price list under Directory Listings.

(6) A change in service from Analog Centrex, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) Centrex service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Centrex services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this Price list with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

W. Digital (ISDN) Centrex Services

(1) Digital (ISDN) Centrex Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Centrex services.

(2) Digital (ISDN) Centrex Services offered from this price list include from two (2) to two hundred (200) digital local loops with a Digital (ISDN) Centrex service line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

W. Digital (ISDN) Centrex Services (Cont'd)

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) Centrex service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) Centrex service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) Centrex service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's Price list, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

W. Digital (ISDN) Centrex Services (Cont'd)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) Centrex line, one for each of two (2) channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this price list.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided.

(12) Digital (ISDN) Centrex Access

(a) Digital (ISDN) Centrex Access provides support for connecting from one (1) to eight (8) terminals belonging to the same customer on an individual digital local line.

(b) Only one (1) user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight (8) terminals belonging to the same customer are permitted per ISDN-BRI line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

W. Digital (ISDN) Centrex Services (Cont'd)

(13) Individual Line Loop Extension

(a) Digital (ISDN) Centrex Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Centrex loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the CenturyTel engineering practice of maximum loss for the Digital (ISDN) Centrex loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Centrex line.

(c) The customer's network access line is pre-engineered to determine when the U-Repeater/ power module are required. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers Feature Packages 1000, 2000, 3000, Centrex CCLASS Package, or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Price list. Feature capabilities may vary depending on the host central office equipment. Centrex Feature Packages 1000, 2000, and 3000 may apply on a per line basis to analog phones connected to a digital Centrex line.

In addition, Digital (ISDN) Centrex Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Attendant Package, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the Price list. Feature capabilities may vary depending on the host central office equipment.

(1) Analog Centrex Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) Centrex Service Basic Operating Features: Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Calling Number Identification Delivery.

(3) Centrex Feature Package 1000:

Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont'd)

(4) Centrex Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On) Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call Long List (System), and Uniform Call Distribution.

(5) Centrex Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, *Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

(6) Centrex CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Special Call Acceptance, Special Call Forwarding, and Special Call Waiting.

(7) Attendant Feature Package:

Access to Paging, Autodial, Automatic Recall, Busy Verification, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Groups, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listing Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Call, Transfer, Two-Way Split, and Wildcard Key.

* Limited to existing customers at locations where those services are equipped and in service as of December 30, 1999.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont'd)

(8) Optional System Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification- Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Line, Automatic Route Selection (ARS), Call Tracing Service, Caller ID-Name and Number, Caller ID-Number, Complete Blocking (per line), Facilities Restriction Level (part of ARS), Time of Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX Access, Limited ACD, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (per call), Speed Call Long List (Additional System), Station Message Detail Recording, Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, VIP Alert, WATS Access, 800/877/888 Access.

(9) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Basic Package:

Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction, and Transfer.

(10) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Deluxe:

Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling Incoming Only.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont'd)

(11) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) 3000 Deluxe:

Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.

(12) Data Feature Package 1000:

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

(13) Data Feature Package 2000:

Data Feature Package 1000 plus: Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call-Long List.

(14) X.25 Deluxe Package:

X.25 Basic Service plus: X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

(15) X.25 Basic Package:

X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

(16) Digital (ISDN) Centrex Optional Features:

Data Closed User Group and Data Direct Connect.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices

(1) The following feature matrices indicate the availability of each feature with either Analog or Digital (ISDN) Centrex Service.

(a) Basic Operating Features

Feature Name	Analog	Digital
Direct Inward Dialing	X	X
Direct Outward Dialing	X	X
Automatic Identification of Outward Dial	X	X
Distinctive Ringing	X	X
Touch Call	X	X
Station-to-Station Calling	X	X
Incoming Calling Number Identification Delivery	X	

(b) Attendant Package Features - Analog Centrex

Access to Paging	X	X
Autodial	X	X
Automatic Recall	X	X
Busy Verification	X	X
Call Hold	X	X
Call Park	X	X
Call Selection	X	X
Camp On	X	X
Code Calling Line Termination	X	
Conference	X	X
Console Activation of Call Forward	X	X
Control of Trunk Group Access	X	
Control of Virtual Facility Groups	X	X
Delayed Operation	X	X
Display of Queued Calls by ICI Key	X	X
Flexible Console Alerting	X	X
Interposition Calls	X	X
Locked-Loop Operation	X	X
Lockout	X	X

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(b) Attendant Package Features - Analog Centrex (Cont'd)

Feature Name	Analog	Digital
Multiple Listed Directory Numbers	X	X
Position Busy	X	X
Priority Console Alerting	X	X
Recorded Announcement	X	X
Secrecy	X	X
Serial Call	X	X
Speed Call	X	X
Transfer	X	X
Two-Way Split	X	X
Wildcard Key	X	X

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(c) Voice Packages Features

Feature Name	Analog 1000 2000 3000 CCLASS [3]	MBKS [1] Service/ Digital BASIC DELUXE 3000-DELUXE
Call Alternation/Flip-Flop	X X X	X X X
Call Forwarding	X X X	X X X
Call Hold	X X X	X X X
Call Pick Up	X X X	X X X
Call Transfer	X X X	X X X
Call Waiting	X X X	X X
Consultation Hold	X X X	X X X
Dial Call Waiting	X X X	X X
Hunting	X X X	X X
Last Number Redial [2]	X X X	X X X
Speed Calling 6 or 8	X X X	X X X
Station Restriction	X X X	X X X
Three Way Calling	X X X	X X X
Toll Restriction	X X X	X X X
Call Park	X X	X X X
Automatic Callback	X X	X X X
Data Line Security [2]	X X	
Saved Number Redial [2]	X X	
Circular Hunting	X X	X X X
Uniform Call Distribution Hunting	X X	X X X
Multiple Classes of Service	X X	X X X
System Speed Call 30	X X	X X X

[1] An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.

[2] Not available on 5ESS.

[3] CCLASS Package can be used with Analog or Digital Centrex.

[4] Not available on DMS100.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(c) Voice Packages Features (Cont'd)

Feature Name	Analog 1000 2000 3000 CCLASS [3]	MBKS [1] Service/ Digital BASIC DELUXE 3000-DELUXE
*Remote Access to Features	X	X X X
Off-Hook Queuing	X	X X
Individual Speed Call 30	X	X X X
Ringback Queuing	X	X X
Basic Message Service [4]	X X	
Delayed and Abbreviated Ringing	X X	
Display for Ringing Call Appearance Only [4]	X X	
Intercom Alerting	X X	
Outgoing Called Line ID for ISDN Terminals	X X	
Priority Calling Incoming Only	X X	
Executive Busy Override	X	X
Incoming Call Forwarding	X	X
Within Group Call Forwarding	X	X
Automatic Call Return	X	
Automatic Busy Redial	X	
Special Call Forwarding	X	
Special Call Acceptance	X	
Call Block	X	
Special Call Waiting [2, 4]	X	
Bridging	X X X	
Conference Calling	X X X	

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.

(2) Not available on 5ESS.

(3) CCLASS Package can be used with Analog or Digital Centrex.

(4) Not available on DMS100.

* Limited to existing customers at locations where those services are equipped and in service as of December 30, 1999.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(c) Voice Packages Features (Cont'd)

Feature Name	Analog 1000 2000 3000 CCLASS [2]	MBKS [1] Service/ Digital BASIC DELUXE 3000-DELUXE
Drop		X X X
Key System Coverage for Analog Lines		X X X
Manual Exclusion		X X X
Multiple Directory Number Buttons		X X X
Shared Call Appearances of Directory Number		X X X
Analog Shared Directory Number		X X X
Feature Function Buttons		X X X
Digital Data Intercom Dialing		X X X

(d) Data Packages

Features / Feature Name	DATA1000 DATA2000 X.25 BASIC X.25 DELUXE
Data Speed Call - Short List	X X
Data Call Forward	X X
Data Toll Restriction	X X
Data Multi-Line Hunt Group	X X
Data Call Back	X
Data Circular Hunt	X
Data Group Speed Call 30	X
Data Speed Call - Long List	X

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.

(2) CCLASS Package can be used with Analog or Digital Centrex.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(d) Data Packages Features (Cont'd)

Feature Name	DATA1000 DATA2000 X.25 BASIC	X.25 DELUXE
X.25 Flow Control Parameters Negotiation	X	X
X.25 Incoming Calls Barred	X	X
X.25 Outgoing Calls Barred	X	X
X.25 Reverse Charge	X	X
X.25 Reverse Charge Acceptance	X	X
X.25 Throughput Class Negotiation	X	X
X.25 Transmit Delay Selection/ Indication	X	X
X.25 Closed User Groups	X	
X.25 Fast Select	X	
X.25 Fast Select Acceptance	X	
X.25 Hunt Groups	X	
X.25 One-Way Outgoing Logical Channel	X	
X.25 Permanent Virtual Circuit	X	

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont'd)

(1) The following feature matrices indicate the availability of each … (Cont'd)

(e) Optional Features

Feature Name	Analog	Digital
Additional Numbers	X	X
Attendant Data Link Console Interface	X	
Attendant Flexible Night Answer	X	
Attendant ID Multiple Directory Nos.	X	
Attendant Pre-determined Night Answer	X	
Attendant Universal Night Answer	X	
Authorization Codes	X	X
Automatic Line	X	
Automatic Route Selection	X	X
Call Tracing Service	X	X
Caller ID-Name and Number	X	X
Caller ID-Number (1)	X	X
Circuit Switched Data Direct Connect	X	
Circuit Switched Data Closed User Group	X	
Code Call Access	X	
Conference Calling	X	X
Dictation Access and Control	X	
Digital Data Intercom Dialing	X	
Limited Automatic Call Distribution	X	
Music On Hold	X	X
Paging/Public Address Access	X	
Pilot Number of Hunt Groups	X	
Preferential Hunt	X	X
Priority Queuing	X	X
Proprietary Set Interface	X	
Recorded Announcement	X	X
Speed Call 30	X	X
Stop Hunt	X	X
Terminal Make Busy	X	
Tie Line Facility Access	X	X
T-1 Access	X	X
VIP Alert	X	X
WATS/800/888 Access	X	X

(1) Grandfathered to existing customers at their present location.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

A. Centrex Basic Operating Features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont'd)

Call Transfer:

Call Transfer provides for the transfer, by a Centrex station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont'd)

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Calling Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to twenty-four (24) dialed digits can be stored.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont'd)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this price list. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

C. Feature Package 2000 (The features below are in addition to the Feature Package 1000 features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

C. Feature Package 2000 (Cont'd)

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of thirty (30) members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

D. Feature Package 3000 (The features below are in addition to the Feature Package 1000 and Feature Package 2000 features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the Centrex System intended for his Main Station to any other Main Station selected within the same system or outside the Centrex system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time a call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

D. Feature Package 3000 (Cont'd)

*Remote Access to Features:

This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. This also includes the Remote Activation of Call Forward function that allows customers to activate, change, or deactivate their Call Forwarding service from a remote location.

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Call Long List (Individual):

This feature allows a station user to place calls to thirty (30) commonly called destinations using two (2) to four (4) digits.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

E. Centrex CCLASS:

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return:

This feature allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Call Block:

This feature allows a customer to block incoming calls from a maximum of twelve (12) telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

E. Centrex CCLASS: (Cont'd)

Special Call Acceptance:

This feature allows a customer to select up to twelve (12) telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Special Call Forwarding:

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of twelve (12)) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to twelve (12) numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package - These features will be provided where facilities are available.

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - This feature allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - This feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - This feature allows an Attendant to hold a call manually on the loop by pressing a key.

Call Park - This feature allows the attendant to park calls against any directory number in the customer group.

Call Selection - This feature enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On: This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont'd)

Code Calling Line Termination - With this feature, the Attendant can access customer provided code-call equipment using an access code and a called party code.

Conference - This feature allows the attendant to establish a conference with up to thirty (30) conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - Allows attendant to test the functional operations of a console.

Control of Trunk Group Access - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Control of Virtual Facility Groups - This feature allows the attendant to control the access of all stations and incoming trunks to VFGs by a single key.

Delayed Operation - This feature allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - This feature provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - Allows an attendant to be alerted to a call requiring attention.

Interposition Calls - This feature allows an attendant to call, speak to, and transfer a call to another attendant.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont'd)

Locked-Loop Operation - This feature allows an attendant to hold a call on loop. Attendant Locked Loop Operation consists of two hold types, manual and automatic. Both types are attendant console features.

- in the order they are received, regardless of the incoming call type,
- by manually selecting a specific incoming call type.

Lockout - Prevents the attendant from re-entering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers - Each directory number is assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - This feature allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - This feature allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - This feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont'd)

Serial Call - This feature allows an attendant to extend a call to more than one station.

Speed Call - This feature allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short list, one Long List, and can be a user of a Long list.

Transfer - This feature allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - This feature allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - This feature allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features:
(The features below can be ordered individually at applicable rates).

Additional Numbers - A software number which has the characteristics of a basic exchange access line. A Feature Package rate is applicable to each Additional Number.

Attendant Data Link Console Interface:

This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional Centrex lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Attendant Data Link Console Interface: (Cont'd)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure.

Authorization Codes (AC):

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

Automatic Line:

This feature provides automatic placement of a call to a preselected DN when the call's origination is detected. No dialing is required by the calling party to complete the call. The service may be used for intraoffice or interoffice calls. This feature does not affect termination to the line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, WATS, and interexchange carrier lines. A maximum of three (3) patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. Each WATS band is considered a separate route. A maximum of sixty-four (64) NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL's are furnished only with ARS. The maximum number of FRL's available is eight (8). All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Call Tracing Service:

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system.

Caller ID-Name and Number:

This feature is an arrangement that is provided as an enhancement to Caller ID-Number and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number and name has been suppressed.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Caller ID-Number:

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Selective Blocking (per call):

This feature provides free per call blocking in exchanges where Caller ID-Number is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Selective Blocking (per call) activation code prior to placing the call.

Complete Blocking (per line):

This feature allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. This service is available only to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a Centrex system. The dialed two- or three-digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section S20 of this Price list for Private Line rates.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four (24) parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight (8).

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section S20 of this Price list for Private Line rates.

FX Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Limited Automatic Call Distribution:

This option allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold:

This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:

This feature provides a central office interface to a customer premises for paging and/or public address.

Pilot Number of Hunt Groups - A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting:

Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:

This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Proprietary Set Interface:

This interface provides capability to connect business sets to Centrex. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

Station Message Detail Recording (SMDR):

This feature provides an SMDR formatted-type record of chargeable and nonchargeable calls for each customer group.

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the Centrex system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

VIP Alert:

This feature allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive Call Waiting tone.

WATS Access:

This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800/877/888-Service Access:

This feature permits 800/877/888 Service Access to terminate in the Centrex Service System.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

H. Digital (ISDN) Centrex

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN-BRI) Centrex. Centrex Service provided by ISDN-BRI.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

H. Digital (ISDN) Centrex (Cont'd)

IntraSystem Caller ID. A function which allows a station within a system to identify a caller calling from another station within the same system.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

Multi-Button Key Set (MBKS) Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Multipoint - Any digital local loop supporting more than one user.

User. A member of a business system.

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Analog Shared Directory Number. This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Automatic Callback on Busy allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.

Bridging allows a party to establish a conference call within a customer group by bridging into a call. Only one party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.

Call Alternation See Centrex Feature Package 1000.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Call Forwarding allows a user to forward calls to a specified number.

Call Pickup allows a user to pick up a call directed to another station in the customer group.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six (6) parties can be connected.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two (2) parties are conferenced.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Feature Function Button is a button on the telephone that features and functions may be assigned (example: three way calling and call forward).

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine (9) parties can be connected simultaneously.

Hold allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Intercom Function allows the station set to emulate a dedicated wire to another station for priority conversations without tying up the station set from active or incoming calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with the ISDN station set.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Manual Exclusion allow an MBKS set user to inhibit other stations from picking up a call on hold or bridging onto a call that is active at that station.

Multiple Directory Number Buttons provides access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.).

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

Ring Again allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.

Shared Call Appearances of a Directory Number allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations sharing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one (1) Directory Number, and more than one (1) station sharing the Directory Number can have a call active on that shared Directory Number.

Speed Calling (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Calling Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

Station Restriction See Centrex Feature Package 1000.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package (Cont'd)

Transfer allows the MBKS set user to transfer a call to another Directory Number in the customer group by pressing the transfer button, dialing the Directory Number, and pressing the button again.

J. Digital ISDN Centrex: Multi-Button Key Set (MBKS) Deluxe Package

Multi-Button Key Set (MBKS) Basic Package, plus:

Called Line Identification (CLID) provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The CLID information provided is:

- Call Appearance Identification
- Called Directory Number (DN)
- ISDN Call Identification (ICI)

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Delayed and Abbreviated Ringing alerts MBKS set for a predetermined interval before ringing another designated MBKS set.

Display for Ringing Call Appearances Only will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

J. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Deluxe Package (Cont'd)

Incoming Priority Calling permits calls outside the business group to be terminated to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

Intercom Alerting provides a distinctive ring and/or visual indicator to alert the MBKS set user of an intercom call.

Outgoing Called Line Identification for ISDN Terminals provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The OCLID information provided is:

- Call Appearance Identification
- Called DN
- ICI

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Priority Calling Incoming Only provides an ISDN equivalent of Call Waiting-Incoming Only. With this feature, calls outside the business group can terminate to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

K. Digital (ISDN) Centrex Multi-Button Key Set (MBKS) 3000-Deluxe Package

Multi-Button Key Set (MBKS) Deluxe Package plus:

Call Forwarding/Incoming - See Centrex Feature Package 3000

Call Forwarding/Within Group - See Centrex Feature Package 3000

Executive Busy Override - See Centrex Feature Package 3000

L. Digital (ISDN) Centrex: Data Feature Package 1000

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight (8) numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

M. Digital (ISDN) Centrex: Data Feature Package 2000

Data Call Back notifies a calling party after a busy line becomes idle and then automatically establishes the call.

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Group Speed Calling 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty (30) numbers.

N. Digital (ISDN) Centrex: X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

N. Digital (ISDN) Centrex: X.25 Basic Package (Cont'd)

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

O. Digital (ISDN) Centrex: X.25 Enhancement Package:

Includes X.25 Basic Package plus:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

O. Digital (ISDN) Centrex: X.25 Enhancement Package (Cont'd)

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

P. Digital (ISDN) Centrex: Optional Features:

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number using a Circuit Switched Data Channel.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

A. Nonrecurring

(1) The following nonrecurring charges for service are in addition to any applicable service connection, move, change, and installation charges provided for in Section 4 of this Price list.

(2) The Service Order Charge - Secondary as specified in Section 4 is applicable when a NAR is added subsequent to the initial installation of the Centrex service. No Central Office Line Work charge is applicable.

(3) Date Base Changes*

	Nonrecurring Charge
(a) Major Software Additions	$ 100.00
1. Add Customized Dialing Plan 2. Add Customer Requested Data Base Profile	
(b) Routine Software Change**	50.00
1. Change Trunk Group 2. Change Custom Recording 3. Change ARS Translations 4. Change Translations Tables	

* Data Base Additions or Changes not listed in this price list will be charged a rate of $50.00 per hour, or fraction thereof, plus materials.

** Applies to changes in existing services.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

A. Nonrecurring (Cont'd)

(3) Date Base Changes* (Cont'd)

	Nonrecurring Charge
(c) Minor Software Change**	$ 25.00

1. Change Subgroup
2. Hunt Groups
3. ACD Hunt Group (1)
4. Simulated Facility Group (NAR) (2)
5. Queuing Groups (3)
6. Night Answer (UNA/PNA) (4)
7. Paging/Public Address/Code Calling (5)
8. Conference Calling - 6, 8, 12, 16, 18, 24 Ports
9. Remote Access Directory Number (6)
10. Authorization Code Validation (7)
11. Music On Hold Access
12. Dictation Link Access
13. Standard Recording
14. Extended Pick Up Code
15. Executive Busy Override
16. Add Line Features (8)

(1) Additional minor change charge for each recording, queuing, and station change.
(2) If an existing customer adds additional NARs, this charge will apply.
(3) Additional minor change charge for each trunk group.
(4) Additional minor change charge for each PNA number, zone, area.
(5) Additional minor change charge for each area.
(6) Additional minor change charge for each authorization code.
(7) Additional minor change charge for every two (2) codes.
(8) Additional minor change charge to add toll control.

* Data Base Additions or Changes not listed in this price list will be charged a rate of $50.00 per hour, or fraction thereof, plus materials.
** Applies to changes in existing services.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line

(1) Rates are determined by the total system size. Total system size will be a combination of Analog and Digital (ISDN) Service lines. For example, if a customer requests twenty-eight (28) Analog/Digital lines, all twenty-eight (28) lines will be billed at the 26-50 lines group, per Analog/Digital line rate. Arrangements exceeding two hundred (200) lines will be offered on an individual case basis. The following rates apply during the contract period and until the service is discontinued:

Pricing Example:

Customer requests fifty (50) stations split evenly between Analog Centrex and Digital (ISDN) Centrex, twelve (12)-month contract.

25 Analog stations = 25 Analog lines
25 Digital (ISDN) stations = 25/2 = 12.5 = 13 Digital (ISDN) lines [Each Digital (ISDN) Centrex supports 2 stations]

Total system (Analog+Digital) = 38 lines (50 stations)

Price using "26-50 lines" line range since total system is 38 lines.

12-Month Contract, 26-50 lines, Analog = ($13.70/line) (25 lines) = $342.50
12-Month Contract, 26-50 lines, Digital = ($34.25/line) (13 lines) = $445.25

Other rate elements will apply as required.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line (Cont'd)

(2) Analog Centrex Service Line[1]

	Monthly Rate	Initial Order Nonrecurring Charge	Subsequent Order Nonrecurring Charge
Month-to-Month Contract			
2-25 lines, per line	$14.10	$22.50	$22.50
26-50 lines, per line	13.80	22.50	22.50
12-Month Contract			
2- 25 lines, per line	13.90	11.25	22.50
26- 50 lines, per line	13.70	11.25	22.50
51-100 lines, per line	13.50	11.25	22.50
101-200 lines, per line	13.20	11.25	22.50
201-250 lines, per line	12.90	11.25	22.50
36-Month Contract			
2- 25 lines, per line	13.70	N/A	22.50
26- 50 lines, per line	13.50	N/A	22.50
51-100 lines, per line	13.20	N/A	22.50
101-200 lines, per line	12.90	N/A	22.50
201-400 lines, per line	12.60	N/A	22.50
60-Month Contract			
51-100 lines, per line	12.90	N/A	22.50
101-200 lines, per line	12.60	N/A	22.50
201-400 lines, per line	12.30	N/A	22.50
84-Month Contract			
51-100 lines, per line	12.60	N/A	22.50
101-200 lines, per line	12.30	N/A	22.50
201-400 lines, per line	12.00	N/A	22.50

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line (Cont'd)

(3) Digital (ISDN) Centrex Service Line [1]

	Monthly Rate	Nonrecurring Charge
Month-to-Month Contract [2]		
2-25 lines, per line	$41.95 [2]	$70.00
26-50 lines, per line	35.25 [2]	70.00
12-Month Contract		
2- 25 lines, per line	41.45	35.00
26- 50 lines, per line	34.25	35.00
51-100 lines, per line	33.35	35.00
101-200 lines, per line	31.30	35.00
201-250 lines, per line	30.80	35.00

(1) The Applicable Network Access Register (NAR) rate as specified in Section 3.10 of this Price list shall also apply.

(2) Requires a three (3) month minimum service period.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line (Cont'd)

(3) Digital (ISDN) Centrex Service Line [1] (Cont'd)

	Monthly Rate
36-Month Contract	
2-25 lines, per line	$40.95
26-50 lines, per line	33.75
51-100 lines, per line	32.85
101-200 lines, per line	30.80
201-400 lines, per line	30.30
60-Month Contract	
51-100 lines, per line	32.60
101-200 lines, per line	30.05
201-400 lines, per line	29.80
84-Month Contract	
51-100 lines, per line	32.35
101-200 lines, per line	29.80
201-400 lines, per line	29.30

[1] The Applicable Network Access Register (NAR) rate as specified in Section 3.10 of this Price list shall also apply.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

C. Digital (ISDN) Centrex Service Channel Capability

(1) With each Digital (ISDN) Centrex/Digital (ISDN) Centrex Service Line, the customer has two (2) B-channels and one (1) D-channel. The following options apply:

		Monthly Rate
(a)	B-Voice, per line	$ 4.00
(b)	B-Voice/CSD, per line	9.00
(c)	D-Packet, per channel	5.00

D. Feature Packages

(1) Analog Centrex Service Feature Packages, per analog service line or per digital service voice channel, when MBKS does not apply:

		Monthly Rate	Nonrecurring Charge
(a)	Feature Package 1000	$2.50	N/A
(b)	Feature Package 2000	2.75	N/A
(c)	Feature Package 3000	4.00	N/A
(d)	Centrex Analog/ Digital CCLASS		
	2-25 Stations	5.00	N/A
	26-50 Stations	4.50	N/A
	51+ Stations	4.00	N/A
(e)	Maximum Total Charge for CCLASS Package, per customer	400.00	N/A
(f)	Attendant Feature Package	75.00	N/A

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

D. Feature Packages (Cont'd)

(2) Digital Centrex (ISDN-BRI) Service Feature Packages:

		Monthly Rate	Nonrecurring Charge
(a)	MBKS Basic Package, per line	$ 6.00	$25.00
(b)	MBKS Deluxe Package, per line	8.00	25.00
(c)	MBKS 3000-Deluxe Package, per line (1)	12.00	25.00
(d)	Data Feature Package 1000, per line	3.00	15.00
(e)	Data Feature Package 2000, per line	5.00	15.00
(f)	X.25 Basic Package	N/A	N/A
(g)	X.25 Deluxe Package, per line	5.00	15.00

(1) If a customer orders Digital Centrex (ISDN-BRI) and chooses to use an analog phone option, one voice feature package will apply per channel.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex

		Rate[3]
(a)	Additional Numbers	
	Nonrecurring Charge	N/A
	Monthly Rate, each	$ 2.00
(b)	Attendant Data Link Console Interface	
	Nonrecurring Charge	200.00
	Monthly Rate, per console [1]	70.00
(c)	Attendant Flexible Night Answer	
	Nonrecurring Charge	39.50
	Monthly Rate, per console [2]	0.75
(d)	Attendant Identification - Multiple Directory Numbers	
	Nonrecurring Charge	1.45
	Monthly Rate, per console [2]	0.70
(e)	Attendant Pre-Determined Night Answer	
	Nonrecurring Charge	39.50
	Monthly Rate, per console [2]	0.10
(f)	Attendant Universal Night Answer (UNA)	
	Nonrecurring Charge	5.25
	Monthly Rate, per console [2]	0.20
(g)	Authorization Codes,	
	Nonrecurring Charge	3.00
	Monthly Rate, per 10 codes	0.30
(h)	Automatic Line	
	Nonrecurring Charge	N/A
	Monthly Rate, per line	1.00

(1) Rates and charges apply only to the first console within a customer group.
(2) Requires data-link console. Rates and charges apply per console.
(3) Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

	Rate [1]
(i) Automatic Route Selection	
Nonrecurring Charge, per system	$150.00
Monthly Rate, per line	0.35
(j) Blocking	
Complete Blocking (per line)	
Nonrecurring Charge	N/A
Monthly Rate, per line	N/A
Selective Blocking (per call)	
Nonrecurring Charge	N/A
Monthly Rate, per call	N/A
(k) Caller ID-Name and Number	
2-25 lines	
Nonrecurring Charge	N/A
Monthly Rate, per group	35.00
26-50 lines	
Nonrecurring Charge	N/A
Monthly Rate, per group	70.00
51+ lines	
Nonrecurring Charge	N/A
Monthly Rate, per group	140.00

(1) Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).
(2) Calling Number Identification (CNID) is included at no additional charge as part of the basic Digital (ISDN) Centrex Service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

	Rate
(l) Caller ID-Number [1]	
Monthly Rate, per line	
2-25 lines	
Nonrecurring Charge	N/A
Monthly Rate, each line	$6.00
26-50 lines	
Nonrecurring Charge	N/A
Monthly Rate, each line	4.50
51+ lines	
Nonrecurring Charge	N/A
Monthly Rate, each line	2.00
Monthly Rate, per customer group	
2-25 lines	
Nonrecurring Charge	N/A
Monthly Rate, each group	15.00
26-50 lines	
Nonrecurring Charge	N/A
Monthly Rate, each group	30.00
51+ lines	
Nonrecurring Charge	N/A
Monthly Rate, each group	60.00
(m) Call Tracing Service	
Nonrecurring Charge	N/A
Monthly Rate, per occurrence	6.00

[1] Calling Number Identification (CNID) is included at no additional charge as part of the basic Digital (ISDN) Centrex Service and this is grandfathered to existing customers at their present location.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

		Rate [1]
(n)	Code Calling Access	
	Nonrecurring Charge	$ 25.00
	Monthly Rate, per system	25.00
(o)	Conference Calling	
	Nonrecurring Charge	100.00
	Monthly Rate, per port group	40.00
(p)	Dictation Access	
	Nonrecurring Charge	25.00
	Monthly Rate, per system	40.00
(q)	Direct Station Selection/Busy Lamp Field	
	Nonrecurring Charge	N/A
	Monthly Rate, per line	1.75
(r)	FX Access	
	Nonrecurring Charge	50.00
	Monthly Rate, per termination	20.00
(s)	Limited ACD	
	Nonrecurring Charge	N/A
	Monthly Rate, per group	0.30
(t)	Interactive Display	
	Nonrecurring Charge	N/A
	Monthly Rate, per line	1.00
(u)	Music On Hold	
	Nonrecurring Charge	4.00
	Monthly Rate, per system	25.00

[1] Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

		Rate
(v)	Paging/Public Address Access	
	Nonrecurring Charge	$25.00
	Monthly Rate, per system	25.00
(w)	Pilot Number of Hunting Groups	
	Nonrecurring Charge	N/A
	Monthly Rate, per console	0.20
(x)	Preferential Hunting	
	Nonrecurring Charge	N/A
	Monthly Rate, per line in hunt group	0.30
(y)	Priority Queuing	
	Nonrecurring Charge	N/A
	Monthly Rate, per line in queue group (1)	0.30
(z)	Proprietary Set Interface	
	Nonrecurring Charge	N/A
	Monthly Rate, each	5.00
(aa)	Recorded Announcement-Custom	
	Nonrecurring Charge	145.00
	Monthly Rate, per system	40.00
(bb)	Speed Call Long List (Additional Systems)	
	Nonrecurring Charge	N/A
	Monthly Rate, per line	0.30

(1) Required off-hook queuing.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

	Rate
(cc) Stop Hunt	
Nonrecurring Charge	N/A
Monthly Rate, each	$ 1.00
(dd) Terminal Make Busy	
Nonrecurring Charge	N/A
Monthly Rate, each	1.00
(ee) Tie Facility Access	
Nonrecurring Charge, per termination	50.00
Monthly Rate, per termination	20.00
(ff) T1 Access	
Nonrecurring Charge	100.00
Monthly Rate, per termination	100.00
(gg) VIP Alert	
Nonrecurring Charge	N/A
Monthly Rate, per line	4.00
(hh) WATS Access	
Nonrecurring Charge	100.00
Monthly Rate, per termination	1.50
(ii) 800/877/888 Service Access	
Nonrecurring Charge	100.00
Monthly Rate, per termination	1.50

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(2) Digital (ISDN) Centrex Optional Features:

		Monthly Rate	Nonrecurring Charge
(a)	Additional Numbers	$2.00	N/A
(b)	Circuit Switched Data Direct Connect, per line	1.00	N/A
(c)	Circuit Switched Data Closed User Group, per line	1.00	N/A

F. Main Station Line terminated as a PBX Trunk. The Main Station Line Charge, as shown in Section 8.1.5b and the NAR charge, shown in Section 3.10, will apply in addition to the following monthly rate.

	Monthly Rate
Each	$31.45

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.6 Assigned CentraNet Telephone Numbers Not In Use

A. General

Assigned telephone numbers without facilities will be provided to meet growth requirements of a CentraNet Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block/business group without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

B. Regulations

(1) The assignment of telephone numbers and the sequence of numbers assigned to a CentraNet Type Services subscriber's system will be made at the discretion of the Company.

(2) The service is furnished subject to the availability of telephone numbers.

(3) The Company does not guarantee to provide consecutive telephone numbers.

(4) Calls to these assigned telephone numbers (not in use) will be routed via one of the following options: a customized recorded announcement, a central office supported attendant console, or a trunk group going to the attendant. The numbers cannot be routed to an attendant that is not central office supported.

(5) Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate CentraNet Type Services station line.

(6) Directory listings will not be provided with these assigned telephone numbers.

(7) These telephone numbers will be billed at the following rates until utilized on an active CentraNet Type Services station line.

(8) A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time.

(9) The Company will make every effort to insure the correct assignment and control of Assigned CentraNet Type Services Telephone Numbers Not In Use. The Company's liability for any damages or harm that may occur as the result of incorrect assignment for control of the numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.6 Assigned CentraNet Telephone Numbers Not In Use

B. Rates and Charges

(1) Assigned CentraNet Type Services Telephone Numbers Not In Use

		Installation Charge	Monthly Rate
(a)	Per Telephone Number Assigned	$1.00	$0.15

Note: Custom Recorded Announcement charges apply as indicated in CentraNet Optional Features Section if the customer chooses to route to an announcement versus routing to an attendant.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC)

8.2.1 General

A. Centrex Customer Moves and Changes (CMAC) provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.

B. The customer controls the following functions:

(1) Service Option Information Changes:

(a) Line Restriction Status
(b) Facility Restriction Level Assignment
(c) Call Pick-Up Group
(d) Call Forwarding Number
(e) Authorization Code Assignment
(f) Button Features

(2) Activation/Deactivation of Features

(3) Telephone Number Swaps

(4) Flexible Reports, Queries, and Tallies

8.2.2 Definitions

A. Service Option Information Changes:

(1) Line Restriction Status - The customer can restrict telephone numbers from changes as specified in Section 8.2.1b.(1). If changes are desired at a later time, the customer can remove the restriction.

(2) Facility Restriction Level Assignment - The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.

(3) Call-Pickup Group - The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC)

8.2.2 Definitions (Cont'd)

A. Service Option Information Changes: (Cont'd)

(4) Call Forwarding Number - The customer can change the number that a station user forwards calls to.

(5) Authorization Code Assignment - An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.

(6) Button Features - The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons.

B. Activation/Deactivate Features - The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer as specified in Section 8.1.3 of this Price list.

C. Swap Telephone Numbers - The customer can swap telephone number assignments among lines within a group.

D. Flexible Reports, Queries, and Tallies - The flexible report generator formats requested information from the customer's database into a desired format. The system includes several reports that can be customized or the customer can build new reports. The customer can run a flexible report, query, or tally as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC) (Cont'd)

8.2.3 Regulations

A. Centrex CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

B. Customers will have twenty-four (24)-hour dial-up access to the CMAC system except when restricted during maintenance windows. On occasion, customers may receive a busy condition.

C. Customers will have up to two (2) hours per dial-in session at a time on the CMAC system. However, after a period of inactivity, the Company will discontinue the transmission. The CMAC system will provide the customer a disconnect warning prior to disconnect.

D. Some of the lines in a customer's Centrex system cannot or should not be rearranged. The Company will specify unchangeable lines. Unchangeable lines may be rearranged by the Telephone Company and applicable Service Charges shall apply.

E. All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.

F. The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

8.2.4 Rates and Charges

A. The following rates are applicable for Centrex Customer Moves and Changes (CMAC). These rates are on a per account basis.

Line Size				Nonrecurring Charge	Monthly Rate
(1)	2	-	100 Lines	$190.00	$135.00
(2)	101	-	250 Lines	350.00	165.00
(3)	251	-	400 Lines	800.00	250.00
(4)	401	-	1,500 Lines	1,850.00	355.00
(5)	1,501	-	+ Lines	3,500.00	500.00

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service

8.3.1 General

A. Centrex CustoPAK is a non-engineered Centrex base service, which once the switch is pre-positioned, does not require operations to provision at the time of the customer order and does not require the customer to use the “dial 9” access code to place calls. Centrex CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and services are not offered separately. Centrex CustoPAK is a customized package for small business with a minimum of two (2) lines, and may not exceed a maximum of thirty (30) lines (Exception: There is a six (6)-line limit in the DMS 10 Central Office). Centrex CustoPAK provides an enhanced dial tone from the Central office to the customer’s premises along with an attractive menu of basic services.

B. Centrex CustoPAK is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Centrex lines within the customer’s system.

C. Centrex CustoPAK services provides Local Exchange Service (no dial “9” required), direct inward-dialing to Centrex lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Telephone Company, touch-tone Calling Service and intercept to the main listed number.

D. No Network Access Register (NARs) required for local access or for Voice Messaging.

E. No other Centrex Classes of Service and features can be mixed with Centrex CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing services from within the offered Centrex CustoPAK package for each line or hunt group.

F. Centrex CustoPAK is available only where technically feasible.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.2 Conditions

A. Service Options

Basic Standard Services (1) – Services included with a Centrex CustoPAK service line

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Direct Inward Dial (DID)
Direct Outward Dial (DOD)
Distinctive Ringing (Inside/Outside Ringing)
Intercom Dialing
Three-Way Calling
Touch-Tone

Selectable Standard Services (1) – Services listed in this section are available for each Centrex CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual Centrex CustoPAK line:

Automatic Callback (within system only)
Call Forwarding – Busy
Call Forwarding – No Answer
Call Forwarding Variable (All Calls)
Call Restrictions (8 Options):
No Call restrictions
Call Restriction One
Call Restriction Two
Call Restriction Three
Call Restriction Four
Call Restriction Five
Call Restriction Six
Call Restriction Seven
Call Waiting/Cancel Call Waiting
Call Pick-up Directed
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multiline
Speed Calling (8)

(1) Offered where facilities are available

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.2 Conditions (Cont'd)

A. Service Options (Cont'd)

Optional Services (1) listed in this section are also available for each Centrex CustoPAK line at an additional monthly recurring charge per feature:

Busy Redial *66
Call Block *60
Call Park
Call Park Directed
Call Return *69
Caller ID-Number (4)
Caller ID-Name & Number
Call Trace (2)
Executive Busy Override
Last Number Redial (3)
Special Call Forwarding
VIP Alert
Voice Messaging

B. Term Options

Centrex CustoPAK customers may select either a month–to-month or a twenty-four (24) months term option. The term agreement becomes effective upon the installation date of the service.

Centrex CustoPAK payment options may be selected by billing account number within a customer's system.

C. Adding Lines Under Term Option

Additional Centrex CustoPAK lines may be added to an existing system, up to a maximum of thirty (30), during the term period. For customers subscribing to the two (2)-year term plan, the term obligation with respect to any additional lines will be coterminous with such two (2)-year term.

(1) Offered where facilities are available.
(2) See Section 13. Miscellaneous Service Arrangements in this price list for description and rates.
(3) This feature is specific to Centrex CustoPAK Services.
(4) Grandfathered to existing customers at their present location.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.2 Conditions (Cont'd)

D. Termination Liability

There is no termination liability for customers who have elected the Centrex CustoPAK month-to-month payment option.

When a Centrex CustoPAK customer chooses a twenty-four (24)-month term option and disconnects or terminates it's Centrex CustoPAK service after thirty (30) days following installation, the non-recurring and installation charges will not be refunded, In addition the customer will be liable for any termination charges applicable in the Termination Liability price list. Refer to Termination Liability in Section 2 of this price list.

E. Transfer of Term Option

With the written permission of the Telephone Company, the obligation to pay the Centrex CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability in Section 2 of this price list.

F. Centrex CustoPAK Service System

Centrex CustoPAK service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Centrex CustoPAK Service System. A system must have a minimum of two (2) lines and may not exceed a maximum of thirty (30) Centrex CustoPAK Service lines. Centrex CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

G. Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all Centrex CustoPAK lines.

H. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Centrex CustoPAK Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Centrex CustoPAK Service System.

I. Off-Premises Lines

Centrex CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Centrex CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.2 Conditions (Cont'd)

J. Optional Centrex CustoPAK Services

Optional services may be available where Telephone Company facilities permit at the rates specified in Section 8.3.4 following. These services descriptions and regulations are specified in Section 8.3.3 of this price list. Only the Centrex services specified in this section will be available under Centrex CustoPAK Service. Other Centrex Services are not available under the Centrex CustoPAK Service. Other Custom Calling and CLASS services that are not specified in this Price list will not be offered.

K. Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don't Answer and Call Forwarding Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

L. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the twenty-four (24)-month term option of Centrex CustoPAK Service, he must request that the telephone company disconnect the service within thirty (30) calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Centrex CustoPAK service may have their previous CenturyTel service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their Centrex CustoPAK Service disconnected will be converted by the Telephone Company to CenturyTel Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the Centrex CustoPAK system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service, which has been "Grandfathered".

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features

A. Centrex CustoPAK Basic Standard Services

The services listed here are automatically included on every Centrex CustoPAK line, and are the backbone of the Centrex CustoPAK offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone - Provides push button tone signaling for dialing calls, and accessing services. Rotary dial telephones are not compatible with Centrex CustoPAK.

Direct Inward Dial (DID) - The ability of each member of the Centrex CustoPAK group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Centrex CustoPAK group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the Centrex CustoPAK group and Calls originated from outside the Centrex CustoPAK group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) - The ability for a Centrex CustoPAK line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features (Cont'd)

A. Centrex CustoPAK Basic Standard Services (Cont'd)

Three Way Calling - Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

Intercom Dialing - Provides the customer with the ability to communicate between lines within your own Centrex CustoPAK group by dialing a two digit code instead of having to dial the full seven (7) or ten (10) digit telephone number.

B. Centrex CustoPAK Selectable Services

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) - When a Centrex CustoPAK user reaches a busy line within the Centrex CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Centrex CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed thirty (30) minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy - A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

Call Forwarding - No Answer - A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

Call Forwarding - Variable (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs.

Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features (Cont'd)

B. Centrex CustoPAK Selectable Services (Cont'd)

Call Waiting/ Cancel Call Waiting - When a busy Centrex CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code (*70). Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating - When a user calls another member of the Centrex CustoPAK group, and reaches a busy signal, the user can dial a code (*54) to send a call waiting tone to the called line. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone. This feature can be activated or deactivated by the user.

Call Pick-Up Directed - This feature enables a user to answer (pick-up) calls directed to any other line within the Centrex CustoPAK group by dialing a code (*18) and the number of the ringing line, even if the user and the ringing line are not in the same call pick-up group. If more than one user tries to pick-up the call, only the first user will receive the call, and the others will receive a busy tone to identify the call was answered.

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Centrex CustoPAK Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by CenturyTel from data provided by the customer.

Note: Circular or any other type hunting sequence is not available to Centrex CustoPAK customers.

Speed Calling (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of eight (8) numbers in all switch types except the 5ESS, which will only provide six (6). This is a customer programmable feature, and each user will have their own list.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features (Cont'd)

B. Centrex CustoPAK Selectable Services (Cont'd)

Call Restriction Options (8 options) - The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

TYPES OF CALL RESTRICTIONS ARE:

(1) No Call Restrictions - This option allows the user to make and receive calls without any restrictions of any kind.

(2) Call Restriction One - This option block all outgoing chargeable toll calls including all operator calls. It does allow outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

(3) Call Restriction Two - This option block all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3rd number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

(4) Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the Centrex CustoPAK group (toll or local, Including 911). This option allows all incoming calls with no restrictions.

(5) Call Restriction Four - The user cannot make or receive calls to or from outside the Centrex CustoPAK group (including 911). Only inside the group (intercom) calling is allowed.

(6) Call Restriction Five – This option block all 900, 700 and 976 type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

(7) Call Restriction Six – This option block all casual dialing (101XXXX) type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

(8) Call Restriction Seven – This option block all international type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features (Cont'd)

C. Centrex CustoPAK Optional Services

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing, however there will be additional charges for these services.

Busy Redial **-** This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a thirty (30) minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Call Block **-** This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one (1) call can be parked on any one(10 number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Centrex CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one (1) call can be parked on any one (10 number at a time.

Call Return – (*69) Call Return will automatically store and allow you to redial the number of the last person who called you. (*69) Call Return can be used to return a call whether you answered the call or not. (*69) Call Return works only on calls made from numbers within your defined calling area. If you choose to return the call, and the number is busy, (*69) Call Return will place your call next in line. In most cases, your phone will ring with a series of short-short-long rings when the number you called are no longer busy. If you have Call Waiting and hear the Call Waiting tone while you are talking to another person, you have two choices. You can use (*69) Call Return to call back later or you can use Call Waiting during the call.

Caller ID-Number - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID-Name and Number **-** This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.3 Features (Cont'd)

C. Centrex CustoPAK Optional Services (Cont'd)

Executive Busy Override **-** This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the Centrex CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last number redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Special Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

VIP Alert - This feature provides the user the ability to identify up to twelve (12) numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer services are used for Voice Messaging programming purposes and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.4 Rates

		Monthly Rate	24-Month Term Rate
A.	Centrex CustoPAK Service Lines, each	$54.00	$51.00

Basic Package Includes:
Assume Dial "9"
Call Transfer–(All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside Ringing)
Direct Inward Dialing (DID)
Direct Outward Dialing (DOD)
Intercom Dialing
Three-Way Calling
Touch Tone

B. Centrex CustoPAK Selectable Services:	MRC
Automatic Callback (within system only)	--
Call Forwarding - Busy	--
Call Forwarding - Don't Answer	--
Call Forwarding - Variable-All Calls	--
Call Restrictions:	
No Call Restrictions	--
Call Restriction One	--
Call Restriction Two	--
Call Restriction Three	--
Call Restriction Four	--
Call Restrict ion Five	--
Call Restriction Six	--
Call Restriction Seven.	--
Call Waiting/Cancel Call Waiting	--
Dial Call Waiting-Originating	--
Call Pick-Up Directed.	--
Call Pick-Up Group.	--
Hunting Series.	--
Hunting-Multiline.	--
Speed Calling (6 or 8).	--

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.4 Rates (Cont'd)

C. Centrex CustoPAK Service Optional Services

	Additional MRC Per Month	
Busy Redial *66	$4.00	
Call Block *60	$3.15	(I)
Call Park	$3.00	
Call Park Directed	$4.00	
Call Return *69	$4.20	(I)
Caller ID Number [1]	$9.45	(I)
Caller ID Name & Number	$10.50	
Call Trace	(Refer to 13.14.4 of this price list for rate)	
Executive Busy Override	$4.00	
Last Number Redial	$4.20	
Special Call Forwarding	$4.00	(I)
VIP Alert	$3.00	

D. Foreign Central Office

When the Centrex CustoPAK station line is located in a different central office area of the serving exchange, the Foreign Central Office Service Charge will apply as specified in Section 9 of this Price list.

E. Usage charges

No local calling usage allowance is included in the Centrex CustoPAK message or measured rate schedule. Usage charges apply as specified in the Local Exchange Services Price list. The Usage Rate Code (URC) for Centrex CustoPAK is CCPB. This code will allow for the usage to be charged to the customers.

[1] Grandfathered to existing customers at their present location.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd)

8.3.4 Rates (Cont'd)

F. Service Order Activity

Service charges will apply for Centrex CustoPAK, as specified in Section 4 of this price list.

If a customer elects to change from a Business Line or another Centrex Service to the Centrex CustoPAK Service or from the Centrex CustoPAK Service to another Centrex Service, a Change of Class or Grade of Service Charge applies, rather than a Line Connection charge.

No service charges will apply for Centrex CustoPAK Custom Calling and CLASS Services, if installed initially with the Centrex CustoPAK system. When services are added or rearranged on an existing line subsequent to the installation of the Centrex CustoPAK System, the appropriate service charges, as specified in Section 4. of this Price list will apply.

G. Foreign Exchange Service

Rates and charges for Foreign Exchange Service, as specified in Section 9 of this Price list, will apply.

H. Calling Plans

For rates, see Section 3 of this Price list for the Local Calling Plan options for a Centrex CustoPAK customer. A Centrex CustoPAK customer is also eligible for a toll Discount Calling Plan. Refer to the Section 18 of this Price list for the rates of the Discount Calling Plans.

FOREIGN EXCHANGE SERVICE

TABLE OF CONTENTS

		Sheet No.
9.1	Reserved for Future Use	1
9.2	Definitions	1
9.3	General Conditions of Service	1
9.4	Rates and Charges	2
9.5	Application, Billing and Collecting Procedure	2

FOREIGN EXCHANGE SERVICE

9.1 Reserved for Future Use

9.2 Definitions

A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. It includes calls where a customer of another exchange service provider is assigned a telephone number with a VNXX Code assigned to an exchange different from the exchange associated with the customer's actual physical premise location. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.

B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for a foreign exchange service and which bills and collects for such service is called Local Exchange.

C. The exchange which provides the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.

D. Where foreign exchange service is provided between exchanges or exchange areas of the Company, it is called Intra-company FX Service. Where such service is furnished between an exchange of the Company and that of another company, it is called Inter-company FX Service.

9.3 General Conditions of Service

A. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his Representatives, as apply in connection with other classes of the Local Exchange Service.

B. Subscribers to inter-exchange FX service contract for service with the Company owning the Local Exchange and normally do not contract with other company or companies involved, however, the Company owning the Local Exchange is responsible to its subscriber only for its own facilities and service.

C. A subscriber of FX service will be required to also take regular exchange service from the Local Exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.

D. Foreign exchange service is offered as local exchange service and the use of this service for originating toll service is not contemplated.

FOREIGN EXCHANGE SERVICE

9.4 Rates and Charges

A. The monthly rate for foreign exchange service is the monthly rate for individual access line, station, or PBX trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the Local Exchange, plus;

(1) Mileage charges of $5.00 per month per quarter mile or fraction thereof for the distance, airline measurement, between the central office from which the customer would normally be served and foreign central office, plus:

(2) Any additional charges made by another telephone company or companies in furnishing the circuit.

(3) The charge set out in (1) above is predicated on the Company having available facilities. If it is necessary for this Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.

B. Installation and service connection charges for furnishing foreign exchange shall be the authorized such charges for individual line main station, or PBX trunk applicable in the Serving Exchange, plus the regularly authorized installation charges for any exchange service facilities, except station, used in furnishing the service by the Local Exchange.

9.5 Application, Billing and Collecting Procedure

Interexchange FX service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the company involved. This agreement contemplates that:

A. When a party located in this Company's exchange service area, desires this class of service, he shall apply for same to this Company, which will obtain from the company furnishing the serving exchange service its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the overall charges including those of this Company for installation and monthly flat rate cost and conditions of service. This applicant becomes a FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.

FOREIGN EXCHANGE SERVICE

9.5 Application, Billing and Collecting Procedure (Cont'd)

B. When a party located in another company's exchange service area desires FX service to an exchange belonging to this Company his application should be made to the other company which should handle necessary arrangements for service and on establishment of same, do all subscriber billing and collecting, this Company having no responsibility to the subscriber with respect to such matters.

EMERGENCY TELEPHONE SERVICE (9-1-1)

TABLE OF CONTENTS

Sheet No.

10.1 Reserved for Future Use

S10. RESERVED FOR FUTURE USE

N11 ABBREVIATED DIALING CODES

TABLE OF CONTENTS

		Sheet No.
11.1	Description	1
11.2	Terms and Conditions	1
11.3	Rates and Charges	5

N11 ABBREVIATED DIALING CODES

11.1 Description

11.1.1 Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven (7) or ten (10)-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.

11.1.2 The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

211 – Community Information and Referral Services

311 – Non-Emergency Governmental Services

511 - Traffic and Transportation Information

711 – Telecommunications Relay Service

811 – One-Call Notification Systems

11.2 Terms and Conditions

11.2.1 The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

11.2.2 Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+
0+, 0- (credit card, third-party billing, collect calls)
101XXXX

Operator assisted calls will not be completed.

N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.3 The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

11.2.4 Directory listings may be provided for N11 services under the terms, conditions, and rates specified in Section 6 of this price list.

11.2.5 The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

11.2.6 Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of sixty (60) days when the N11 provider is a Company subscriber.

11.2.7 Disputes regarding geographic coverage by two (2) or more N11 subscribers will be referred to the Alabama Public Service Commission.

11.2.8 Only a single seven (7) or ten (10)-digit local number or a single ten (10)-digit toll free number may be used as the point-to-point number.

11.2.9. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.

N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.10 N11 will be provided under the following conditions:

A. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

B. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

C. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

D. Suspension of N11 Service is not allowed.

E. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.10 N11 will be provided under the following conditions: (Cont'd)

F. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

11.2.11 The following conditions apply if the N11 subscriber provides a pre-recorded announcement:

A. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.

B. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

C. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

D. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.12 The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

11.2.13 The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.

11.2.14 The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

11.3 Rates

	Nonrecurring Charge
Initial Setup,	
Per Host Switch and/or Stand Alone Switch	$300.00
Subsequent Changes	
Per Host Switch and/or Stand Alone Switch	50.00

DIGITAL NETWORK SERVICES

CONTENTS

		Sheet No.
12.1	Digital Channel Service	1
	12.1.1 General	1
	12.1.2 Digital Architecture	2
	12.1.3 Definitions	3
	12.1.4 Regulations	4
	12.1.5 Application of Rates	8
	12.1.6 Rates and Charges	11
12.2	Switched Data Service	16
	12.2.1 General	16
	12.2.2 Description	16
	12.2.3 Definitions	17
	12.2.4 Regulations	18
	12.2.5 Application of Rates	19
	12.2.6 Rates and Charges	20
12.3	Digital (ISDN) Single Line Service	22
	12.3.1 General	22
	12.3.2 Conditions	22
	12.3.3 Single Line Features	30
	12.3.4 MBKS Basic Service	37
	12.3.5 Rates and Charges	39
12.4	Integrated Service Digital Network Primary Rate Interface (ISDN-PRI)	42
	12.4.1 General	42
	12.4.2 Regulations	42
	12.4.3 PRI Features	44
	12.4.4 Rates and Charges	46
12.5	CyberDS1 Service	47
	12.5.1 General	47
	12.5.2 Digital Architecture	47
	12.5.3 Definitions	48
	12.5.4 Regulations	49
	12.5.5 Application of Rates	49
	12.5.6 Rates and Charges	50

DIGITAL NETWORK SERVICES

CONTENTS

		Sheet No.
12.6	Business Assist™	51
12.6.1	General	51
12.6.2	Digital Architecture	52
12.6.3	Definitions	53
12.6.4	Regulations	54
12.6.5	Application of Rates	56
12.6.6	Rates and Charges	58

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service

12.1.1 General

A. Digital Channel Service provides an intraexchange digital common line connection between the end user's premises and the local serving wire center. The digital transmission rate available is either DS1 (1.544 Mbps) or DS3 (44.736 Mbps). (Digital Channel Service connections may be made to another central office, owned by the Company, within the same exchange, subject to 12.1.4c. following.)

B. Digital Channel Service will be used by the customer to aggregate the customer's telecommunication services onto a digital local loop. The services which can be combined include private line and switched services, intraexchange, intraLATA and interLATA services. A representative list of services which can use Digital Channel Service facility includes:

(1) Exchange Dial Tone service, e.g., exchange lines/trunks.

(2) Analog Transmission Services, e.g., Foreign Exchange Service, Private Line, Off-premise Extensions, Tie Lines, Intrastate WATS.

(3) Digital Data Services (2.4, 4.8, 9.6, 56 or 64 Kbps)

(4) DS1 (1.544 Mbps) Services

(5) DS3 (44.736 Mbps) Services

C. Digital Channel Service is comprised of the following components:

Digital Channel Capacity
Service Activation

(1) The Digital Channel Capacity and Service Activation will be at the rates and charges as specified in Section 12.1.6 of this Price List.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.1 General (Cont'd)

C. Digital Channel Service is comprised of the following components: (Cont'd)

(2) Digital Channel Service customers will order capacity in quantities of DS1 or DS3 facilities, (increments of twenty-four (24) channels for a DS1 facility or increments of twenty-eight (28) channels for a DS3 facility). Customers will be offered a Term Payment Plan of 36, 60 or 84 months. After completion of the selected payment plan, the service will be provided on a month-to-month basis at the same rate schedule as the completed payment plan.

12.1.2 Digital Architecture

A. Digital Channel Service provides only the common line link between the End User and the local serving wire center. End-to-end private line and exchange services will utilize this digital link to the customer's premise, rather than the analog loop which might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.

B. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.

C. Digital Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations and PBX trunks, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) or 44.746 Mbps (DS3) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 or DS3 loop. Compatible digital to channelized conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.3 Definitions

A. Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital facilities on a customer's premises.

B. Digital Channel Capacity. A multifunctional DS1 or DS3 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated multijurisdictional services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in quantities of DS1 or DS3 facilities.

C. DSO. The term DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.3 Definitions (Cont'd)

D. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. DS1 facilities are normally provided on copper transmission medium.

E. DS3. The term DS3 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. DS3 facilities are provided on fiber optic transmission medium.

F. Service Activation. A Service Activation is the connection between Digital Channel facility and the network service accessed.

12.1.4 Regulations

A. Digital Channel Service is furnished subject to the availability and type of digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.

B. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. The 1.544 Interoffice Channel mileage as specified in Section 17 of this Price list will apply when a customer's request for Digital Channel Service is provisioned in a central office other than the customer's local serving wire center.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

D. The customer may activate any number or combination of digital channels within the limitations as set forth in Section 12.1.4g. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Digital Channel Service. Once activated, a digital channel is subject to a minimum service period.

E. All Digital Channel Service capacity/ facilities must be terminated at a single equipment location on a customer's premises. Digital Channel Service capacity cannot be split between premises, or multiple locations within a premises.

F. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Price list the regulations, rates, and charges specified in this Price list will apply.

G. The total number of digital channels activated by the customer may not, at any time, exceed the total Digital Channel Capacity. Additionally, there are some types of service which require two (2) DS0 channels to be combined. This restructuring of the channels within the DS1 or DS3 signal will reduce the normal quantity of channels available. The Company will notify the customer when the Digital Channel Capacity is altered by the types of services activated.

H. Central Office Channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and multijurisdictional dedicated services to be combined and transported over digital high capacity facilities. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same Central Office and must be converted to individual analog or digital channels before the service links can be cross-connected.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

I. Channelization on a customer's premises will be provided by the customer.

J. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

(1) Responsibilities of the Company:

(a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

(b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.

(c) The Company will attempt to limit its selection of Central Office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

(d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

J. Joint provisioning of channelized services introduces joint responsibilities … (Cont'd)

(1) Responsibilities of the Company: … (Cont'd)

(e) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.

(f) Digital synchronization timing for Digital Channel Service will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as specified in Section 12.1.6a.(1) (d).

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

K. The technical specifications and standard network interfaces for DS1, DS3, and associated channelized services are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

L. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer under a Special Service Arrangement.

M. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company except as otherwise specified in this Price list. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

12.1.5 Application of Rates

A. Three (3) basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation, are applicable to each Digital Channel Service.

B. The Digital Channel Capacity element provides for the transport between the end-user premises and the serving central office. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods, after which service is provided on a month-to-month basis at the completed payment plan rates.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.5 Application of Rates (Cont'd)

C. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.

D. Monthly rates and charges as specified in Section 12.1.6 for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.

E. Rates and charges specified in other Price list sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Digital Channel Service.

F. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises stations and private lines, etc.) are in addition to the rates specified in this Price list for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Connection Charges as specified in other Tariffs or Price lists for activities involving the non-Digital Channel Service portion of the customer end-to-end service.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.5 Application of Rates (Cont'd)

G. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36 months, 60 months, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).

(1) The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

(2) Service Activation charges are available on a month-to-month basis.

H. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the expired payment plan rates. Rates for service under these options will be the current rates as specified in this Price list.

I. In the event Digital Channel service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.5 Application of Rates (Cont'd)

J. Should customers request interconnection between different Digital Channel Services provisioned in two (2) or more different local serving offices, 1.544 Interoffice Channel mileage as specified in Section 17 of this Price list will apply. This charge will apply in addition to Digital Channel Service charges for each premises for which Digital Channel Service is provisioned.

12.1.6 Rates and Charges

A. Nonrecurring Charges

(1) Nonrecurring charges are one time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Digital Channel Service are those listed below.

(a) Service Establishment Charge. This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.6 Rates and Charges (Cont'd)

A. Nonrecurring Charges (Cont'd)

(1) Nonrecurring charges are one time charges that apply for specific … (Cont'd)

(b) Service Change Charge. This charge is applied per Digital Channel service payment plan and is associated with a customer request for modifications to an existing Digital Channel Service. This would include activities such as but not limited to:

- Change of associated channel assignment.
- Additions of supplemental features.
- Activate/Deactivate Digital Channel Activations.
- Activate/Deactivate Service Activations.

(c) Installation of Digital Channel Service. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities. These charges apply at initial installation and for additions to existing service.

In addition to these charges, the appropriate Service Ordering Charge will apply.

(d) Service Ordering Charges:

		Nonrecurring Charge
1.	Service Establishment Charge, per Digital Channel Service	$300.00
2.	Service Change Charge, per Digital Channel Service, each (increment of 24 DS0 channels)	150.00
3.	Premises Visit Charge, per visit	15.00

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.6 Rates and Charges (Cont'd)

B. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

(1) Per System

36 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	260.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	240.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	3,300.00
4 or more DS3 Facilities	ICB

60 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	200.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	185.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,900.00
4 or more DS3 Facilities	ICB

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.6 Rates and Charges (Cont'd)

B. Digital Channel Capacity (Cont'd)

(1) Per System (Cont'd)

84 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	175.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	160.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,700.00
4 or more DS3 Facilities	ICB

C. Service Activations - Per Network Service

(1) Analog Service

		Monthly Rate
(a)	Access Line (Flat Rate Service)	$ 30.00
	Access Line (Local Calling Plan)	37.00
(b)	PBX Trunk (Flat Rate Service) (1)	30.00
	PBX Trunk (Local Calling Plan) (1)	37.00

(1) DID Service as shown in 13.6.3 will also apply if applicable.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.6 Rates and Charges (Cont'd)

C. Service Activations - Per Network Service (Cont'd)

(1) Analog Service (Cont'd)

		Monthly Rate
(c)	Centrex Station [1] Line	$ 9.00
(d)	Foreign Exchange	18.00
(e)	Off-Premises Extension	18.00
(f)	Private Line	18.00
(g)	Tie Line	18.00
(h)	WATS	18.00

(2) Digital Data Service

(a)	2.4 kbps	28.00
(b)	4.8 Kbps	28.00
(c)	9.6 Kbps	28.00
(d)	19.2 Kbps	28.00
(e)	56 Kbps	28.00
(f)	64 Kbps	28.00

(3) DS1 Service
1.544 Mbps 55.00

[1] A NAR charge as shown in Section 3.10.2 will also apply.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service

12.2.1 General

A. This section contains the application, definitions, description, regulations, and rates applicable to Switched Data Service furnished by the Company where technological capabilities exist.

12.2.2 Description

A. Switched Data Service is a network service which provides the capability for switched digital end-to-end data transport.

B. The customer may subscribe to Switched Data Service under one of the following service arrangements, except when conditions specified in 12.2.4.j. are applicable.

(1) Switched Data Individual Line Loop Extension

An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second depending on technology.

(2) Switched Data Channel Access

A 1.544 Megabit high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides twenty-four (24) digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

C. Standard Features

(1) Data Line Security

This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

(2) Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a two (2) through seven (7) digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.

(3) Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard seven (7) through ten (10) digit dialing methods.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.2 Description (Cont'd)

D. Optional Features

(1) Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

(2) Data Closed User Group

This feature, restricted to Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

E. Optional Feature Packages

(1) The following feature packages are available for use with Switched Data service:

(a) Feature Package Data 1000 includes:

- Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

- Data Sequential Hunt Group - This feature assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line.

12.2.3 Definitions

A. The following definitions are in addition to other definitions.

Bit

A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second

The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital

Information which is expressed in discrete or noncontinuous form.

Hunting

A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.4 Regulations

A. In addition to the following regulations, the appropriate regulations established in other sections of this Price list will also apply.

B. Switched Data Service is comprised of the following rate elements:

- Switched Data Customer Line
- Service Connection Charges
- Optional Features
- Software Reconfiguration Charge
- Network Usage Charge

C. The minimum billing period for which service is provided is one (1) month.

D. End User charges (Subscriber Line Charges) as specified in the End User Facilities For Interstate Access (FIA), Section 4, of CenturyTel's Price list will apply to Switched Data Service.

E. For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in Section 8 of CenturyTel's Access Price list, will apply to Switched Data Service.

F. A directory listing for Switched Data service will be provided upon request in accordance with Section 6 of this Price list.

G. Switched Data Individual Line Loop Extension can be provided where:

- A customer's local serving central office is capable of providing Switched Data.

- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the Alabama IntraLATA private line price list In this situation, the dialing plan associated with the central office that will be providing the Switched Data Service to the customer will be utilized.

H. Switched Data Channel Access can be provided where:

- A customer's local serving central office is capable of providing Switched Data.

- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest central office capable of providing Switched Data. Interoffice digital high capacity mileage (1.544) will apply from the noncapable central office to the central office capable of providing Switched Data at the mileage rate shown in the Alabama IntraLATA private line tariff. In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.4 Regulations (Cont'd)

I. Dialing Method

Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard seven (7) through ten (10) digit methods.

Origination of calls for 800, 888, 900, 976, 0- (IntraLATA) and 0+ (IntraLATA) is restricted.

J. Availability

The provision of Switched Data Service is subject to the availability of certain central office and outside plant facilities.

K. Technical Requirements

Switched Data requires the use of customer provided data equipment that must be compatible with the Telephone Company's equipment and facilities.

12.2.5 Application of Rates

A. Rates and charges specified in other sections of the Price list for services provided in conjunction with Switched Data Service (Custom Calling Services features, Centrex features, etc.) are in addition to the monthly rates for Switched Data Service.

B. Switched Data lines placed in a voice Centrex business group do not require Central Office located lines for outbound data traffic. However, the customer may choose to purchase additional Central Office located lines to support all terminating traffic that may be increased by Switched Data. The customer has the option of placing the Switched Data lines in a Switched Data-only Centrex business group which will not require Central Office located lines for either outbound or terminating data traffic.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.6 Rates and Charges

A. The following rates and charges are in addition to other rates and charges stated in this and other Company Tariffs.

B.

Rate Element	Nonrecurring Charge [1]	Monthly Recurring Charge
(1) Switched Data - Individual Line Loop Extension		
(a) Switched Data-Interoffice Mileage	$ --	[2]
(b) Switched Data Access Loop		[3]
- Single Line	50.00	$44.00
- Centrex	50.00	44.00
(c) Switched Data Channelization, per line		
- Single Line	50.00	18.00
- Centrex	50.00	21.00
(2) Switched Data - Channel Access, (24 Channels)		
(a) Channel Access	[4] [3]	[4]
(b) Central Office Termination, per access arrangement	$125.00	$110.00
(c) Central Office Channelization, per channel activated	--	12.00

(1) The applicable Service Charges as specified in Section 4 of this Price list shall also apply.
(2) The applicable Digital Interoffice Channel rate as specified in CenturyTel's Alabama IntraLATA private line Price list shall apply.
(3) The End User Charges as specified in CenturyTel's Price list, Section 4, are also applicable.
(4) The applicable Digital Interoffice Channel rate as specified in CenturyTel's Alabama IntraLATA private line Price list shall apply.

DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.6 Rates and Charges (Cont'd)

B.

Rate Element	Nonrecurring Charge [1]	Monthly Recurring Charge
(3) Optional Features		
(a) Data Direct Connect, each line	--	$1.00
(b) Data Closed User Group, each line	--	1.00
(4) Optional Features Package		
(a) Feature Package Data 1000, per line	--	3.00

(5) Network Usage [2]

Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area, the applicable toll charges will apply.

Switched Data Network Usage Rates [3]
Discount Periods

(6) Software Reconfiguration Charge, per occurrence	Monthly Rate
	$12.75

(a) The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features). The Service Charges as specified in Section S4 are also applicable.

(1) The applicable Service Charges as specified in Section 4 of this Price list shall also apply.
(2) Network Usage does not apply to Centrex intercom calls.
(3) Toll calls will be billed at current toll rates covered in Section 18.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.1 General

A. Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service utilizes Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

12.3.2 Conditions

A. Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit. Digital (ISDN) Single Line Service will not be offered in conjunction with CenturyTel Local Call Plan options identified in Section S3.13 of this Price list. This service provides the following options to business and residence customers:

Business Service
- Measured
- Block of Time (400 Hours plus, Overtime Charges)

Residence Service
- Measured
- Flat Rate

B. Reserved for Future Use

C. One (1) customer bill will be rendered for each Digital (ISDN) Single Line Service.

D. Digital (ISDN) Single Line Service is offered on a monthly basis or a contractual basis commencing on the date the service is established.

E. Reserved for Future Use

F. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital (ISDN) Single Line Service are provided by and remain the property of the Company.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

G. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special service arrangement rates and charges may be applied in addition to those shown herein.

H. If ISDN is not available from a customer's normal serving central office, CENTURYTEL may choose, at the company's discretion, to provide service from the nearest ISDN-capable office.

At the Company's discretion, Digital (ISDN) Single Line Service may be provided to a non-capable central office. In this instance, if the customer is served from a central office/exchange which has the same local calling scope as his normal serving central office/ exchange, Foreign Central Office/Foreign Exchange Facility charge as specified in Section 12.3.5 of this Price list shall not apply.

At the Company's discretion, should the customer be served from a central office/exchange with a different local calling scope from the customer's normal serving central office/exchange, the Foreign Central Office/ Foreign Exchange Facility charge and the Foreign Central Office/Foreign Exchange Transport charge as specified in Section 12.3.5 of this Price list shall apply.

When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in CenturyTel's tariffs and Price list. If the customer does not wish to take ISDN service from the normal serving central office after the service is available from his office, but continues to utilize service from an alternate serving central office, then charges as outlined above will continue to apply.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

H. If ISDN is not available from a customer's normal serving central office, … (Cont'd)

No charge will apply to transfer the customer back to his normal serving central office as set forth above.

I. Digital (ISDN) Single Line is offered on a month-to-month basis and with Contract Term Options of twelve (12) months or thirty-six (36) months.

J. Private Line arrangements or Special Access Services connected with Digital (ISDN) Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

K. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

L. Space Requirements

Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50^{o} to 86^{o} Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

M. Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

N. Termination Liability

In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

O. Customer-provided equipment used in conjunction with services provided in accordance with this Price list must conform with the technical specifications of the Company. Digital (ISDN) Single Line Service will be provided where local loops do not exceed a maximum of 68 db loss as measured at the customer's premises.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

O. Customer-provided equipment used in conjunction with services … (Cont'd)

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service. All applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services are specified in Section 12.3.5. Unless otherwise noted, service charges specified in Section 4 of this Price list shall not apply in addition to the charges specified in Section 12.3.5.

P. Digital (ISDN) Single Line Service

Digital (ISDN) Single Line Service may be comprised of the following elements:

- Digital (ISDN) Single Line Access
- Feature Packages
- Optional Features
- Usage Options - must choose one:
- Local Loop (applicable one-party residence and one-party business access line from Section 3.8)

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

P. Digital (ISDN) Single Line Service (Cont'd)

(1) Business Customer Usage Options

All voice/switched data calls will be charged as measured or block of time rate; the customer must choose one option.

(a) Measured Rate - voice/switched data calls will be charged as follows:

- originating voice/switched data calls terminating within the local calling area - usage rates as specified in Section 12.3.5 will apply.
- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

(b) Block of Time - voice/switched data calls will be charged as follows:

- 400 hours - applies to originating voice/ switched data calls terminating within the local calling area.
- Overtime will be charged at $.025 per minute per B-channel for originating voice/switched data calls. Long distance calls will be charged rates specified in Section 18 in lieu of usage rates specified in Section 10.4.5.

(2) Home (Residence) Customer Usage Options

All voice/switched data calls will be charged as measured or flat rate; the customer must choose one option.

(a) Measured Rate - voice/switched data calls will be charged as follows:

- originating voice/switched data calls terminating within the local calling area - usage rates as specified in Section 12.3.5 will apply.
- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

(b) Flat Rate - unlimited voice/switched data calls terminating within the local calling area.

- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

Q. Digital (ISDN) Single Line Service is digital exchange service.

Each Packaged Service is associated with a digital local loop, not with a channel.

A customer may order multiple Single Lines.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

R. B-Channel and D-Channel Configurations

Each digital local loop is arranged with B-Channel or D-Channel configuration, or both B-Channel and D-Channel configuration.

Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.

The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two (2) B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

S. Additional Telephone Numbers

Up to two (2) primary telephone numbers are provided with each activated Digital (ISDN) Single Line, one for each of two (2) channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this Price list.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

T. Digital (ISDN) Single Line Access

Digital (ISDN) Single Line Access provides support for connecting from one (1) to eight (8) terminals belonging to the same customer on an individual digital local line.

A maximum of two (2) users will be allowed simultaneous access to the B-Channel, the remaining users on the same Digital (ISDN) Single Line will be unable to access the service or will have access to the D-Channel packet network only.

Up to eight (8) users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. An additional directory number may be required for each additional terminal.

A maximum of eight (8) terminals belonging to the same customer are permitted per Digital Single line.

U. Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the CenturyTel engineering practice of maximum loss for the Digital Centrex (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.

DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

U. Individual Line Loop Extension (Cont'd)

The customer's network access line is pre-engineered to determine when the U-Repeater/power module are required. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.

V. One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop, however 101XXXX access to other Carriers is provided. A separate interexchange carrier may be chosen for packet service.

W. Customer Referral

When an existing Digital (ISDN) Single Line Service customer refers a new customer who elects CenturyTel's Digital (ISDN) Single Line Service offering, the existing customer may receive up to $50.00 or something of equal value, as mutually agreed upon between the customer and the Company. The referred customer must be in service a minimum of thirty (30) days before the eligible existing customer may receive his bonus. The Company reserves the right to review and amend this program as necessary.

12.3.3 Single Line Features

A. All features may not be available on all types of central office switches. Definitions of the Smart Call[sm] Feature Packages and CCLASS Features are provided in Section S13 of this Price list.

B. Data Feature Package 1000: Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

C. Data Feature Package 2000: Data 1000 Package plus Data Circular Hunting, and Data Speed Call-Long List.

D. X.25 Basic Package: X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

E. X.25 Deluxe Package: X.25 Basic Service (X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication) plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

F. Feature Matrices

The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

(1) Basic Operating Features [(1)]

Feature Name	Digital
Direct Inward Dialing	X
Direct Outward Dialing	X
Automatic Identification of Outward Dial	X
Distinctive Ringing	X
Touch Call	X
Calling Number Identification Delivery	X

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Custom Calling Services feature package, not Digital (ISDN) Single Line Multibutton Key Set (MBKS) feature packages. A MBKS feature package may be supplemented with Custom Calling Services feature packages by adding those packages to the Digital (ISDN) Single Line rate. Applicable charges will apply as stated elsewhere in this price list.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

F. Feature Matrices (Cont'd)

(2) Voice Packages Features [1]

Feature Name	MBKS BASIC
Analog Shared Directory Number	X
Call Alternation	X
Call Forwarding	X
Call Hold	X
Conference Calling	X
Drop	X
Feature Function Buttons	X
Key System Coverage for Analog Lines	X
Multiple Directory Number Buttons	X
Shared Appearance of Directory Number (DN)	X
Speed Dialing	X

(3) Data Packages Features

Feature Name	DATA1000	DATA2000	X.25	X.25 DELUXE
Data Speed Dialing - Short List	X	X		
Data Call Forward	X	X		
Data Toll Restriction	X	X		
Data Multi-Line Hunt Group	X	X		
Data Circular Hunt		X		
Data Speed Dialing - Long List		X		
X.25 Flow Control Parameters Negotiation			X	X
X.25 Incoming Calls Barred			X	X
X.25 Outgoing Calls Barred			X	X
X.25 Reverse Charge			X	X
X.25 Reverse Charge Acceptance		X	X	
X.25 Throughput Class Negotiation	X	X		
X.25 Transmit Delay Selection/ Indication			X	X
X.25 Closed User Groups				X
X.25 Fast Select				X
X.25 Fast Select Acceptance				X
X.25 Hunt Groups				X
X.25 One-Way Outgoing Logical Channel				X
X.25 Permanent Virtual Circuit				X

[1] Custom Calling Services Packages can be used with Digital (ISDN) Single Line Service.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

G. Definitions

(1) Digital (ISDN) Single Line

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two (2) 64 Kilobits per second (Kbps) B-Channels and one (1) 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN) Single Line. Single Line Service provided by ISDN-BRI. One line includes two (2) B-Channels and one (1) D-Channel.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

G. Definitions (Cont'd)

(1) Digital (ISDN) Single Line (Cont'd)

Digital (ISDN) Single Line Access. The central office termination of an ISDN Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

User. A member of a business system.

MBKS. Multibutton Key Set.

(2) Data 1000 Feature Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Dialing-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

(3) Data 2000 Feature Package - includes CSD 1000 Package plus

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Speed Dialing-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty (30) numbers.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

G. Definitions (Cont'd)

(4) X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

(5) X.25 Deluxe Package: Includes Basic package plus the following:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.3 Single Line Features (Cont'd)

G. Definitions (Cont'd)

(5) X.25 Deluxe Package: (Cont'd)

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

(6) Individual Services

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.4 MBKS Basic Service

A. MBKS Basic Service consists of the following:

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer conditions (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Conference Calling - allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six (6) parties can be connected.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two (20 parties are conference).

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.4 MBKS Basic Service (Cont'd)

A. MBKS Basic Service consists of the following: (Cont'd)

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of Directory Number (DN) - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed Dialing - (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Dialing Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Dialing lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.5 Rates and Charges (Cont'd)

		Monthly Rate	12 Month Rate	36 Month Rate
A.	Home Digital (ISDN) Single Line Service			
(1)	Measured			
	Nonrecurring Charge	$ 200.00	$ 100.00	$ --
	Monthly Access (Note 1)	26.85	26.85	26.85
	Usage (Note 2)	.025/min per channel	.020/min per channel	.015/min per channel
(2)	Flat			
	Nonrecurring Charge	200.00	100.00	--
	Monthly Access [1]	100.00	75.00	55.00
	Usage [2]	N/A	N/A	N/A
B.	Business Digital (ISDN) Single Line Service			
(1)	Measured			
	Nonrecurring Charge	200.00	100.00	--
	Monthly Access [1]	23.00	23.00	23.00
	Usage [2]	.025/min per channel	.020/min per channel	.015/min per channel
(2)	400-hour Block of Time			
	Nonrecurring Charge	200.00	100.00	--
	Monthly Access [1]	120.00	90.00	70.50
	Overtime Usage [2]	.025/min per channel	.025/min per channel	.025/min per channel

[1] Monthly access includes B-voice/switched data on both B-channels, local loop and individual line loop extension, if necessary. In addition, the appropriate one-party residence or one-party business line rate specified in Section 3.8 is required for the local loop component.

[2] Usage applies to all originating voice/switched data calls terminating within the local calling area. Rates as specified in Section S18 apply for all originating long distance calls.

[3] Complementary packet services may be ordered from the appropriate Price list.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.5 Rates and Charges (Cont'd)

C. Optional Features

	Nonrecurring Charge	Monthly Rate	12 Month Rate	36 Month Rate
(1) B-packet, per channel [1]	$ --	$120.00	$120.00	$120.00
(2) D-packet, per channel [1]	--	5.00	5.00	5.00

D. Feature Packages, per line (Business or Home)

	Monthly Rate	Nonrecurring Charge
(1) MBKS Basic Service	$ 6.00	$25.00
(2) Data 1000	3.00	15.00
(3) Data 2000	5.00	15.00
(4) X.25 Deluxe	5.00	15.00

[1] Available within the closed user group only, unless combined with Local Packet Switching Network Service in Section S10.6 of this Price list.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.5 Rates and Charges (Cont'd)

		Monthly Rate	Nonrecurring Charge
E.	Additional Directory Numbers, each	2.00	--
F.	Data Direct Connect	1.00	--
G.	Data Base Changes Software Changes [1] Add Line Features	-	$25.00 [2]
H.	Foreign Exchange/ Foreign Central Office Facility [3], per ISDN Single Line	78.00	--
I.	Foreign Central Office/ Foreign Exchange Transport, per mile (includes 2B+1D channels)	11.85	

(1) Applies to changes to existing services.
(2) Data Base Additions or Changes not listed in this Price list will be charged a rate of $50.00 per hour, or fraction thereof.
(3) Applies in addition to all other applicable ISDN charges.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General [1]

A. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/877/888 Services, Wide Area Telecommunications Services, and local business trunks. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

B. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of twenty-three (23) "B" channels and one (1) "D" channel or twenty-four (24) "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

C. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to twenty (20) PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

12.4.2 Regulations [1]

A. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.

B. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General [1] (Cont'd)

C. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event, the local serving office is not so equipped, CenturyTel will provide PRI service from an alternate (or foreign) serving central office (determined by CenturyTel), within the same calling scope at no additional charge to the customer.

D. When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. The PRI Access and PRI Facility charges will apply in addition to the special access line and special transport, as specified in Section 7.5.5 of the Facilities for Intrastate Access Tariff and any appropriate FX charges that may apply.

This Price list provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Price list. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 13.3 for DID service.

E. This Price list does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.

F. In the event ISDN-PRI service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General [1] (Cont'd)

G. During the initial term commitment period, the customer may add PRI services at the same monthly rate specified in the customer's original term commitment.

H. If a customer discontinues other CenturyTel services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.

I. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

12.4.3 PRI Features [1]

The following B-channel features are offered to the customer, at no additional charge.

A. Calling Number Identification is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer.

B. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a twenty-three (23)B+D Channel Back-Up arrangement.

C. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/877/888 services, and local switched access lines.

D. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General [1] (Cont'd)

E. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

F. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

G. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

[1] Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.4 Rates and Charges (1)

		Monthly Rate	Nonrecurring Charge
A.	ISDN-PRI Facility	Note 2	Note 2
B.	ISDN-PRI Access		
	12-Month Contract	$420.00	$500.00
	36-Month Contract	380.00	500.00
	60-Month Contract	340.00	500.00
C.	Channel Activations, per channel		
	Voice Channel Activation (flat)	15.00	--
	Voice/Data Channel Activation (measured)	5.00	--
D.	Channel Usage		
	Voice Channel Usage	-- (3)	--
	Data Channel Usage		--
E.	Subsequent Activity Charge, per occurrence	--	200.00

Note 1: Service charges reflected in Section S4.3 of this Price list will not apply in addition to the nonrecurring charges specified below.

Note 2: The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, per the CenturyTel Alabama Intrastate Private Line Service Price List. Subscriber Line Charges will apply as specified in the Company's Access tariff.

Note 3: The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in Section 12.2.6 of this Price list.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service

Terms and Conditions

A. General

At
http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html
the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service:

State: Alabama
Entity: CenturyTel of Alabama, LLC
Service: CenturyLink ISDN-PRI Services

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the ISDN-PRI Business Service prior to the expiration of the TDP.

B. Rates

The rates, charges and regulations for a DS1 Service interoffice channel, as specified in C.2. of the CenturyTel Alabama IntraLATA Private Line Service Price List, apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business service arrangement.

1. ISDN-PRI Business Service Arrangement with One-Way Primary Rate Interface
(23-B + D and 24-B)

	Monthly Rate	Nonrecurring Charge (Initial)	Nonrecurring Charge (Add'l*)
Month-to-month (6 mo. Min.)	$870.00	$650.00	$0.00
One Year	870.00	450.00	0.00

2. ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface
(23-B + D and 24-B)

	Monthly Rate	Nonrecurring Charge (Initial)	Nonrecurring Charge (Add'l*)
Month-to-month (6 mo. Min.)	$870.00	$650.00	$0.00
One Year	870.00	450.00	0.00

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont'd)

Terms and Conditions

B. Rates (Cont'd)

3. Optional Features

		Monthly Rate	Nonrecurring Charge
a	2 B-Channel Transfer ** Per Primary Rate Interface	$ 75.00	100.00
b.	Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00
c.	Circular Hunt ** Per Primary Rate Interface	25.00	**0.00**
d.	D-Channel Backup * each channel	50.00	20.00
e.	E911 Call Screening ** Per Primary Rate Interface (up to 100 station numbers)	125.00	**0.00**
f.	Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	0.00
g.	Main Number ID Capability	0.00	0.00
h.	National ISDN-2 Protocol ** Per Primary Rate Interface	0.00	0.00
i.	Network Ring Again Per Primary Rate Interface ** (Available with Two-Way Primary Rate Interface only)	160.00	0.00

* Available only to customers subscribing to more than one Primary Rate Interface.
** Certain equipment restrictions apply.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont'd)

Terms and Conditions

B. Rates (Cont'd)

	Monthly Rate	Nonrecurring Charge
4. Optional Feature Packages		
a. Premium Package * Includes National ISDN-2 Protocol **, E911 Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2 B-Channel Transfer ** Per Primary Rate Interface	$195.00	**$150.00**

* Only available for customers whose ISDN-PRI Service arrangements include a Two-Way Primary Rate Interface under a Term Discount Plan.

** Certain equipment restrictions apply.

DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont'd)

Terms and Conditions

B. Rates (Cont'd)

5. Nonrecurring Charges

a. Service Establishment Charges consist of:

1. A Service Order Charge as described in Section 4.1 of this Price List which applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and

2. The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.

b. Service Change Charge

1. For termination change at the same premises, Physical, per ISDN-PRI Business Service arrangement	$165.00
2. For termination change at the same premises, Programming, per ISDN-PRI Business Service arrangement	35.00

c. Premises Visit Charge per ISDN-PRI Business Service arrangement 125.00

d. Move Charge

Move Charge is equal to the sum of the Service Change Charge plus the Premises Visit Charge.

DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service

12.5.1 General

A. CyberDS1 Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. CyberDS1 is available for data dialed access use.

B. CyberDS1 is provided in capacity increments of twenty-four (24) digital channels within a single DS1 (1.544 Mbps) signal.

C. CyberDS1 provides a trunkside DS1 connection with twenty-four (24) channels. CyberDS1 does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1.

D. CyberDS1 is comprised of a CyberDS1 Capacity component:

(1) The CyberDS1 Capacity will be at the rates and charges as specified in Section 12.5.6 of this Price list.

(2) CyberDS1 customers will have to select capacity in increments of twenty-four (24) digital channels.

E. Customers will be offered CyberDS1 on a month-to-month basis only.

12.5.2 Digital Architecture

A. CyberDS1 differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture

DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont'd)

12.5.2 Digital Architecture (Cont'd)

B. CyberDS1 will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

12.5.3 Definitions

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

CyberDS1 Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. CyberDS1 is available in increments of twenty-four (24) digital channels.

DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont'd)

12.5.4 Regulations

A. CyberDS1 is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

B. CyberDS1 is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. All CyberDS1 must be channelized in a single equipment location on a customer's premises. CyberDS1 cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

12.5.5 Application of Rates

A. The CyberDS1 Capacity rate is applicable to each CyberDS1.

B. The CyberDS1 Capacity element provides for the network facility to the customer premises and the central office channelization.

C. CyberDS1 Service is available on a month-to-month basis, or on a 12-, 24-, or 36-month term commitment.

D. Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in Section 2.3.11 of this Price list.

E. Unless specified herein, rules and regulations contained elsewhere in this Price list are also applicable to CyberDS1 Service.

F. At the expiration date of the customer's selected term commitment, the customer may continue service under a new term commitment based on current rates as specified in this Price list or on a month-to-month basis at the current rates as specified in this Price list.

G. In the event CyberDS1 is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.8).

DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont'd)

12.5.6 Rates and Charges (Cont'd)

	Monthly Rate	Nonrecurring Charge
CyberDS1 Capacity, Each	$750.00	$500.00
12-Month Term Commitment	$725.00	$500.00
24-Month Term Commitment	$675.00	$500.00
36-Month Term Commitment	$600.00	$500.00

DIGITAL NETWORK SERVICES

12.6 Business Assist™

12.6.1 General

A. Business Assist™ provides an intra-exchange digital facility between the customer premises and the local serving wire center and will be used by the customer to aggregate their telecommunication services onto a digital local loop. It is an intra-exchange service that can be utilized with other intra-state services that provide transport between two or more central offices. Business Assist™ includes:

(1) Exchange Dial Tone service, e.g., exchange lines/trunks.

(2) Digital Data Services (56/64 Kbps increments)

B. Business Assist™ is comprised of the following components:

Business Assist™ Facility
Business Assist™ Digital Channels

(1) Connection charges will be at the rates and charges specified in Section 4.1.4 of this Price list.

(2) Business Assist™ is available in quantities of DS1 (1.544 Mbps) in increments of up to twenty-four (24) DS0 channels. Term Payment Plans are available in quantities of 12, 24 or 36 months. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

C. Business Assist™ and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.2 Digital Architecture

A. Business Assist™ provides a common line link between the customer and the local serving wire center. End-to-end private line and exchange services may utilize this digital link to the customer's premise, rather than the analog loop that might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks.

B. Business Assist™ will be available on a digital basis at the network interface on a customer's premises. Traditional analog services can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DS0 channels by the Company. Each digital channel provided will have an identity only as a "time slot" within a DS1 loop. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) that is actually terminated. Compatible digital-to-channelized conversion equipment must be provided by the customer to derive the desired analog services. Any terminating equipment necessary for digital services is the responsibility of the customer.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.3 Definitions

A. Terminating Equipment. The network channel terminating equipment provided by the customer to terminate digital facilities on the customer's premises such as a Channel Service Unit/Data Service Unit (CSU/DSU) or Integrated Access Device (IAD).

B. Business Assist™ Facility. A multifunctional DS1 or signal between the customer premises and the local serving wire center. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the network services ordered by the customer. The Business Assist™ Facility is available in quantities of DS1 facilities.

C. Business Assist™ Digital Channel. The connection between the Business Assist™ Facility and the network service accessed.

D. DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment.

E. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. DS1 facilities are normally provided on copper transmission medium.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.4 Regulations

A. Business Assist™ is furnished subject to the availability of facilities and requisite digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.

B. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. The Private Line Service – Digital Data Service as specified in Section 12 of this price list will apply when Business Assist™ is extended beyond the customer's local serving wire center.

D. The customer may activate any number or combination of digital channels within the limitations as set forth in Section 12.6.4e following. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Business Assist™. Once activated, a digital channel is subject to a minimum service period (month to month).

E. A minimum of six voice channels and two data channels must be activated for Business Assist™. The total number of digital channels activated by the customer may not, at any time, exceed the total Business Assist™ Facility capacity.

F. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Price list, the regulations, rates, and charges specified in this Price list will apply.

G. All Business Assist™ facilities must be terminated at a single equipment location on a customer's premises.

H. Channelization on a customer's premises will be provided by the customer.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.4 Regulations

I. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

(1) Responsibilities of the Company:

(a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
(b) The Company will provide the customer with information regarding the type and manufacturer of Central Office channelization equipment to be used in each application.
(d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
(e) The Company will notify the customer, generally a minimum of six (6) months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
(f) Digital synchronization timing for Business Assist™ will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day Business Assist™ problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as specified in Section 12.1.6a(1)(d)3.
(b) When a customer's Business Assist™ is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Price list. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.5 Application of Rates

A. Two basic rate elements; Business Assist™ Facility, and Business Assist™ Digital Channels are applicable to each Business Assist™.

B. The Business Assist™ Facility element includes the transport between the customer premises and the local serving wire center. Business Assist™ Facility is offered with 12, 24 or 36- month Term Payment Plan periods. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

C. Digital Channel charges are recurring charges applicable for each network service (switched or dedicated, voice or data) required by the customer. Voice and data services include connectivity to the local serving wire center and associated charges such as trunk port charges or channel termination charges. Business Assist™ Digital Channels are offered on a month-to-month basis for each digital channel (DS0) connection.

D. Monthly rates and charges as specified in Section 12.6.6 following for the BusinessAssist™ Facility apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.

E. Rates and charges specified in other sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Business Assist™.

F. Rates and charges for other services extended beyond Business Assist™ are in addition to the rates specified in this Price list for the Business Assist™ portion necessary to provide customer end-to-end service.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.5 Application of Rates (Cont'd)

G. The Business Assist™ Facility is available under Term Payment Plans only for rate periods of 12 months, 24 months, or 36 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).

(1) The customer may order additional Business Assist™ Facilities(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

(2) Business Assist™ Digital Channels are available on a month-to-month basis.

H. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

I. In the event Business Assist™ is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges calculated as follows: 100% of any remaining any remaining charges associated with the 1st year of the contract term and 50% of any remaining amount for subsequent years and a subsequent activity charge from 12.6.6A(1)(C)2.(C) (C) | (C)

J. Should customer request interconnection between different Business Assist™ provisioned in two (2) or more different local serving offices, the Special Access Service – Digital Data Service Tariff as referenced in Section 12.6.4c preceding will apply. This charge will apply in addition to Business Assist™ charges for each premise for which Business Assist™ is provisioned.

K. Additional charges for time and materials associated with customer premises visit(s) may apply for the initial installation or for subsequent customer requested visits.

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.6 Rates and Charges

A. Nonrecurring Charges

(1) Nonrecurring charges are one-time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Business Assist™ are those listed below.

(a) Installation of Business Assist™. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities during initial installation.

(b) Service Change Charge. This charge is applied per Business Assist™ payment plan and is associated with a customer request for additions or modifications to an existing Business Assist™. This would include activities such as, but not limited to:
- Change of associated channel assignment.
- Addition of supplemental features
- Activate/Deactivate service connections
- Early service termination.

(c) Service Ordering Charges:

		Nonrecurring Charge
1.	Service Installation	$300.00
2.	Service Change Charge, per request	$150.00

DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.6 Rates and Charges (Cont'd)

B. Business Assist™ Facility

	Monthly Rate
(1) Per Business Assist™ Facility	
12 Month Term Payment Plan	$250.00
24 Month Term Payment Plan	$175.00
36 Month Term Payment Plan	$150.00

C. Business Assist™ Digital Channels

(1) Voice Service

(a) Per Access line, trunk, Centrex station (6 line minimum)	$28.50

(2) Data Service*

(a) Per DS0 channel (2 channel minimum)	$2.00

* If data services are provided using Frame Relay, see applicable charges in the Advanced Data Services Price List, Section 5.1.6B Frame Relay I Rates. Customers who subscribe to the Business Assist™ will receive the following discounts on the applicable charges for Frame Relay UNI Port Only:
1 – 2 year OPP 30% Discount
3 – 4 year OPP 50% Discount

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

		Sheet No.
13.1	Reserved for Future Use	1
13.2	Joint Use of Service	2
	13.2.1 General	2
	13.2.2 Rates	2
	13.2.3 Conditions	2
13.3	Direct-Inward Dialing (DID) Service	3
	13.3.1 General	3
	13.3.2 Rates	4
13.4	Vacation Number Reservation	5
	13.4.1 General	5
	13.4.2 Rates	5
	13.4.3 Conditions	5
13.5	Special Billing Number Service	6
	13.5.1 General	6
	13.5.2 Rates	6
	13.5.3 Conditions	6
13.6	Direct Inward-Outward Dialing (DIOD) Service	6
	13.6.1 General	6
	13.6.2 Regulations	7
	13.6.3 Rates and Charges	8
13.7	Customized Number Service	9
	13.7.1 General	9
	13.7.2 Rates	10
	13.7.3 Conditions	10
13.8	Billed Number Security (BNS)	11
	13.8.1 General	11
	13.8.2 Rates and Charges	11
13.9	Duplicate Bill Charges	12
	13.9.1 General	12
13.10	Telephone Numbers In Rotary (Trunk Hunting)	12
13.11	Station Service	13
	13.11.1 General	13
	13.11.2 Rates	13
	13.11.3 Conditions	13

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

		Sheet No.
13.12	Employee's Telephone Service	14
	13.12.1 General	14
	13.12.2 Rates	14
	13.12.3 Conditions	14
13.13	Reserved for Future Use	15
13.14	CenturyTel Calling Services	16
	13.14.1 General	16
	13.14.2 Definitions	16
	13.14.3 Regulations	23
	13.14.4 Rates and Charges	27
	13.14.5 Reserved for Future Use	29
	13.14.6 Choice Pac	30
13.15	Toll Restriction Service	31
	13.15.1 General	31
	13.15.2 Rates	31
13.16	Remote Call Forwarding	32
	13.16.1 General	32
	13.16.2 Rates	33
13.17	Reserved for Future Use	34
13.18	Digital Centrex Service	35
	13.18.1 Gulf Division	35
13.19	Reserved for Future Use	35
13.20	Selective Class of Call Screening (SCCS)	36
	13.20.1 General	36
	13.20.2 Regulations	36
	13.20.3 Rates and Charges	37

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

		Sheet No.	
13.21	Services for Enhanced Service Providers (ESPs)	38	
	13.21.1 General	38	
	13.21.2 Enhanced Service Provider (ESP) Services	38	
	13.21.3 ESP Client Services	39	
	13.21.4 Definitions	40	
	13.21.5 Regulations and Conditions	41	
	13.21.6 Rate and Charge Regulations	44	
	13.21.7 Rates and Charges	45	
13.22	Packaged Services	47	
	13.22.1 Simple Choice™	47	
	13.22.2 Voice Mail Complementary Services Package	49	
	13.22.3 Simple Choice™ LD - 7 Cents	50	
	13.22.4 Select PAK/Business Assist Select 1	51	
	13.22.5 Caller ID Extra	51	
	13.22.6 Caller ID Plus	51	
	13.22.7 Pure Broadband Bundle	51	
	13.22.8 Prepaid Local Service	52	
	13.22.9 Business Unlimited	54	
	13.22.10 Primary Rate Interface (PRI) Bundle – Business	54.1	
	13.22.11 Core Connect	54.2	
	13.22.12 Simple Choice Unlimited	54.4	
	13.22.13 Economy Pak Plus Lite Bundle	54.7	
	13.22.14 Economy Pack	54.10	
	13.22.15 Home Phone II	54.11	
	13.22.16 CenturyLink Business Bundle	54.15	
	13.22.17 Second Line Bundle	**54.15**	**(N)**
13.23	Residence Customer Referral Program	55	
	13.23.1 Terms and Conditions	55	
13.24	Two-Way Voice Mail Interconnection Service	56	
	13.24.1 General	56	
	13.24.2 Rates and Charges	56	
13.25	Call Line Identifier	57	
	13.25.1 Description	57	
	13.25.2 Rates and Charges	57	

(1) This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 Reserved for Future Use

MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Joint Use of Service

13.2.1 General

Joint use of service permits a person, firm, or corporation to share the use of telephone service provided to a business customer.

13.2.2 Rates

	Monthly Rate
Joint use of Service, each access line.	50% of applicable business rate.

13.2.3 Conditions

A. Joint use of service will be furnished with the approval of the Company only with business individual access line, or PBX Trunk Service

B. Joint use of service will be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.

C. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.

D. A joint user will be furnished one (1) directory listing without charge.

E. Applications for joint use of service shall be made by the customer.

F. The customer will be responsible for all charges incurred by the joint user.

G. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.

H. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:

(1) The customer's service is discontinued;
(2) The joint-user moves from the premises where the customer's service is located;
(3) The joint-user establishes his own primary service on the same premises.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Direct - Inward Dialing (DID) Service

13.3.1 General

A. Direct - Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office, and the switching equipment located on the customer's premises is properly equipped for DID Service. The Company's obligation to furnish service is dependent upon its ability to procure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

B. Standard DID Service is available where the DID facilities are to be connected to PBX switching equipment. In those instances where the DID facilities are to be connected to radio paging switching equipment or other switching systems generating short holding times and minimal trunk usage, Special low Usage DID Service will be provided. The type of DID Service and the number of trunks provided for any system will be determined by the Telephone Company on the basis of traffic studies conducted by or approved by the Telephone Company.

C. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate group is not contemplated.

D. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

E. Where DID Service is requested from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service.

F. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other service provided by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company. In the case of such termination of service, at least five (5) days must have elapsed following written notification to the customer by mail, or in person, of the Telephone Company's intention to terminate the service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Direct - Inward Dialing (DID) Services (Cont'd)

13.3.1 General (Cont'd)

G. A minimum revenue guarantees (MRG) shall be an amount equal to six (6) months revenue due the Telephone Company from the customer from the date of cutover of the service. This MRG reduces 1/6 for each month of service provided.

H. Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward-Outward Dialing Service. Overflow of calls between the two arrangements is not permitted.

13.3.2 Rates *

	Monthly Rate	Installation Charge
Standard DID Service:		
1st 100 lines equipped for DID Service	$225.00	$705.00
2nd 100 lines equipped for DID Service	98.00	290.00
Each additional 100 lines to a maximum of 1,000 lines, equipped for DID Service	58.00	245.00
Special Low Usage DID Service:		
Per 100 lines equipped for DID Service	119.00	560.00

* Rates are in addition to the rates shown elsewhere in this price list for the services and equipment with which this offering is associated.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.4 Vacation Number Reservation

13.4.1 General

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

13.4.2 Rates

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

13.4.3 Conditions

A. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.

B. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.

C. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 Special Billing Number Service

13.5.1 General

Special Billing Number Service contemplates a separate listing of toll telephone messages each month for each special billing number used in placing toll calls.

13.5.2 Rates

		Monthly Rate
A.	First group of 200, or less, special billing numbers	$ 37.40
B.	Each additional group of 50, or less, special billing numbers	7.80

13.5.3 Conditions

A. Special Billing Number Service may be provided in conjunction with P.B.X. Services.

B. The minimum period for which this service may be offered is six (6) months.

13.6 Direct Inward-Outward Dialing (DIOD) Service

13.6.1 General

Direct Inward-Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a four-wire connection at the customer's premises. Rates for rotary line service do not apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Direct Inward-Outward Dialing (DIOD) Service (Cont'd)

13.6.2 Regulations

A. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in the Direct Inward Dialing (DID) section of this Price list, Section 13.3, apply to DIOD service.

B. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

C. Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.

D. DIOD service is provided from central offices equipped to provide this service and subject to the availability of facilities.

E. If a customer's normal serving central office is not equipped to provide DIOD service or the customer so requests, the service may be provided where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service in Section S9.

F. When DIOD service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone number(s) and the nonrecurring charges applicable for initial service specified in Section 4.1.2 of this Price list will apply.

G. A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. CenturyTel makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.

H. The combining of flat rate or message rate service is prohibited.

I. The rates and charges for Direct Inward Dialing working/reserved numbers are specified in Section 13.3.2 and will apply for DIOD working/reserved numbers in addition to the trunk termination charge specified in Section 13.6.3.b.

J. In the event DIOD service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Direct Inward-Outward Dialing (DIOD) Service (Cont'd)

13.6.2 Regulations (Cont'd)

K. Service charges, specified in Section 4.1.2 are applicable when DIOD service is installed or moved. In addition, a nonrecurring charge of $100.00 will apply for the initial installation of DIOD service regardless of the quantity of trunks ordered or the contract period requested.

13.6.3 Rates and Charges

		Monthly Rate
A.	Direct Inward-Outward Dialing	
	Standard DID Service:	
(1)	1st 100 lines equipped for DID Service	See Section 13.3.2 for rates.
(2)	2nd 100 lines equipped for DID Service	See Section 13.3.2 for rates.
(3)	Each additional 100 lines to a maximum of 1,000 lines, equipped for DID Service	See Section 13.3.2 for rates.
	Special Low Usage DID Service:	
(1)	Per 100 lines equipped for DID Service	See Section 13.3.2 for rates.
B.	Direct Inward-Outward Dialing Trunk Termination* (One required per PBX trunk to customer location)	
	Month-to-month	$ 25.00
	12 Month Term	8.00
	36 Month Term	6.00

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Customized Number Service

13.7.1 General

A. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list.

B. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.

C. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed.

D. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS.

E. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the price list rate with the consent of the former subscriber.

F. The Company reserves and retains the right:

(1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another customized number of the customer's choice without applying service charges.

(2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgment, be offensive to good taste, limited central office capacity, or relocation of a central office.

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this price list.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

G. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Customized Number Service (Cont'd)

13.7.2 Rates and Charges

A. The following charges apply in addition to appropriate Service Charges as found in Section 4 of this price list and to all other applicable rates and charges.

		Nonrecurring Charge	Monthly Rate
(1)	Each Customized Telephone Number		
	Business	$ 20.00	$ 2.00
	Residence	10.00	--

13.7.3 Conditions

A. The Customized Number Charge applies when a customer:

(1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within 12 months.

(2) Requests a number change from his present number to a customized telephone number.

B. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 Billed Number Screening (BNS)

13.8.1 General

A. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

B. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.

C. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on fifty (50) lines or more.

D. BNS may not be available for calls placed from certain geographical locations.

13.8.2 Rates and Charges

A. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened	$ 2.00
(2)	Option B - No Third-Number Billing*	
(a)	Per billing line screened	2.00
(3)	Option C - No Collect Billing	
(a)	Per billing line screened	2.00

B. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened	$ 1.00
(2)	Option B - No Third-Number Billing*	
(a)	Per billing line screened	1.00
(3)	Option C - No Collect Billing	
(a)	Per billing line screened	1.00

* Upon request, Option B - No Third-Number Billing will be offered without charge for a period of six (6) months for cases in which the customer is receiving nuisance/harassment type calls (customer does not know the party making the calls).

No Nonrecurring Charges are associated with Billed Number Screening service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 Duplicate Bill Charges

13.9.1 General

A. A Duplicate Bill Charge will be applied upon a customer's request for duplicate copies of the telephone bill(s) in accordance with the charges specified following. Concessions are not applicable for this service.

B. A Duplicate Bill charge will not be applied in the following instances:

(1) When customers programmatically receive additional copies of their bills each month.

(2) When customers request a copy of the bill because of nonreceipt of an initial bill after new connect, transfer, or change of address orders.

(3) When customers have not received a bill due to Company error in the address of the bill.

(4) When customers request a copy of a toll credit bill or a final bill.

(5) When customers request a copy of the current month bill.

C. Duplicate Bill Charge

(1) Per copy of bill requested

		Residence	Business
(a)	Previous month	$ 3.50	$ 4.50
(b)	3 months or older	4.50	6.00

13.10 Telephone Numbers in Rotary (Trunk Hunting)

When the customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of $6.50 for each line connector so reserved.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Station Service

13.11.1 General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

13.11.2 Rates

	Monthly Rate
A. Off Premises Station Mileage, per 1/4 mile or fraction thereof route measurement	$2.00

13.11.3 Conditions

A. Off premises stations may be furnished subject to the following conditions:

(1) May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.

(2) Business off premises stations may be provided at a residence location of the same customer where residence main station service is also provided.

(3) Residence off premises stations may be provided at a business location of the same customer where business main station service is also provided.

(4) Mileage charges when applicable will be based upon the route measurement mileage between the locations of the main stations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 Employees' Telephone Service

13.12.1 General

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

13.12.2 Reserved

13.12.3 Reserved

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 Reserved for Future Use

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services

13.14.1 General

A. CenturyTel calling services are available to residence and business customers with one party telephone services. These services are not available in connection with Centrex or coin telephone service. Compatible customer provided equipment is the responsibility of the customer.

B. WorkSmart – Business (1)

1. WorkSmart Basic -
Call Waiting/Cancel Call Waiting
3-Way Calling
Caller ID
Selective Call Forward*63

2. WorkSmart Complete -
Call Forwarding
3-Way Calling
Call Waiting/Cancel Call Waiting
Caller ID

3. WorkSmart Deluxe
Caller ID
Call Waiting/Cancel Call Waiting
3-Way Calling
Call Forwarding
Call Return*69
Distinctive Ring

4. WorkSmart is available on a subscription basis.

5. Termination Liability - (See General Regulations, Section 2 of this Price List). In the event the customer terminates service within the first sixty (60) days, the customer will be liable for the applicable monthly recurring rate; however the Termination Liability will be waived. In the event WorkSmart service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges.

(1) Grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions

Anonymous Call Block is an arrangement that allows a called party to block calls from parties that have marked their calls "private". When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be instructed to hang up and place the call again, without activating the blocking service. Customers may activate or deactivate this arrangement by dialing a pre-assigned activation code.

Anonymous Call Block is subject to the availability of facilities.

Busy Redial*66 is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Busy Redial*66 on the line for a monthly flat rate. To utilize Busy Redial*66 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand based service will be removed from the customer's line upon request, at no charge.

Call Return*69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle.

The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Call Return*69 on the line for a monthly flat rate. To utilize Call Return*69 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand based service will be removed from the customer's line upon request, at no charge.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Call Return*69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the service the customer receives an automated voice response message stating the number of the party who called, and is given the option of returning the call. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/ idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Call Return*69 on the line for a monthly flat rate. To utilize Call Return*69 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand based service will be removed from the customer's line upon request, at no charge.

Call Block allows a customer to block incoming calls from a maximum of twelve (12) telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Call Forwarding-Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

Call Forwarding-Variable provides for transferring incoming calls to another telephone number by dialing a code and the telephone number to which calls are to be transferred. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

Call Forwarding should not be offered as a service at the Call Forwarding terminating station.

In addition to the monthly rate in this Price list for the call forwarding service, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Call Trace*57 allows a customer to automatically activate a trace record of the last incoming call. By activating Call Trace*57 the customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Waiting/Cancel Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other. The customer can also cancel the Call Waiting feature on a per call basis using a specific code.

Call Waiting may exist as a standalone service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Call Waiting ID is a service that will allow a Caller ID/Call Waiting customer who is off hook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing Call Waiting service except that the customer has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID at the stated rates for each service or in a "flexible package".

Customers who wish to subscribe to Call Waiting ID and currently subscribe to both existing services (Caller ID and Call Waiting) must subscribe to this service which will be available at no charge.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Caller ID - an arrangement that is provided as an enhancement to Caller ID Number Only and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number and name has been suppressed.

A maximum of fifteen (15) characters is allowed for transmission of the calling party Directory Name.

Caller ID Number Only - an arrangement which permits a customer with local exchange service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's local exchange service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multiline hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, a series of zero's (000-0000) or asterisks (***-****) will be delivered to the customer's display device.

Any customer subscribing to Caller ID Number Only will be responsible for the provision of a compatible display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the service specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network services described herein.

The calling party can prevent the Caller ID Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID Number Only customer will receive an indication on the Caller ID Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Selective Blocking (per call).

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two (2) numbers, a main number and a Distinctive Ring number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one (1) conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this price list will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive Ring number, regardless of the class of service.

Outbound Call Block- a feature that blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other CenturyTel Calling Services features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence Individual Line Local Exchange Service customers.

Selective Blocking (per call) - allows a customer to prevent their telephone number on a per call basis from being displayed on Caller ID equipment or from being announced to someone with *69 or Call Block service. When the service is activated before a call, a private status message will be sent instead of the number.

This service will be available, without presubscription, and at no charge.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

Feature Interactions:

Call Return*69 - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID Number Only - The terminating central office will recognize this "private" marketing and transmit that signal to the display device, which in turn will display "P", "PRIVATE", or "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace*57 - This service is unaffected, and will record the calling number.

Selective Call Accept*64 - allows a customer to select up to twelve (12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Selective Call Forward*63 - an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forward*63 is activated, only calls from the pre-specified numbers will be forwarded. The customer must subscribe to Call Forwarding, as shown in Section S13.4.4.a., for Selective Call Forward*63 to work.

Selective Call Rejection*60 - allows the customer to create a list of up to twelve numbers which, when calling, will be blocked from ringing the customer's telephone and will be sent to an appropriate recording. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program twelve telephone numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call is completed as usual. Numbers may be added or deleted by the customer at any time.

Speed Dial - provides for the calling of a telephone number by dialing an abbreviated code. Eight (8) number and thirty (30) number capacity speed dialing is available.

3-Way Calling - permits an existing call to be held and, by dialing, a second telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

This feature is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate 3-Way Calling on the line for a monthly flat rate. The per occurrence rate will apply each time 3-Way Calling is utilized on a demand basis. Access to the demand based service will be removed from the customer's line upon request, at no charge.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

WorkSmart Business (1) – WorkSmart offers small business customers a choice of three pre-defined packages containing four (4) to six (6) calling services with value-added features. Customers who commit to a term agreement ranging from one (1) to three (3) years will receive a discount off the current individual monthly rates for these packaged features:

13.14.3 Regulations

The services are subject to available facilities and limited to central offices specifically equipped to provide such service. CenturyTel Calling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.

Operator assisted calls are designed to override the CenturyTel Calling Service features for emergency purposes.

When features are added to re-arranged on an existing line, the Secondary Service Order charge as shown in Section 4 will apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

When a CenturyTel Calling Service feature or package is ordered subsequent to the installation of its associated exchange line, the Network Access Change Charge shall be waived for up to sixty (60) days from the initial request for service.

Except as stated in (1) below, coin phones will not be enabled with CenturyTel Calling Services features.

(1) Selected coin phones may be enabled with CenturyTel Calling Service features, as ordered by the Commission, for the satisfaction of privacy concerns of the Alabama Coalition Against Domestic Violence.

CenturyTel Calling Service features are not enabled on trunks to customers with Automatic Access Line Group Service.

Satisfaction Guarantee

If at any time the customer notifies CenturyTel he is not satisfied with CenturyTel Calling Services and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge, or portion thereof if subscription is less than thirty (30) days. This refund will be applied as a credit on the customer's bill and CenturyTel will remove the service from the customer's account. Each customer will be entitled to the credit one time per service.

The Satisfaction Guarantee will apply to all CenturyTel Calling services/ features listed in Section 13.14.4 of this Price list.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd) (D)

(D)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd) (D)

(D)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd) (D)

(D)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.4 Rates and Charges

A. Single Service - One CenturyTel calling service per line

The following monthly charges are for CenturyTel calling services only and are in addition to other applicable rates and charges offered in this Price List.

	Monthly Rate Business	Residence	
Anonymous Call Block	$ 1.05	$1.05	
Busy Redial*66, per line	6.30	5.25	
per occurrence (2)	1.50	**1.50**	(I)
pay per use blocking	0.00	0.00	
Call Return*69, per line	5.82	5.25	
per occurrence (2)	1.50	**1.50**	(I)
pay per use blocking	0.00	0.00	
Call Block, per line	4.20	4.20	
Call Forwarding-Multipath, per line	4.20	2.10	
Call Forwarding-Variable per line	5.25	4.20	
per occurrence (3)	1.50	**1.50**	(I)
pay per use blocking	0.00	0.00	
Call Trace*57, per line	6.30	5.25	
Call Waiting/Cancel Call Waiting, per line	7.29	5.09	
Call Waiting ID, per line	0.00	.00	
Caller ID, per line	12.07	8.92	
Caller ID Number Only, per line (1)	10.50	7.35	
Complete Blocking, per line			
- Law Enforcement Agencies	0.00	0.00	
- Standard	0.00	0.00	
Distinctive Ring, per line	6.82	6.30	
Outbound Call Block Feature	5.00	5.00	

(1) Grandfathered to existing customers at existing locations.
(2) A maximum of $ 9.00 per month applies.
(3) A maximum of $ 7.60 per month applies.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.4 Rates and Charges (Cont'd)

A. Single Service - One CenturyTel calling service per line … (Cont'd)

	Monthly Rate	
	Business	Residence
Selective Blocking, per call	$0.00	$.00
Selective Call Accept*64, per line	4.20	3.15
Selective Call Forward*63, per line	6.30	5.25
Selective Call Rejection*60	**3.00**	**5.25**
Speed Dial Speed Dial 8, per line	4.20	3.67
Speed Dial 30, per line	5.25	4.20
3-Way Calling, per line	5.77	4.20
per occurrence*	1.50	1.50
pay per use blocking	0.00	0.00
VIP Alert, per line	4.20	3.15

* A maximum of $ 9.00 per month applies.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.4 Rates and Charges (Cont'd)

B. Packaged Services **

	Monthly Rate Residence	Business
(1) Big Deal Calling Service Option A* (Includes Anonymous Call Block, Busy Redial*66, Call Return*69, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Selective Call Accept*64, Selective Call Forward*63, Speed Dial 8, 3-Way Calling and VIP Alert)	$ 16.80	
(2) Big Deal Calling Service Option B* (Includes Call Return*69, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and 3-Way Calling)	$ 9.45	

C. WorkSmart **
Per business line

WorkSmart – Basic	
1 yr	17.40
2 yr	15.95
3 yr	14.50
WorkSmart – Complete	
1yr	16.50
2 yr	15.13
3 yr	13.75
WorkSmart – Deluxe	
1 yr	23.70
2 yr	21.73
3 yr	19.75

13.14.5 Reserved for Future Use

* Nonrecurring charges, specified in Section 4.1.2, are not applicable when Big Deal calling Services are established or discontinued.

** Grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.6 Choice Pac [1]

A. Choice Pac offers a monthly discount on specific CenturyTel calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice Pac is available to business customers with one (1) or two (20 individual lines that are billed on the same account. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections 13.14.3 and 13.14.4.c (1)(b) of this Price list will apply.

B. The following services are eligible for the Choice Pac discount offering.

Busy Redial*66
Call Return*69
Call Block
Call Forwarding
Call Waiting/Cancel Call Waiting
Caller ID
Caller ID Number Only 1
Distinctive Ring
Selective Call Accept*64
Selective Call Forward*63
Speed Dial 8
Speed Dial 30
3-Way Calling
VIP Alert

Anonymous Call Block is not included toward the threshold. However, the rates will be discounted if the threshold quantity is met.

Cancel Call Waiting, which may be retained by customers as a stand alone feature from Section 100.3 is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met.

C. The applicable monthly discount for Choice Pac is 30%.

D. Service charges, specified in Section 4.3, are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or
- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section 13.14.6.b.

If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge.

(1) Grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Toll Restriction Service

13.15.1 General

Toll Restriction Service is offered under three options:

1. Option 1 service is one party with Dial 1+ outward toll restriction. Outward toll is allowed for credit card, collect or third number billing through Dial "0" access. Option 1 service is offered in exchanges subject to the availability of the appropriate equipment.

   Option 2 service is one party with Dial 1+, 0+ and 0- outward toll restriction. This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

   Option 2 prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator service.

2. Option 2 service is offered in exchanges subject to the availability of the appropriate equipment. Option 2 Toll Restriction is provided only in the Company's exchanges that have 911 emergency numbers.

3. Option 3 service is provided in conjunction with Billed Number Screening in Section 13.8. Option 3 service provides a combined offering of Originating Toll Restriction (Option 1 or Option 2) plus Inward Billed Number Screening (Option A, B or C) from Section 13.8.2(a). Option 3 service is offered in exchanges subject to the availability of the appropriate equipment.

13.15.2 Rates

		Monthly Rate	Nonrecurring Charge*
1.	Toll Restriction		
	- Option 1	$2.00	$--
	- Option 2	2.00	--
	- Option 3	4.00	--
2.	NPA 900 Restriction**	--	
3.	976 Restriction **	--	

* No Nonrecurring Charges are associated with a subscriber's initial request for Item 1 above (Option 1, 2 or 3). Subsequent requests for Toll Restriction service shall incur a central office work charge and a secondary service order charge as listed in Section 4 of this Price list.

** No charges are associated, either recurring or nonrecurring, with a subscriber's initial request for blocking or unblocking access to NPA 900 or 976 numbers. Subsequent requests for the blocking or unblocking of NPA 900 or 976 numbers shall incur a central office work charge and a secondary service order charge as listed in Section 4 of this Price list.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Remote Call Forwarding

13.16.1. General

A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station).

B. Remote Call Forwarding service is offered subject to availability of suitable facilities.

C. RCF service is not offered where the terminating station coin telephone.

D. The Telephone Company will not provide identification originating telephone number to the Remote Call Forwarding customer.

E. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

F. Remote Call Forwarding is not represented as suitable satisfactory transmission of data.

G. Call Forwarding should not be offered as a feature at the RCF terminating station.

H. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities said customer's RCF service shall be subject to termination.

I When the Call Forwarding number is to be located in a office exchange, the Company will determine the serving central office.

J. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Remote Call Forwarding (Cont'd)

13.16.1. General (Cont'd)

K. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

L. The minimum contract period for this service is two (2) months.

13.16.2 Rates

A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

(1) Remote Call Forwarding *

		Monthly Rate
(a) Per feature, arranged:	Business	$27.30
	Residence	27.30
(b) Remote Call Forwarding per additional access facility:	Business	27.30
	Residence	27.30

(c) A one-time charge will be assessed for implementation of service. Charges assessed will be at the rate specified in Section 4.1.2 for a Central Office work charge and secondary service order charge.

(d) Changes at the request of the customer in either the number at the call forwarding location or the number to which calls are forwarded to will be assessed a Central Office work charge and secondary service order charge as specified in Section 4.1.2.

B. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

(1) Between the originating station and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Price list for the type of call involved.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Remote Call Forwarding (Cont'd)

13.16.2 Rates (Cont'd)

B. The message charges applicable to remotely … (Cont'd)

(2) Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for all toll charges as specified in the applicable price list. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

13.17 Reserved for Future Use

MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 Digital Centrex Service

13.18.1 Verizon Gulf Division Headquarters, Pell City, AL.

CenturyTel Digital Centrex Service provides premium advanced communication services from equipped offices. The following rate is for Basic Centrex Service as outlined in Section 8 of the GENERAL CUSTOMER SERVICES PRICE LIST.

Monthly Rate per line equipped	$15.11

The above rate is in addition to other area rates and charges applicable in Section 8.

13.19 Reserved for Future Use

MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Selective Class of Call Screening (SCCS)

13.20.1 General

A. Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

13.20.2 Regulations

A. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.

B. On all operator assisted calls originating from the specified line or local trunk, the options available are:

(1) Bill to a Calling Card Account (specify at the time of the call).

(2) Bill to a Third Number (specify at the time of the call).

(3) Collect to the Called Number (specify "collect" at the time of the call).

(4) Prohibit all operator assisted sent paid calls.

C. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.

D. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested.

E. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Selective Class of Call Screening (SCCS) (Cont'd)

13.20.2 Regulations (Cont'd)

F. The minimum period for Selective Class of Call Screening (SCCS) service is one (1) month.

G. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

13.20.3 Rates and Charges

A. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's price lists.

		Nonrecurring Charge	Monthly Rate
(1)	Selective Class of Call Screening (SCCS), per line equipped	$ 21.00	$ 6.00
(2)	Selective Class of Call Screening (SCCS), per local trunk equipped	21.00	10.00

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs)

13.21.1 General

A. This section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by CenturyTel, hereinafter referred to as the Telephone Company.

B. Services in this Price list are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.

C. Services in this Price list, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

13.21.2 Enhanced Service Provider (ESP) Services

A. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in Section 13.21.5b.(8) of this Price list. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

(1) Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services.

(2) Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly.

(3) Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.2 Enhanced Service Provider (ESP) Services (Cont'd)

A. ESP Services are offered by the Telephone Company … (Cont'd)

(4) Message Waiting Indication - Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end user that a message(s) is waiting.

(5) Queuing. This service provides customers subscribing to PBX Trunk Lines or Centrex lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(6) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

13.21.3 ESP Client Services

A. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

(1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX Trunk Line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.3 ESP Client Services (Cont'd)

A. ESP Client services are offered by the Telephone Company. … (Cont'd)

(2) Call Forwarding Busy Line/No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX Trunk Line number, Centrex line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.

(3) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX Trunk Line number, Centrex line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.

13.21.4 Definitions

A. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the Price list.

B. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the Price list.

C. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the Price list. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.4 Definitions (Cont'd)

D. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

13.21.5 Regulations and Conditions

A. Undertaking of the Telephone Company

(1) The limitation of the Telephone Company's liability is set forth in Section 2.5.5 of this Price list.

(2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this Price list or service order of the Telephone Company.

(3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.

(4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.

(5) Late payment charges as defined in Section 2.3.4.G. of this Price list will apply to all services contained in this Price list. (T)

(6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer Provided Equipment.

(7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.5 Regulations and Conditions (Cont'd)

B. Enhanced Service Provider's Obligations

(1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.

(2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.

(4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.5 Regulations and Conditions (Cont'd)

B. Enhanced Service Provider's Obligations (Cont'd)

(6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's Price list.

(7) The customer's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Section 15, Interconnection with Communications Equipment and Systems Provided by the Customer. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

(8) Customers subscribing to the services outlined in Section 13.21.2a.(1),(2),(3),(4), and (5) of this price list, are required to subscribe to PBX Trunk lines or Centrex lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBX Trunk Lines or Centrex lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

(9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.

(10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.5 Regulations and Conditions (Cont'd)

C. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

D. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.

(2) The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this price list, for failure to make full payment for the Telephone Company's services provided under this Price list.

13.21.6 Rate and Charge Regulations

A. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section 13.21.3a.(1),(2), and (3) of this Price list, will incur applicable service charges.

B. The ESP Bill Option as defined in Section 13.21.4a. of this section of the Price list may only be exercised by a customer who is planning to utilize the services found in this section of the Price list to offer an enhanced service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.7 Rates and Charges		Monthly Rate	Nonrecurring Charge
A.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	$ 1.31	$ --
B.	Call Forwarding, Busy/No Answer-Fixed, Per Line Arranged	1.50	--
C.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.25	--
D.	Centrex Line, Line Rate	**	***
E.	Data Link Termination per Data Link Arranged	250.00	500.00
F.	ESP Package 1 (includes Call Forwarding, Busy/ No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	2.00	--
G.	Forwarded Call Information-Intraoffice, Per Line Arranged	1.05	--
H.	Message Waiting Indication-Audible, Per Line Arranged	.50	--
I.	Message Waiting Indication-Visual (MWI-V), Per Line Arranged	.50	--
J.	PBX Trunk Line,* Line Rate	(Refer to Section 3 for applicable rate)	

* Nonrecurring charges are as found in Section 4 of this Price list.
** Monthly rates and charges for Centrex Services are as found in Section 8 of this Price list.
*** Nonrecurring charges for Centrex Services are as found in Sections 4 and 8 of this Price list.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.7 Rates and Charges (Cont'd)

		Monthly Rate	Nonrecurring Charge
K.	Queuing, Per Line or Trunk Arranged	$ 1.50	--
L.	User Transfer, Per Line Arranged	1.50	--

M. The Secondary Service Order charge as shown in Section 4 will apply when ESP services are added or rearranged on an existing line.

(Note: Central Office Work charge does not apply for ESP services added or rearranged).

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.1 Simple Choice ™ (1) / Business Assist Advantage

A. Description

Simple Choice™/Business Assist Advantage is a package of features available to both residential and business customers. Simple Choice™/Business Assist Advantage includes the features specified following and a flat rate access line. Customers subscribing to Simple Two (1) includes two (2) flat rate access lines.

Customers subscribing to Simple Choice™/Business Assist Advantage are entitled to unlimited use of the service/features specified.

B. Features

Following are the eligible call features. All features may be not be available in all areas:

- Anonymous Call Block
- Busy Redial*66
- Call Forward Busy
- Call Forward No Answer
- Call Forwarding
- Call Return*69
- Call Waiting
- Call Waiting ID
- Caller ID
- Caller ID Number Only
- Cancel Call Waiting
- Distinctive Ring
- Message Waiting Indication
- Selective Call Accept*64
- Selective Call Forward*63
- Speed Call 8 or Speed Call 30
- 3-Way Calling
- VIP Alert
- Voice Mail Box

(1) This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.1 Simple Choice ™ (1) / Business Assist Advantage (Cont)

C. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this Price list shall apply.

2. Nonrecurring charges as specified elsewhere in this Price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Customers subscribing to Simple Choice™ Two may select different features for each line. All lines must be billed to the same account and located at the same premise.

4. Simple Choice™/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.

5. All recurring charges applicable to an access line apply to Simple Choice™/Business Assist Advantage. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice™/Business Assist Advantage rates may also increase.

D. Rates

	Wadley, Coffeeville, Pine Hill and Rockford Monthly Rates	Irvington Fowl River, Grand Bay, Dauphin Island, Bayou La Batre, and Trussville Monthly Rates	All Others Monthly Rates	
1. Residence				
Simple Choice™ (1)	$36.95	$41.95	$36.95	
Simple Choice™ Two (1)				
1st Line	$36.95	$41.95	$36.95	
2nd Line	**$30.00**	**$33.00**	**$30.00**	(I)
2. Business				
Business Assist Advantage	$69.25	$85.75	$74.75	
Simple Choice™ Two (1)				
1st Line	$69.25	$85.75	$74.75	
2nd Line	$45.70	$59.20	$50.20	

Nonrecurring:
A nonrecurring charge will not apply for installation of the features for Simple Choice™/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 4.1.2.

(1) This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.2 Voice Mail Complementary Services Package

A. Description

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward Busy
Call Forward Not Answer
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

B. Terms and Conditions

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.

2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.

3. This package is available only to individual line residence and business customers.

C. Rates

		Monthly Rate Per Line
1.	Residence	$2.00
2.	Business	$3.00

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.3 Simple Choice™ LD [1]

A. Description

Simple Choice™ LD is a package containing all the features offered with Simple Choice™ as defined in Section 13.22.1. In addition to the standard features of Simple Choice™, Simple Choice™ LD provides long distance calling at a rate of $.07 per minute.

The customer must be subscribed to CenturyTel Long Distance service in order to be eligible for this plan. Long Distance calling includes direct dial outbound calling to anywhere in the continental United States, Alaska, Hawaii, US Puerto Rico, Guam, & US Virgin Islands. International Calling, Calling Cards, and Toll Free numbers are not offered as part of the plan.

Simple Choice™ LD is offered to residence customers only.

B. Rates

Irvington, Fowl River, Grand Bay, Dauphin Island, Bayou La Batre, and Trussville Monthly Rates	All Others Monthly Rates
$42.95	$37.95

[1] This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.4. Select Pak/Business Assist Select [1]

A. Conditions

Select Pak/Business Assist Select consists of the following features only. Charges for other services offered by CenturyTel, such as an access lines, are in addition to this package rate.

Customers who subscribe to Select Pak/Business Assist Select may choose any or all of the following services (where available):

Caller ID
Call Waiting
Call Waiting ID
Call Forwarding
3-Way Calling

B. Rates

	Select Pak Per Line	Business Assist Select
Monthly Rate Residence	$14.95	---
Monthly Rate Business	---	$14.95

13.22.5. Caller ID Extra [1]

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of $10.95 per month. In addition, all applicable nonrecurring charges will be waived.

13.22.6. Caller ID Plus [1]

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of $9.39 per month. In addition, all applicable nonrecurring charges will be waived.

13.22.7 Pure Broadband Bundle

A. Description

Pure Broadband Bundle includes flat rate Residence or Business Individual Line Local Exchange Service and features as specified, and requires subscription to the Company's High Speed Internet (1.5 Mbps or greater).

B. Features

Outbound Call Block Feature
Non-published Service
Billed Number Screening (Optional)

(1) This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.7 Pure Broadband Bundle (cont'd)

C. Terms and Conditions

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with One-Party Local Exchange Service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) charges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

D. Rates

	Residence	Business
Per Bundle, per month	$ 29.68**	$39.90**

*** Rates applicable for non-regulated High Speed Internet also apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.8. Prepaid Local Service

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned and is non-refundable if the customer cancels service prior to the end of the month. No deposits or non-recurring charges apply.

A. PLTS is configured as follows:

1. Voice grade residential flat rate line, or local measured service line, if available.
2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable).
3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable).
4. Ability to dial 911.
5. Ability to report service problems seven days a week.
6. Ability to dial CenturyTel Customer Service.
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
8. Access to Directory Assistance.
9. Toll blocking/usage sensitive services blocking (tariff charges applicable).
10. Call Waiting, Caller ID, and Call Forwarding included.

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls, except for Directory Assistance, for which additional charges are billed to the customer's telephone number. After the first three directory assistance calls, tariffed rates for directory assistance will apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.8. Prepaid Local Service (Cont'd)

F. The Company may disconnect PLTS service, with notice, for any of the following reasons:

1. Failure to make monthly payments to maintain the PLTS balance.

2. Use of the service in a manner that interferes with the service of others.

3. If the customer accrues new billable charges for toll or other service on their telephone bill.

G. The Company may disconnect PLTS service without notice for any of the following reasons:

1. Where a known dangerous condition exists.

2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service.

H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.

I. Residential Monthly Rate $39.95

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.9. Business Unlimited

Description

Business Unlimited is a package of features available to business customers. The Business Unlimited bundle includes one line of unlimited calling and choice of calling features **offered by the Company and unlimited long distance calling provided by CenturyTel Long Distance, LLC.**

Terms and Conditions

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added plus all other applicable monthly service charges.

Metered/measured line services, PBX, Key, or Centrex accounts **are not eligible for Business Unlimited. The customer must subscribe to the CenturyTel Long Distance, LLC Basic Business Unlimited Long Distance Bundle plan. This** plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in the Company's sole discretion, the Company reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service.

Monthly Rates

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary Access Line Charge	Each Additional Access Line Charge
$40.00	**$40.00**

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.10. Primary Rate Interface (PRI) Bundle

A. General

At http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Primary Rate Interface (PRI) Bundle:

State: Alabama
Entity: CenturyTel of Alabama, LLC
Service: CenturyLink ISDN-PRI Services

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the PRI Bundle prior to the expiration of the TDP.

B. Rates and Charges

Term Commitment Period	Monthly Rate	Nonrecurring Charge	
		Initial	Each Additional (1)
Two Year Term	$900.00	$250.00	$ 0.00
Three Year Term	875.00	250.00	0.00
Five Year Term	850.00	250.00	0.00

(1) Additional PRI Bundles must be installed at the same customer designated premises on the same trip and placed on the same order.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.11. Core Connect

A. Description

CENTURYLINK LOCAL TERMS OF SERVICE: CORE CONNECT BUNDLES contains the terms and conditions for CORE CONNECT bundles. Termination Liability Charges as described therein will apply if a Customer disconnects all or a portion of a CORE CONNECT bundle prior to the expiration of the TDP.

B. Rates and Charges

The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

1. Core Connect 1

Exchanges	Per Location, Per Month				
	Initial Bundle	2nd through 10th bundle			
	All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
Alberta, Bayou La Batre, Coffeeville, Dauphin Island, Fowl River, Fayette, Guin, Haleyville, Hamilton, Pell City, Sulligent, Tallassee, Trussville, Winfield	$70.00	$40.00	$35.00	$42.50	$30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.11. Core Connect

B. Rates and Charges (Cont'd)

2. Core Connect 1 LITE

Exchanges	Per Location, Per Month				
	Initial Bundle	2nd through 10th bundle			
	All Terms	Month-to-Month (1)	One Year Term	Two Year Term	Three Year Term
Alberta, Bayou La Batre, Coffeeville, Dauphin Island, Fowl River, Fayette, Guin, Haleyville, Hamilton, Pell City, Sulligent, Tallassee, Trussville, Winfield	$70.00	$40.00	$35.00	$42.50	$30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

3. Core Connect 2

Exchange	Per Location, Per Month				
	Initial Bundle	2nd through 10th bundle			
	All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
All Exchanges	$55.00	$35.00	$30.00	$27.50	$25.00

4. Core Connect 2 LITE

Exchange	Per Location, Per Month				
	Initial Bundle	2nd through 10th bundle			
	All Terms	Month-to-Month (1)	One Year Term	Two Year Term	Three Year Term
All Exchanges	$60.00	$35.00	$30.00	$27.50	$25.00

(1) Only available after expiration of a TDP when customer does not renew or select a new TDP.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.12. Simple Choice Unlimited [1]

A. Description

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail, a flat rate access line, and unlimited long distance voice usage.

B. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.

2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. All lines must be billed to the same account and located at the same premise.

4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.

5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

6. Call Detail will not be provided with this service plan.

[1] This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.12. Simple Choice Unlimited **(4)** (Cont'd)

C. Monthly Rates

	Monthly Rates (1)	
	"A" Exchanges (3)	"B" Exchanges (3)
Simple Choice Unlimited **(4)** Local Exchange Service Choice of available Custom Calling or Custom Calling II Service Features	$34.95 (2)	$39.95 (2)

D. "A" and "B" Exchanges

1. "A" Exchanges

Bayou La Batre	Fayette	Lincoln	Tallassee
Brilliant	Fowl River	Massey	Trussville
Dauphin Island	Grand Bay	Mentone	Valley Head
Double Springs	Hamilton	Notasulga	Winfield
Falkville	Irvington	Pell City	

2. "B" Exchanges

Alberta	Detroit	Lecta	Reform
Aliceville	Ethelsville	Lineville	Rockford
Ashland	Gordo	Morrisons Cross Roads	Sulligent
Berry	Guin	Oden Ridge	Thorsby
Carrollton	Hackleburg	Orrville	Vernon
Chulafinne	Haleyville	Panola	Wadley
Coffeeville	Heflin	Phil Campbell	Wedowee
Delta	Jemison	Pine Hill	Woodland

(1) Flat rate EAS charges (if applicable) are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

(2) The monthly Simple Choice Unlimited rate will be discounted by $5.00 when customers also subscribe to the Company's High Speed Internet (1.5M or higher).

(3) See Simple Choice Unlimited Section D.1 and D.2 for listing of "A" and "B" Exchanges.

(4) This service is grandfathered to existing customers at existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

This page is reserved for future use.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.13. Economy Pak Plus Lite

A. Description

1. Economy Pack Plus Lite Bundle is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

2. Economy Pack Plus Lite Bundle customers must subscribe to a qualifying long distance plan, the Company's High-speed Internet service, and DIRECTV®.

3. Economy Pack Plus Lite Bundle includes the following services and features:

- Flat Rate Individual Residential Line

- Choice of the following features:

  Caller ID with Name (includes Anonymous Call Rejection) - Optional
  Call Waiting ID - Optional
  Enhanced Call Waiting - Optional

DIRECTV® is used with permission.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.13. Economy Pak Plus Lite (Cont'd)

B. Regulations

1. Economy Pack Plus Lite Bundle customers may terminate their enrollment in the plan at any time upon notice to the Company.

2. Unless terminated by the Economy Pack Plus Lite Bundle customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

3. The plan is not available to customers who are or become toll restricted.

4. Economy Pack Plus Lite Bundle customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

5. Components of Economy Pack Plus Lite Bundle will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

8. Economy Pack Plus Lite Bundle cannot be combined with any other discounts unless otherwise specified.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.13. Economy Pak Plus Lite (Cont'd)

C. Rates and Charges

1. The monthly rate includes the Local Exchange Service, flat rate EAS, and features only. All other recurring charges applicable to an access line apply to Economy Pack Plus Lite Bundle. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rated oes not include the recurring charges for the qualifying long distance plan, High Speed Internet DIRECTV®.

2. Service Charges, as described in Section 4 apply for new and additional Economy Pack Plus Lite Bundle lines, and moves of existing lines.

3. Service Charges do not apply when Economy Pack Plus Lite Bundle replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Economy Pack Plus Lite Bundle back to Local Exchange Service.

	Residence Monthly Rate
Economy Pack Plus Lite Bundle (per line)	$25.00 (1)

(1) The customer must also subscribe to CenturyTel Long Distance, LLC Easy Talk Economy long distance plan, the Company's High Speed Internet (up to 1.5 Mbps), and any non-international DIRECTV® package (which is billed by the Company). This bundle is available in limited exchanges as determined by the Company. Existing DIRECTV® subscribers are not eligible for this bundle.

DIRECTV® is used with permission.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.14. Economy Pack

A. Description

The Company will provide residential customers with an access line, the Subscriber Line Charge, Caller ID and Call Waiting. Customers willing to have term commitments will have a $5.00 reduction a month for a 12 month commitment.

B. Rates and Charges

	Residence Monthly Rate	
Economy Pack (per line)		
Bayou La Batre, Dauphin Island, Fowl River, Grand Bay, Irvington, and Trussville exchanges	$29.95	
All other exchanges	**$28.95**	(I)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II

1. Description

a. Home Phone II is an optional enrollment plan that permits residence customers to receive Local Exchange Service and additional features and services for a flat monthly rate.

b. Home Phone II customers must subscribe to a qualifying long distance plan.

c. Home Phone II includes the following services and features:

- Residence Flat Rate Access Line

- Choice of the following features:
  Anonymous Call Rejection
  Busy Redial
  Call Forward Busy
  Call Forward No Answer
  Call Forwarding
  Call Forward Remote Access (where available)
  Call Return
  Call Waiting
  Call Waiting ID
  Caller ID
  Cancel Call Waiting
  Message Waiting Indication
  Selective Call Accept
  Selective Call Forward
  Selective Call Rejection
  3-Way Calling
  VIP Alert
  Voice Mail (1)

(1) Deregulated service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II

2. Regulations

a. Home Phone II customers may terminate their enrollment in the plan at any time upon notice to the Company.

b. Unless terminated by the Home Phone II customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

c. Home Phone II customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

d. Components of Home Phone II will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

e. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

f. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

g. Home Phone II cannot be combined with any other discounts unless otherwise specified.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II

3. Rates And Charges

a. The monthly rate includes the Local Exchange Service, flat rate EAS, Touch Calling Service, and features only. All other recurring charges applicable to an access line apply to Home Phone II. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan.

b. Service Charges, as described in Section II apply for new and additional Home Phone II lines, and moves of existing lines.

c. Service Charges do not apply when Home Phone II replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Home Phone II back to Local Exchange Service.

	Residence Monthly Rate	
	"A" Exchanges [3]	"B" Exchanges [3]
Home Phone II [1] [2]	$28.95	$38.95

[1] The customer must subscribe to either CenturyLink Communications, LLC Home Phone II Per Minute long distance plan or CenturyLink Communications, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

[2] If the customer subscribes to the CenturyLink Communications, LLC Home Phone II Unlimited long distance plan then the customer will also receive unlimited Area Calling Service (ACS) at no additional charge.

[3] See Home Phone II Section 13.22.15.4.for listing of "A" and "B" Exchanges.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II

4. "A" and "B" Exchanges

"A" Exchanges

Bayou La Batre	Fayette	Lincoln	Tallassee
Brilliant	Fowl River	Massey	Trussville
Dauphin Island	Grand Bay	Mentone	Valley Head
Double Springs	Hamilton	Notasulga	Winfield
Falkville	Irvington	Pell City	

"B" Exchanges

Alberta	Detroit	Lecta	Reform
Aliceville	Ethelsville	Lineville	Rockford
Ashland	Gordo	Morrisons Cross Roads	Sulligent
Berry	Guin	Oden Ridge	Thorsby
Carrollton	Hackleburg	Orrville	Vernon
Chulafinne	Haleyville	Panola	Wadley
Coffeeville	Heflin	Phil Campbell	Wedowee
Delta	Jemison	Pine Hill	Woodland

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.16. CenturyLink Business Bundle

1. DESCRIPTION

CENTURYLINK LOCAL TERMS OF SERVICE: CENTURYLINK BUSINESS BUNDLE contains the terms and conditions for CENTURYLINK BUSINESS BUNDLE.

2. RATES AND CHARGES

a. Nonrecurring Charge

Activation Fee, Per Line $50.00

b. Monthly Rates

Per Line, Per Location	Monthly Rate [1]
Initial Bundle	$55.00
2nd through 10th Bundle	24.99

13.22.17. Second Line Bundle (2)

1. DESCRIPTION

A bundled service offering is available to residential customers with at least one residential one- party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers. If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular monthly rate.

2. RATES AND CHARGES

Monthly Rate

Residential Bundle $14.95 (I)

[1] Rates for required long distance and/or non-regulated services apply in addition to the rates for the location portion of this bundled service.

(2) **Second Line Bundle was available as a promotional offer through December 31, 2011 and is grandfathered limited to the lines in service as of that date.**

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 Residence Customer Referral Program (N)

13.23.1. Terms and Conditions

A. Existing residence customers may be eligible for a one-time $50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time $50 bill credit will be applied to the referring customer's account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of $600 in referral credits per calendar year.

New residence customers may be eligible for a $10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, the $10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 Two-Way Voice Interconnection Service (N)

13.24.1. General

At http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Two-Way Voice Mail Interconnection Service:

State: Alabama
Entity: CenturyTel of Northern Alabama
Service: Two-Way Voice Mail Interconnection Service

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the service prior to the expiration of the TDP.

13.24.2. Rates and Charges

Service Charges apply in addition to the following rates.

Term Commitment Period	Per Trunk	
	Monthly Rate	Nonrecurring Charge
One Year	$350.00	$0.00
Two Years	325.00	0.00
Three Years	275.00	0.00
Five Years	250.00	0.00

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.25 Call Line Identifier

13.25.1. Description

See CENTURYLINK LOCAL TERMS OF SERVICE: CALL LINE IDENTIFIER for applicable terms and conditions.

13.25.2. Rates and Charges

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	$46.00	$108.00
Renewal, Each	20.00	41.00

SUPPLEMENTAL EQUIPMENT

Table of Contents

		Sheet No.
14.1	Equipment for Disabled Customers	1
14.1.1	General	1

SUPPLEMENTAL EQUIPMENT

14.1 Equipment for Disabled Customers

14.1.1 General

A. The Company will offer for sale to customers a special needs product line. The special needs product line will allow customers who are visually, hearing, mobility, speech or cognitively challenged to easily communicate with others.

B. The Company will make every effort to ensure that the special needs product line conforms and adheres to the requirements and specifications of Section 255 of the Telecommunications Act of 1996.

(1) The equipment offered for purchase is available for sale only at authorized Company locations.

(2) The selling price does not include charges for associated service or equipment such as installation, inside wiring, standard jacks, exchange service, etc. These charges, where applicable, will be charged for separately in accordance with established rates as set forth in Sections 3 and 4 of this price list. In addition, selling prices do not include tax, shipping, handling, or other mailing charges.

(3) Use of the equipment sold by the Company for use with the telecommunications network is subject to Part 15 and 68 of the FCC Rules and Regulations.

(4) As a consideration for the purchase price of the sold equipment, the Company shall not be liable for incidental or consequential damages arising out of any sold equipment or its use. Each product is covered by a limited warranty. Warranty information is included with equipment sale.

(5) Upon expiration of warranty, customer assumes responsibility for repairs and/or replacement of equipment.

(6) Payment of purchases may be made as follows:

(a) Cash in full at the time of purchase, or

(b) Approved credit card in full at the time of purchase, or

(c) To qualifying customers:

(1) Payment in full when billed on the customer's regular telephone bill, or

(2) Payment in equal consecutive monthly installments. The first installment must be paid at the time of the purchase or billed to the customer subsequently. Second and Subsequent installments will be billed to the customer on a monthly basis.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

Table of Contents

		Sheet No.
15.1	General Regulations	1
15.1.1	General	1
15.1.2	Responsibility of the Customer	1
15.1.3	Responsibility of the Telephone Company	1
15.1.4	Violation of Regulations	2
15.1.5	Hazadous or Inaccessible Locations	3
15.1.6	Provisions of Channels and Equipment	3
15.1.7	Recording, Reproducing, and Automatic Answering and Recording Equipment	3
15.2	Connections of Registered Terminal Equipment and Systems	5
15.2.1	General	5
15.2.2	Premises Wiring Associated with Registered or Grandfathered Communication Systems	5
15.3	Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems	7
15.3.1	Direct Connections and Connections Through Connecting Arrangements Provided by the Company	7
15.4	Acoustic or Inductive Connections	8
15.4.1	General	8
15.5	Connections of Customer-Provided Communications Systems Not Subject to Part 68 of FCC Rules and Regulations	9
15.5.1	General	9
15.6	Connections of Customer-Provided Terminal Equipment Specifically Excluded from the FCC Registration Program	10
15.6.1	Customer-provided terminal equipment may not be connected	10
15.7	Customer Premises Inside Wire	11
15.7.1	General Regulations	11
15.7.2	Responsibility of the Customer	13
15.7.3	Responsibility of the Company	14
15.7.4	Violation of Regulations	14

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

15.1 General Regulations

15.1.1 General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone company or from any other provider of such equipment.

15.1.2 Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Price list. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Where telecommunications service is available under this Price list for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operations of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

15.1.3 Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address-signaling where such signaling is performed by customer-provided signaling equipment.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations (Cont'd)

15.1.3 Responsibility of the Telephone Company

The Telephone Company may make changes in its telecommunications or private line services, equipment, operations or procedures where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations.

If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

15.1.4 Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Price list, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within five (5) days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations (Cont'd)

15.1.4 Violation of Regulations (Cont'd)

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Price list. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

15.1.5 Hazardous or Inaccessible Locations

Customer-provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

15.1.6 Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

15.1.7 Recording, Reproducing, and Automatic Answering and Recording Equipment

a. Recording or Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Price list, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations (Cont'd)

15.1.7 Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)

A. Recording of Two-Way Telephone Conversations (Cont'd)

(1) When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

(2) For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.

(3) When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.

(4) For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities and switched on and off.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.2 Connections of Registered Terminal Equipment and Systems

15.2.1 General

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:

A. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system provided that the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.

B. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)

C. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer-provided systems and/or terminal equipment.

15.2.2 Premises Wiring Associated with Registered or Grandfathered Communications Systems

A. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects and equipment entity or system component with the telephone network interface, located at the customer’s premises and not within an equipment housing.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.2 Connection of Registered Terminal Equipment and Systems (Cont'd)

15.2.2 Premises Wiring Associated with Registered Communications Systems (Cont'd)

A. Premises Wiring is wiring which connects separately … (Cont'd)

(1) Fully-protected Premises Wiring is premises wiring is:

(a) No greater than twenty-five (25) feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

(b) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

(c) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(d) Electrically behind registered equipment, system components or protective circuitry which assures that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

(2) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

(3) Unprotected Premises Wiring is all other premise wiring.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.2 Connection of Registered Terminal Equipment and Systems (Cont'd)

15.2.2 Premises Wiring Associated with Registered Communications Systems (Cont'd)

B. Customers who intend to connect premise wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

15.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems

15.3.1 Direct Connections and Connections Through Connecting Arrangements Provided by the Company

A. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:

(1) The customer shall notify the Company when grandfathered terminal equipment or communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.

(2) All connections are made through a network interface agreeable to the Company and the customer.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.3 Connection of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

15.3.1 Direct Connections and Connections Through Connecting Arrangements Provided by the Company (Cont'd)

A. If the initial rule-compliance connection was made prior to January 1, 1980 … (Cont'd)

(3) All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

15.4 Acoustic or Inductive Connections

15.4.1 General

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Telephone Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.5 Connection of Customer-Provided Communications Systems Not Subject to Part 68 of the FCC Rules and Regulations

15.5.1 General

Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Price list. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

A. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

B. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

C. The connection shall be made through switching equipment provided either by the customer or by the Company.

D. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

Where a telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions of a. and c. above do not apply.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.6 Connections of Customer-Provided Terminal Equipment Specifically Excluded from the FCC Registration Program

15.6.1 Customer-provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:

A. The connection of customer-provided terminal equipment to services specifically excluded from the Federal Communications Commission Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.

B. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire

15.7.1 General Regulations

A. Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Price list, may be provided by either the Company or the customer.

B. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.

C. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.

D. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.

E. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed inside or outside the customer's premises at a location determined by the Company which is accessible to the customer. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises.

In locations with multiple customers, i.e., multiple premises, the Company will terminate network facilities at the minimum point of entry to the building or property to allow the building owner to determine the location of the point or points of demarcation. When the building owner selects multiple points of demarcation, the Company must still terminate its network facilities no further than twelve (12) inches upon entering an individual customer premises.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire (Cont'd)

15.7.1 General Regulations (Cont'd)

E. The network interface for the connection of customer premises … (Cont'd)

Customers are allowed access to both simple and complex inside wiring at points up to and including the point of demarcation. For simple inside wiring, the customer is no longer required to interconnect through a plug and jack arrangement provided by the Company. However, the Company may elect to continue placing a plug and jack arrangement at the point of demarcation.

F. The Company is not obligated to connect telephone instruments and standard module jacks to customer-provided inside wire.

G. Maintenance of customer owned premises inside wire may be performed by either the Company or the customer.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire (Cont'd)

15.7.2 Responsibility of the Customer

A. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.

B. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire (Cont'd)

15.7.3 Responsibility of the Company

A. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at Business office or other designated locations.

15.7.4 Violation of Regulations

A. Where customer-provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate acting as is necessary for the protection of the telecommunications network and Company employees.

B. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within twenty (20) days after receipt of such notice.

C. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provision of this Price list.

SHARED TENANT SERVICE OFFERINGS

Table of Contents

		Sheet No.
16.1	Sharing and Resale of Basic Local Exchange Service	1
16.1.1	General	1
16.1.2	Regulations and Application of Rates	2
16.1.3	Rates	3

SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service

16.1.1 General

A. In general, basic local exchange service is furnished for the exclusive use of the customer, and the customer's family, guest, employees, agents, or representatives. Resale of basic local exchange service is permitted only under the specific conditions described in this Price list. For the purpose of this section, "sharing" of basic local exchange service is considered synonymous with "resale" of basic local exchange service.

B. The customer must apply in writing to resell exchange services provided by the Company. When in the judgment of the Company it is deemed necessary, the reseller may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

C. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

Nothing in this section impairs the Company's franchise or ability to operate in the state. This Price list is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

D. Resale is permitted where facilities permit and within contiguous property areas under the control of a single ownership or within a common development with a single name identity, such as multi-tenant office buildings, apartment and condominium complexes, commercial malls, campus complexes, and office and industrial parks.

Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area may extend into contiguous exchange boundaries of the Company.

E. The premises definition as applies to resale of basic local exchange service is a resale area as defined by layout maps, if appropriate. See premises as defined in Section 1 of this Price list.

F. Private line services may be provided to tenants of resellers under the rules and regulations specified in Sections 2 and 17 of this Price list.

G. Private interconnection of resale service areas within an exchange local calling area is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

H. All other rules and regulations specified in other sections of this Price list will apply.

SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

16.1.2 Regulations and Application of Rates

A. Resale of local exchange service is provided under the applicable PBX trunk rate as specified in Section 3 or in the Digital Channel Service Price list as specified in Section 12.1.

B. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate, agent or a residence. One (1) directory listing for each reseller will be provided in the alphabetical section of the directory at no extra charge. Other listings for its clients may be obtained under the conditions and rates specified in Section 6, Directory Listings, of this Price list. Client listing charges will not be separately billed.

C. The service establishment charge shown in 16.1.3 applies for all resale service applications processed under this price list and is in addition to all other applicable nonrecurring and recurring charges.

D. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other tariffs will apply to the reseller.

E. The minimum period of service is thirty-six (36) months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the exchange rates for the maximum number of lines subscribed to during the service period. A nine (9)-month notice is required prior to termination of service by the reseller.

F. When a customer located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when CenturyTel or customer-provided coin telephone service is to be provided in the resale service area, the reseller will bear the responsibility for and cost of providing premises access for such services. The reseller/owner will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

G. The Company will provide facilities to the first point (demarcation/ network interface) inside the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional charges as specified in Section 5 of this Price list. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in Section 4, of this Price list. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Price list and F.C.C. Part 68.

H. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other tariffs apply to the activation, move or change of lines within the sharing and resale offering.

SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

16.1.3 Rates

	Nonrecurring Charge
Service Establishment Charge	
- Per application	$ 30.00

PRIVATE LINE SERVICE

Table of Contents

		Sheet No.
17.1	General	1
17.2	Intraexchange Service	1
17.2.1	General	1
17.2.2	Rates and Charges	1
17.2.3	Conditions	2
17.2.4	Other Private Line Services	2
17.3	Interexchange Service	2
17.3.1	General	2
17.3.2	Rates (Interexchange Circuits)	2
17.4	Conditions	2
17.5	Radio Program Transmission Channels	4
17.6	Mileage	5
17.6.1	General	5
17.6.2	Rates	5
17.6.3	Conditions	5

PRIVATE LINE SERVICE

17.1 General

A. Private line telephone service is the provision of facilities, including communicate between specified locations. All facilities required for this service are furnished by the Telephone Company on a full-period service basis only.

B. The channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any form of service rendered by the Telephone Company or its connecting companies.

C. The rates specified herein are applicable where facilities are available and when standard transmission voice grade circuits can be obtained without the use of special equipment. If, for operating reasons, special equipment is required to render satisfactory service, such special equipment shall be charged for.

17.2 Intraexchange Service

17.2.1 General

Intraexchange Service enables a customer to communicate between specified locations within the same or different buildings and within the same central office district or exchange as the switching equipment with which the service is associated. Mileage charges apply as set forth below.

Channels provided herein are for voice grade transmission may be used either for the transmission of voice or signal.

For service requiring two or more cable pairs connected to the central office, each cable pair will be considered a local channel.

17.2.2 Rates and Charges

		Monthly Rate**	Installation Charge
A.	Local Channels		
(1)	First 1/4 mile, or fraction thereof	$7.20	
(2)	Each additional 1/4 mile or fraction thereof	2.40	
(3)	Continuous property***	2.40	
B.	Supplemental Charges		
	Ringdown Circuit Power Supply with Ringing Current (Located on customer premises)	5.60*	$10.00
	Per Station	2.00*	10.00

* In addition to mileage rate applicable to channel provided.
** Appropriate service charges will apply.
*** Effective November 1, 2013, new installations of on-premises extensions will be provided as a one-time charge based on time and materials charges. Existing units of record as of November 1, 2013 will continue to be provided and maintained by the Company at the rates and charges listed above.

PRIVATE LINE SERVICE

17.2 Intraexchange Service (Cont'd)

17.2.3 Conditions

a. This Company's service responsibility is limited to that furnished by its own facilities.

17.2.4 Other Private Line Services

For intraexchange private line services and channels not described here, see the Alabama IntraLATA Private Line and/or the Advanced Data Services Price lists.

17.3 Interexchange Service

17.3.1 General

Interexchange service enables a customer to communicate between specified locations in different central office districts or exchanges as the switching equipment with which the service is associated. Mileage charges apply as set forth below.

See the Alabama IntraLATA Private Line and/or the Advanced Data Services Price lists.

Channels from each central office to their terminating points will be rated as Intraexchange Local Channels.

17.3.2 Rates (Interexchange Circuits)

	Monthly Rate
Per mile or fraction thereof, airline measurement	$6.15

17.4 Conditions

A. Connection of a private line service or channel; directly or indirectly to exchange lines or other wire facilities not authorized by the Company is not permitted.

B. The customer will not be permitted to create additional channels from the channel facilities provided by the Company.

C. Mileage Route Measurement - Local Channels

(1) When the terminals of the channel are located in the same central office area and the channel does not pass through the central office, the mileage is measured between terminals.

PRIVATE LINE SERVICE

17.4 Conditions (Cont'd)

C. Mileage Route Measurement - Local Channels (Cont'd)

(2) When the terminals are located in the same central office area and the channel passes through the central office, the mileage is measured separately from each station to the central office, priced as one continuous channel.

(3) When the terminals are located in different central office areas in the same exchange, the charges for interexchange channels will apply between the two central offices. Channels from each central office to their terminating point will be rated as local channels.

(4) Fractional quarter miles shall be computed to whole quarter miles for each separate measurement between points referred to above.

D. A change of location of a terminal on the customer's premises will be treated as a disconnect and a new installation.

E. If unusual conditions are involved in the provision of channel facilities, additional charges may be applied based on the cost incurred.

F. The magnitude and character of the voltages and currents impressed on the Company channel by the customer provided station apparatus and wiring and the operation and maintenance of such apparatus and wiring shall be such as not to interfere with any services offered by the Company. The characteristics of the customer provided apparatus shall be such that its connection to the Company channel does not interfere with service over other Company circuits or channels. In cases in which additional protective equipment is required, such equipment shall be suitable to avoid hazard or damage to Company plant or of injury to Company employees or to the public because of the character or location of customer provided station apparatus and of sources of power to which it is connected.

G. The Company may (upon suitable notification to the customer) make such tests and inspections as may be required to determine that the above requirements are being compiled within the installation, operation and maintenance of customer provided apparatus. The Company may disconnect the channel if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.

PRIVATE LINE SERVICE

17.4 Conditions (Cont'd)

H. Because of the operating characteristics of the customer provided combination station equipment used in connection with the channels as provided for under this schedule, special amplifying equipment will not be furnished by the Company and the quality of reception or operation is the responsibility of the customer.

I. The minimum contract period is one (1) month, except that when unusual costs are required to provide the channel the Company may require execution of a contract with a greater minimum period.

J. A nonrecurring service charge of $30.00 for the first one-half hour or fraction thereof and $15.00 for each additional one-half hour or fraction thereof will apply for each visit to a customer's premises or service location in connection with a service difficulty or testing when it is determined that the difficulty was due to a condition in customer provided equipment or facilities.

17.5 Radio Program Transmission Channels

The Company assents to, adopts and concurs with the rates, regulations and conditions applicable to all radio broadcast facilities furnished as they are filed with the Federal Communications Commission in CTOC Tariff F.C.C. Nos. 2 and 3. The concurrence applies to all facilities, both interexchange and intraexchange.

PRIVATE LINE SERVICE

17.6 Mileage

17.6.1 General

This service involves the furnishing of off-premises station service, where applicable, for PBX trunks or one-party services on properties other than that on which the first station for the class and grade of service is located within the exchange areas at the rates listed below.

17.6.2 Rates

	Monthly Rate
A. On continuous or non-continuous property, Business, Residence, PBX or Key Station circuits, auxiliary bells, or signal circuit exterior to the building in which the first station is located.	$2.40 per 1/4 mile

17.6.3 Conditions

A. Mileage applicable to off-premises property business, residence, PBX or key telephone stations located on properties, other than those on which the first stations or switchboard are located, will be determined in the following manner:

The off-premises property mileage measurement is the rate mileage distance between the terminals.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Table Of Contents

		Sheet No.	
18.1	Application	1	
18.2	General	1	
18.3	Two-Point Service	1	
18.4	Conference Service	13	
	18.4.1 General	13	
	18.4.2 Application of Charges	13	
18.5	Airline Mileage Between Rate Centers	15	
	18.5.1 List of Rate Centers by LATA	19	
18.6	Reserved for Future Use	29	(C)
18.7	IntraLATA Long Distance Verification and Emergency Interrupt Service	31	
18.8	Reserved for Future Use	33	(C)
18.9	Reserved for Future Use	34	(C) (D) (D)
18.10	Optional Calling Plans	36	
	18.10.1 General	36	
	18.10.2 Rates	38	
18.11	Reserved for Future Use	38	
18.12	Calling Plans – CenturyTel Discount Calling Plans	39	
	18.12.1 Reserved for Future Use	39	
	18.12.2 Reserved for Future Use	39	
	18.12.3 Reserved for Future Use	39	
	18.12.4 Reserved for Future Use	39	
	18.12.5 Reserved for Future Use	39	
	18.12.6 Reserved for Future Use	39	
	18.12.7 CenturyTel Easy Savings Plan for Residence	39	
	18.12.8 CenturyTel Easy Savings Plan for Business	42	
	18.12.9 CenturyTel One Easy Price Plan for Residence	48	
	18.12.10 CenturyTel Easy Savings Flat Rate Plan for Business	49	

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.1 Application

A. This Price list is applicable to intrastate long distance message telecommunications service furnished or made available by CenturyTel, hereinafter referred to as the Company, and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Alabama where the respective rate centers of such points also are located in said State.

18.2 General

A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.

B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in 18.4 following.

18.3 Two-Point Service

A. Service Between Land Wire Telephones

(1) Classes of Service

Service is offered on a Dial Station-to-Station, Customer Dialed Calling Card, Operator Station-to-Station, or Person-to-Person basis. Charges for messages within these classes of service are based upon the day of the week and the time of the day when the connection is established.

The following regulations and applicable rates also apply to two-point service from paystations. Applicable usage charges from paystations are dependent upon whether the call is sent-paid (coins deposited for payment) or non-sent-paid (paid for by other than coin deposit).

(a) Dial Station-to-Station

(1) Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(1) Classes of Service (Cont'd)

(a) Dial Station-to-Station (Cont'd)

(2) Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:

- Re-establish a call which has been interrupted after the called number has been reached or,

- Reach the called telephone number where facilities are not available for customer dial completion.

- Record the originating telephone number where no automatic recording equipment is available.

- Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

(b) Operator Station-to-Station and Person-to-Person

(1) Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communications as noted above. Operator Handled Station-to-Station calls include station-to-station calls placed from a paystation.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(1) Classes of Service (Cont'd)

(b) Operator Station-to-Station and Person-to-Person (Cont'd)

(2) Customer Dialed Calling Card rates apply to Station-to-Station telephone communication where the person originating the call dials and completes the call without the assistance of an operator, except that an Operator will record the Company Credit Card number, or where the Operator reaches the called telephone number where facilities are not available for dial completion.

(3) Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant.

(2) Initial and Additional Minutes

(a) Rates are quoted in terms of initial and additional minutes

(1) All initial period rates for Peak and Off-Peak messages given in the rate table in (7) following are for telephone connections of one minute or any fraction thereof

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(2) Initial and Additional Minutes (Cont'd)

(a) Rates are quoted in terms of initial and additional minutes (Cont'd)

(2) All additional period rates for Peak and Off-Peak messages given in the table in (7) following are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period.

(3) The basic rate for all classes of service is the Station-to-Station rate. Additional amounts as shown under (7)(b) following should be added to the basic rate for all Operator Station and Person classes of service.

(3) Timing of Messages

(a) The time when connection is established, as provided in (b) through (e) following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(3) Timing of Messages (Cont'd)

(a) Rates are quoted in terms of initial and additional minutes (Cont'd)

(1) In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for whole minutes in effect for that rate period.

(b) On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.

(c) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

(d) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

(e) Chargeable time does not include time lost because of faults or defects in the service.

(4) Reversal of Charges (Collect Calls)

(a) Collect calls are permissible for all telephone calls except calls to which dial Station-to-Station or customer dialed calling card rates apply.

(b) The regularly established rates apply.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(5) Reserved for Future Use

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center.

(a) Rates for certain MTS calls are reduced for a customer who meets the following requirements:

(1) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.

(2) The customer uses a Text Telephone (TT) or other non-voice equipment for telecommunications.

(3) The customer makes written application to the Company for the reduced MTS rates.

(4) The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.

(5) The reduced rates specified in (d) following apply for all calls originated from the designated telephone number.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont'd)

(a) Rates for certain MTS calls are reduced for a customer who meets … (Cont'd)

(6) The customer uses the Alabama Relay Center which permits hearing and/or speech impaired customers to use a Text Telephone (TT) to exchange telephone messages with voice customers and vice versa.

(b) Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

(1) The agency or business provides non-voice telecommunications equipment (TT) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.

(2) The agency or business makes written application to the Company for the reduced MTS rates.

(3) The reduced rates are given as a credit on a subsequent bill.

(4) The reduced rates specified in (d) following apply for all calls placed between TT's.

(c) Rates for certain MTS calls are reduced for individuals equipped with TT's for communicating with hearing or speech impaired persons under the following conditions:

(1) The customer uses a TT or other non-voice equipment for communicating with other TT's or non-voice equipment.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont'd)

(c) Rates for certain MTS calls are reduced for individuals … (Cont'd)

(2) The customer makes written application to the Company for reduced MTS rates.

(3) The reduced rates are given as a credit on a subsequent bill.

(4) The reduced rates specified in (d) following apply for all calls placed between TT's.

(d) Applicable Rates

(1) Customers who have been certified to the Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use data transmitting and receiving terminals of speeds of 110 bauds or less, provided either by the Company or the customer, will be charged as follows for customer dialed direct station-to-station messages.

Peak Periods will be charged for at the Off-Peak rates.

Off-Peak Periods will be discounted an additional thirty-five percent (35%) off the standard Off-Peak rates.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont'd)

(d) Applicable Rates (Cont'd)

(1) Customers who have been certified to the Company … (Cont'd)

All customers who use the Alabama Relay Center will be charged as follows:

Peak Periods will be charged for at the Off-Peak rates.

Off-Peak Periods will be discounted an additional thirty-five percent (35%) off the standard Off-Peak rates.

The Operator Assisted Service Charges for Station-to-Station Operator Assisted and Person-to-Person calls are as specified in Section 18.3a.(7)(b) following apply in addition to the charges for Station-to-Station Customer Dialed Direct rate.

No discounts apply to Operator Assisted Service Charges.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(7) Rates and Charges

(a) Sent-Paid and Non-Sent-Paid (except as noted on (b) and (c) following):

	Peak	Off-Peak
Customer Dialed Direct Station-to-Station, per minute		
Residential	$0.23	$0.09
Business	0.17	0.10
Customer Dialed Calling Card Station-to-Station, per minute	0.17	0.10
Operator Assisted Station-to-Station, per minute	0.17	0.10
Operator Assisted Person-to-Person, per minute	0.17	0.10

(b) Non-Sent-Paid Paystations

Customer Dialed Direct Station-to-Station, per minute	0.21	0.08
Customer Dialed Calling Card Station-to-Station, per minute	0.16	0.16
Operator Assisted Station-to-Station, per minute	0.16	0.16
Operator Assisted Person-` to-Person, per minute	0.16	0.16

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(7) Rates and Charges

(c) Sent-Paid Paystations

	1st 4 Minutes	Each Additional Minute
Customer Dialed Direct Station-to-Station	$1.00	$0.25
Operator Assisted Station-to-Station	1.00	0.25
Operator Assisted Person-to-Person	1.00	0.25

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

(7) Rate Table (Cont'd)

(b) Additional Charges

(1) The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator service (No Additional Charges apply to Sent-Paid pay Stations):

	Station	Charge Per Call
i.	Customer dialed credit card	$0.95
ii.	All other	2.50

(b) Person to Person

i.	All calls	4.50

(c) Rate Periods

Peak and Off-Peak rates apply as follows:

Time Applicable

Rates	From	To But Not Including	Days Applicable
Peak	7:00 A.M.	7:00 P.M.	Monday through Friday
Off-Peak	7:00 P.M.	7:00 A.M.	Monday through Friday,
	12:00 A.M.	11:59 P.M.	Saturday, Sunday and Holidays*

* The Off-Peak rates apply all day (12:00 A.M. to 11:59 P.M.) on the following holidays:
New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.4 Conference Service

18.4.1 General

A. Long Distance Message Telephone Conference Service is that of furnishing connections between three or more land telephone numbers on one connection at the same time.

B. Service is furnished where and to the extent that facilities permit.

C. All stations on a conference connection may be so interconnected that each may communicate with all the others, or arrangements may be made whereby one station will be the transmitting station and all others receiving stations.

D. One class of service only is offered whether the call is to specified persons or specified telephones.

E. The Company, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

18.4.2 Application of Charges

A. Charges

The total charge for the conference connection is the sum of the following:

(1) For the two (2) stations on the connection farthest apart, the charge is the total charge for a regular two-point Person-to-Person Long Distance MTS message between those two (2) points, as specified in 18.3.1.b.

(2) For each additional station connected, the charge is the same charge that applies for the two (2) stations on the connection farthest apart, as specified in 18.4.2.a.(1) preceding. This charge is based on chargeable time (duration) of the message as specified in 18.4.2.b., following.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.4 Conference Service (Cont'd)

18.4.2 Application of Charges (Cont'd)

B. Timing of Messages

(1) The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.

(2) Chargeable time begins when connection is established between all the persons on the conference and ends when the connection is terminated at the originating station, except as provided in 18.4.2.b.(3) following.

(3) When the originating customer requests that a station or stations be added to or disconnected from a conference call on which conversation is in progress, it is considered as terminating the call and initiating a new call to the revised group of stations.

(4) Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges

Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one called station and the charge is accepted at the designated station.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers

A. General

(1) For the purpose of determining airline mileages vertical and horizontal grid lines have been established across the State of Alabama. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1., expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. These rate centers and their V and H coordinates are shown in 18.5c. following. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in 18.4b. following.

(2) For long distance message telecommunications service the rate center for a point not listed in this section is the rate center for the central office to which the point is assigned for long distance telecommunications rate purposes; where the point is not assigned to a central office, the rate center is the location of the point.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

B. Determination of Airline Mileages

(1) To determine the rate distance between any two rate centers proceed as follows: (1)

(a) Obtain the "V" and "H" coordinates for each rate center.

(b) Obtain the difference between the "V" coordinates of the two (2) rate centers. Obtain the difference between the "H" coordinates.

(c) Divide each of the differences obtained in (b) by three (3), rounding each quotient to the nearer integer.

(d) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (c) by three and repeat step (d). Repeat this process until the sum of the squares obtained in (d) is less than 1777.

(e) The number of successive divisions by three in steps (c) and (d) determines the value of "N". Multiply the final sum of the two squares obtained in step (d) by the multiplier specified in the following table for the value of "N" proceeding.

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

(1) The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

B. Determination of Airline Mileages (Cont'd)

(1) To determine the rate distance between any two rate centers proceed as follows: (1) (Cont'd)

(f) Obtain square root of product in (e) and with any resulting fraction, round up to next higher integer. This is the message rate mileage except when the mileage so obtained is less than the minimum rate mileage shown in (e) preceding, the minimum rate mileage corresponding to the "N" value is applicable.

(1) EXAMPLE:

The message rate difference is required between Birmingham, Alabama and Anniston, Alabama.

		V	H
(a)	Birmingham	7518	2446
	Anniston	7406	2304
(b)	Difference	112	142

(c) Dividing each difference by three and rounding to nearer integer = 37 and 47.

(d) Squaring integers and adding.

37 x 37 = 1369
47 x 47 = 2209
3578

(e) Sum of integers is greater than 1777 so divide integers in (c) by three and repeat (d).

(f) Dividing integers in (c) by three and rounding = 12 and 16.

(g) Squaring integers and adding.

12 x 12 = 144
16 x 16 = 256
400

(h) The sum of the squared integers is less than 1778 and was obtained after two successive divisions by three, therefore "N" = 2.

(1) The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

B. Determination of Airline Mileages

(1) To determine the rate distance between any two rate centers proceed as follows: (1) (Cont'd)

(f) Obtain square root of product in (e) and with any resulting fraction, … (Cont'd)

(1) EXAMPLE: (Cont'd)

(i) Multiply final sum of squared integers by "N" = 2 factor of 8.1

400
x 8.1
3240.0

(j) Square root of 3240.0 = 56 and a fraction which is rounded up to 57 miles (fractional miles being considered full miles). The 57 miles is larger than the minimum of 41 rate miles when "N" = 2 so the message rate mileage is 57 miles.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA

A. Birmingham LATA

Rate Center	V	H
Alabaster	7573	2419
Albertville	7323	2427
Alexander City	7553	2249
Aliceville	7707	2623
Anniston	7406	2304
Arab	7339	2478
Aroney	7326	2398
Ashland	7479	2264
Ashville	7409	2389
Attalla	7360	2382
Berry	7558	2587
Bessemer	7553	2458
Birmingham	7518	2446
Boaz	7330	2414
Brilliant	7502	2652
Bryant	7157	2401
Butler	7912	2534
Calera	7591	2395
Camp Hill	7553	2186
Carbon Hill	7507	2599
Carrollton	7676	2627
Cedar Bluff	7278	2326
Centre	7298	2332
Centreville	7656	2440
Chelsea	7535	2398
Childersburg	7524	2347
Chulafinnee	7411	2263
Clanton	7632	2349
Collinsville	7294	2370
Columbiana	7566	2379
Cordova	7504	2530
Crossville	7301	2394
Dadeville	7557	2206
Delta	7435	2259
Detroit	7534	2714
Dora	7501	2513
Double Springs	7447	2605
Ethelsville	7656	2663
Eutaw	7740	2553

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA

A. Birmingham LATA (Cont'd)

Rate Center	V	H
Fayette	7571	2628
Flat Rock	7185	2399
Flatwood	7580	2555
Fort Payne	7247	2367
Fyffe	7261	2397
Gadsden	7355	2368
Gardendale	7493	2460
Gaylesville	7266	2322
Geraldine	7289	2402
Goodwater	7539	2279
Gordo	7648	2603
Graysville	7510	2484
Guin	7524	2670
Guntersville	7315	2450
Hackleburg	7459	2686
Haleyville	7451	2647
Hamilton	7498	2699
Heflin	7387	2265
Henagar	7214	2393
Henry Neely Dam (1)	7404	2350
Jacksonville	7370	2308
Jasper	7497	2553
Jemison	7620	2379
Lecta	7383	2235
Leeds	7488	2406
Leesburg	7301	2348
Lincoln	7439	2345
Lineville	7463	2254
Lisman	7901	2552
Livingston	7814	2575
Lynn	7479	2619
Mentone	7210	2360
Montevallo	7603	2413
Morgan City	7313	2507
Morrisons Cross Roads	7421	2225
Moundville	7687	2526
Munford	7442	2309

(1) To be used for Private Line Service and WATS access line extensions.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

A. Birmingham LATA (Cont'd)

Rate Center	V	H
Nauvoo	7485	2603
Needham	7938	2536
Oakman	7529	2560
Odenville	7451	2397
Ohatchee	7396	2337
Oneonta	7406	2435
Panola	7752	2624
Parrish	7517	2544
Pell City	7458	2369
Pennington	7873	2517
Phil Campbell	7435	2674
Piedmont	7335	2295
Pinson	7474	2443
Pisgah	7212	2412
Ragland	7419	2364
Rainsville	7249	2393
Reform	7646	2627
Rinehart	7247	2333
Rockford	7587	2288
Sand Rock	7289	2354
Snead	7366	2442
Springville	7439	2417
Sulligent	7556	2697
Surfside	7476	2364
Sylacauga	7536	2320
Talladega	7471	2324
Thorsby	7625	2370
Trussville	7480	2425
Tuscaloosa	7643	2535
Union Grove	7319	2480
Valley Head	7214	2363
Vernon	7583	2679
Vincent	7509	2369

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

A. Birmingham LATA (Cont'd)

Rate Center	V	H
Wadley	7486	2205
Walnut Grove	7369	2421
Warrior	7460	2476
Wedowee	7444	2211
West Blocton	7622	2456
Whorton	7287	2300
Winfield	7524	2650
Woodland	7424	2209
York	7843	2585

B. Montgomery LATA

Abbeville	7751	1993
Alberta	7816	2414
Andalusia	7910	2169
Ariton	7789	2074
Arlington	7862	2424
Ashford	7824	1951
Auburn	7577	2138
Banks	7758	2116
Brantley	7838	2160
Brundidge	7775	2101
Camden	7852	2370
Catherine	7830	2418
Clayton	7712	2058
Clio	7758	2067
Columbia	7792	1942
Cottonwood	7855	1947
Daleville	7843	2042
Demopolis	7797	2511
Dixons Mills	7881	2458
Dothan	7830	1980
Dozier	7865	2168

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

B. Montgomery LATA (Cont'd)

Rate Center	V	H
Echo	7790	2017
Eclectic	7619	2230
Elba	7854	2111
Enterprise	7855	2066
Eufaula	7681	2010
Forest Home	7836	2284
Fort Davis	7663	2138
Fort Deposit	7792	2253
Gantt	7893	2180
Geneva	7909	2038
Georgiana	7871	2245
Gordon	7818	1924
Gordonsville	7769	2297
Goshen	7802	2151
Greensboro	7741	2492
Greenville	7824	2245
Hartford	7881	2016
Hayneville	7752	2274
Headland	7801	1984
Holtville	7644	2277
Hurtsboro	7638	2088
Kinston	7902	2108
Kowaliga	7599	2227
Lafayette	7512	2156
Lapine	7768	2202
Linden	7835	2485
Louisville	7736	2065
Lowndesboro	7737	2287
Luverne	7813	2175
Maplesville	7664	2382
Marion	7732	2438
McKenzie	7886	2231
Midland City	7824	2007
Midway	7679	2091
Montgomery	7692	2247

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

B. Montgomery LATA (Cont'd)

Rate Center	V	H
Nanafalia	7889	2496
New Brockton	7847	2086
Newton	7828	2025
Newville	7787	1993
Notasulga	7600	2165
Opelika	7560	2126
Opp	7897	2130
Orrville	7787	2394
Ozark	7808	2045
Perote	7720	2106
Pine Hill	7879	2419
Pine Level	7729	2176
Prattville	7689	2283
Ramer	7747	2201
Red Level	7904	2199
Roanoke	7460	2177
Rock Mills	7453	2165
Samson	7911	2076
Selma	7747	2369
Slocomb	7869	2002
Sweet Water	7881	2473
Tallassee	7625	2199
Thomaston	7828	2452
Thomasville	7905	2437
Troy	7771	2136
Tuskegee	7628	2153
Union Springs	7685	2128
Union Town	7782	2452
Vredenburgh	7886	2358
Wetumpka	7650	2250
Wicksburg	7838	2025

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

B. Montgomery LATA (Cont'd)

Rate Center	V	H
Atmore	8056	2306
Bay Minette	8106	2340
Bayou La Batre	8238	2371
Beatrice	7893	2333
Belle Fountaine	8204	2359
Bon Secour	8217	2278
Brewton	8001	2244
Castleberry	7959	2256
Chatom	8035	2476
Citronelle	8107	2438
Coffeeville	7966	2477
Dauphin Island	8257	2332
Deer Park	8088	2462
Elberta	8181	2264
Evergreen	7927	2259
Excel	7963	2323
Fairhope	8187	2327
Finchburg	7937	2377
Flomaton	8039	2265
Foley	8190	2278
Fort Morgan	8253	2316
Fowl River	8222	2364
Frankville	7993	2477
Frisco City	7967	2334
Fruitdale	8073	2491
Gilbertown	7961	2530
Gosport	7956	2379
Grand Bay	8234	2395
Grove Hill	7948	2422
Gulf Shores	8219	2263
Huxford	8015	2320
Irvington-St. Elmo	8215	2385

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

C. Mobile LATA (Cont'd)

Rate Center	V	H
Jackson	7996	2421
Lillian	8167	2238
Loxley	8154	2310
Magnolia Springs	8198	2293
McCullough	8030	2326
McIntosh	8055	2421
Millry	8008	2503
Mobile	8167	2367
Monroeville	7944	2329
Mount Vernon	8088	2399
Orange Beach	8204	2246
Peterman	7928	2325
Pine Apple	7848	2309
Repton	7959	2304
Robertsdale	8163	2297
Seminole	8152	2264
Silas	7983	2521
Summerdale	8175	2289
Uriah	8001	2336

D. Huntsville LATA

Athens	7285	2604
Blountsville	7390	2467
Cherokee	7378	2757
Courtland	7340	2642
Cullman	7395	2518
Decatur	7324	2585
Elkmont	7263	2615
Falkville	7364	2548
Florence	7344	2715

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

D. Huntsville LATA (Cont'd)

Rate Center	V	H
Grant	7277	2460
Grayson	7413	2601
Gurley	7255	2498
Hanceville	7409	2495
Hartselle	7352	2560
Hazel Green	7239	2546
Huntsville	7267	2535
Killen	7320	2692
Leighton	7350	2681
Lexington	7288	2682
Madison	7288	2556
Massey	7372	2567
Moulton	7374	2621
Nectar	7415	2461
New Hope	7287	2485
New Market	7220	2528
Oden Ridge	7349	2525
Owens Cross roads	7284	2499
Red Bay	7453	2752
Rogersville	7309	2655
Russellville	7406	2694
Scottsboro	7230	2441
Section	7246	2424
Sheffield	7354	2714
Skyline	7182	2467
Town Creek	7345	2660

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

E. Rate Centers located in Alabama which are part of a LATA of another state:

Rate Center	V	H	LATA/State
Ardmore	7239	2601	Nashville, TN
Bridgeport	7151	2421	Chattanooga, TN
Clear Springs	8120	2237	Pensacola, FL
Florala	7956	2113	Pensacola, FL
Francisco	7190	2507	Nashville, TN
Fredonia	7486	2146	Atlanta, GA
Fruithurst	7357	2248	Atlanta, GA
Huguley	7509	2127	Atlanta, GA
Kennedy	7605	2642	Jackson, MS
Langdale	7508	2111	Atlanta, GA
Melvin	7963	2557	Jackson, MS
Millport	7616	2656	Jackson, MS
Oakland (Chambers County)	7483	2144	Atlanta, GA
Phenix City	7559	2047	Atlanta, GA
Ranburne	7388	2213	Atlanta, Ga
Shawmut	7502	2116	Atlanta, GA
Stevenson	7176	2430	Chattanooga, TN
Veto	7254	2625	Nashville, TN
West Point	7498	2120	Atlanta, GA
Wing	7976	2162	Pensacola, FL

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.6 Reserved for Future Use (C)

(D)

(D)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.6 Reserved for Future Use (Cont'd) (C)

(D)

(D)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.7 IntraLATA Long Distance Verification and Emergency Interrupt Service

A. General

(1) Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

(2) Verification

(a) The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.

(b) A subscriber originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

(3) Emergency Interrupt Service

(a) The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

(b) A subscriber originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.7 IntraLATA Long Distance Verification and Emergency Interrupt Service (Cont'd)

B. Application of Rates and Charges

(1) No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

(2) Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

(3) If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in 18.3(7) of this Price list apply in addition to the applicable verification and emergency interrupt charges.

	Nonrecurring Charge
(a) Verification Request	
(1) Each request	$ 2.50
(b) Emergency Interrupt Request	
(1) Each request [1]	5.00

[1] If an operator both verifies the condition of the line and interrupts conversation on the same request, both charges apply.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.8 Reserved for Future Use (C)

(D)

(D)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.8 Reserved for Future Use (Cont'd) (C)

(D)

(D)

18.9 Reserved for Future Use (C)

(D)

(D)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.9 Reserved for Future Use (C)

(D)

(D)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.10 Optional Calling Plans

18.10.1 General

A. Description of Service

Optional Calling Plans are specially designed toll plans applicable to intrastate subscriber-dialed station-to-station sent paid toll messages placed from the Optional Calling Plan subscriber's telephone during the service period to stations in the prescribed terminating exchange, exchange or area. All other toll messages will be billed as regular toll messages.

B. General Regulations

(1) Liability of the Telephone Company

Adjustments will not be applicable on measured rate service until the subscriber has used a minimum of one-half hour's service in a given month.

(2) Limitation of Service

(a) Optional Calling Plans will be offered to exchanges as set forth in 18.10.2 following.

(b) Offering of this service is subject to availability of facilities as determined by the Company.

(3) Use of Service

The service is furnished subject to regulations in Section S2, including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service.

(4) Minimum Contract Period

The minimum contract period is one month, except that a longer period applies, as specified in Section S6 of this Price list, when a two-way subscriber has a foreign listing printed in the distance directory which indicates no charge applies for direct dialed calls to the subscriber's number.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.10 Optional Calling Plans (Cont'd)

18.10.1 General (Cont'd)

B. General Regulations (Cont'd)

(5) Suspension of Service

Service will be suspended for causes other than those enumerated in Section S2 preceding, only as a result of the suspension of the service with which associated.

(6) Continuity of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan service has been disconnected at the same location less than two weeks previously, charges for the service will commence one day following the disconnect date of the prior service.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.10 Optional Calling Plans (Cont'd)

18.10.2 Rates

A. Reserved for Future Use

B. County Seat Calling Service*

(1) County Seat Calling Service will be offered when associated with residence individual line service in the exchanges listed in (2) following.

(2) Monthly Charges

Subscriber's Exchange	Terminating Exchange (County Seat (Exchange)	24 Hours Per Day, 7 Days Per Week 1st Hr. or Fraction Thereof	Additional 1/10 Hr. or Fraction Thereof
Mentone	Fort Payne	$ 2.45	$0.24
Valley Head	Fort Payne	2.45	0.24
Tallassee**	Wetumpka	2.45	0.24

18.11 Reserved for Future Use

* This service plan will be withdrawn when local exchange service is provided between the subscriber's exchange and the County Seat exchange. There is no charge for suspension of service.

** Applies to only that portion of the exchange in Elmore County.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans

18.12.1 Reserved for Future Use

18.12.2 Reserved for Future Use

18.12.3 Reserved for Future Use

18.12.4 Reserved for Future Use

18.12.5 Reserved for Future Use

18.12.6 Reserved for Future Use

18.12.7 CenturyTel Easy Savings Plan for Residence

A. General

CenturyTel Easy Savings Plan is an optional 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to Residence customers in CenturyTel exchanges.

B. Regulations

This Plan provides discounts on CenturyTel Long Distance Message Telecommunications Service Intrastate IntraLATA calls to exchanges within the customer's LATA. The Discounts apply when the customer meets the required monthly toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with CenturyTel Easy Savings Plan. The Plan is applicable to all Rate Periods messages:

Dial Station-to-Station
Operator Station-to-Station and
Person-to-Person

Dial Station-to-Station is that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired telephone.

Two classes of Dial Station-to-Station service are offered as follows:

(1) Dial Station-to-Station is that station-to-station service where the person originating the call from other than a public or semipublic coin or coinless telephone dials the telephone number desired and the call is completed without the assistance of a Company operator (or placed with an operator where facilities are not available for call completion or where, for other service reasons, operator assistance in completion of the call is necessary) and the call is billed to the originating number.

Also includes Customer Dialed Calling Card calls where the person originating the call dials and completes the call without the assistance of an operator.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont'd)

B. Regulations (Cont'd)

(2) Operator Station-to-Station and Person-to-Person is that station-to-station service other than Dial Station-to-Station service. Operator Station-to-Station and Person-to-Person is that service where the completion of the call or a request for any information or assistance for such call requires the assistance of an operator. The CenturyTel Easy Savings Plan applies to the message toll portion of the call and to the Operator Assisted Service Charges portion as specified in Section 18.3.1 of this Price list.

CenturyTel exchanges -
Local and CenturyTel Local Plan calls as specified in Sections S3.2, S3.13 and S13.14 of this Price list do not apply to the CenturyTel Easy Savings Plan.

A customer may only subscribe to one (1) CenturyTel Discount Calling Plan per main billed account at any given time.

The minimum service period for CenturyTel Easy Savings Plan is one (1) month.

The application of usage rates and timing of messages is as specified in Section 18.3.a. of this Price list.

Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are:

5:00 a.m. to, but not including 5:00 p.m.
6:00 a.m. to, but not including 6:00 p.m.
7:00 a.m. to, but not including 7:00 p.m.
8:00 a.m. to, but not including 8:00 p.m.

Off-Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in Section 18.3.a (7)(c).

This option is available to new and existing CenturyTel Easy Savings Plan for residence customers and may be changed up to three (3) times per year, at no charge to the customer.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont'd)

C. Application of Discount

The Discounts are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.

CenturyTel Easy Savings Plan Discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.

These Discounts are applicable to the CenturyTel Easy Savings Plan only and do not apply to any other CenturyTel offered intraLATA plan.

These discounts will include monthly usage (including service charges and surcharges) for customer dialed direct station-to-station, customer dialed calling card station-to-station, operator assisted station-to-station, operator assisted calling card station-to-station and person-to-person calls that are carried and billed by the Company.

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, which is an agreement between CenturyTel and any certified telecommunications provider to jointly offer toll service, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offer. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction proportional to the accumulated usage charges.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont'd)

D. Rates

Residential customers who subscribe to the CenturyTel Easy Savings Plan will receive the following discount percentage on all toll usage billed for the month when their monthly toll usage meets:

Monthly Toll Usage Volume	Discount
$ 0.00 - $ 9.99	0%
10.00 - 24.99	10%
25.00+	25%

No Service Ordering Charges, as specified in Section S4.3 of this Price list, will apply when subscribing to this Plan.

18.12.8 CenturyTel Easy Savings Plan for Business

A. General

CenturyTel Easy Savings Plan for Business is an optional 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to Business customers in CenturyTel Incorporated exchanges.

B. Regulations

This Plan provides discounts on CenturyTel Long Distance Message Telecommunications Service Intrastate IntraLATA calls to exchanges within the customer's LATA. The Discounts apply when the customer meets the required monthly toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with CenturyTel Easy Savings Plan for Business. The Plan is applicable to all Rate Periods messages:

Dial Station-to-Station
Operator Station-to-Station and
Person-to-Person

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont'd)

B. Regulations (Cont'd)

Dial Station-to-Station is that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired telephone.

Two classes of Dial Station-to-Station service are offered as follows:

(1) Dial Station-to-Station is that station-to-station service where the person originating the call from other than a public or semipublic coin or coinless telephone dials the telephone number desired and the call is completed without the assistance of a Company operator (or placed with an operator where facilities are not available for call completion or where, for other service reasons, operator assistance in completion of the call is necessary) and the call is billed to the originating number.

Also includes Customer Dialed Calling Card calls where the person originating the call dials and completes the call without the assistance of an operator.

(2) Operator Station-to-Station and Person-to-Person is that station-to-station service other than Dial Station-to-Station service. Operator Station-to-Station and Person-to-Person is that service where the completion of the call or a request for any information or assistance for such call requires the assistance of an operator. The CenturyTel Easy Savings Plan for Business applies to the message toll portion of the call and to the Operator Assisted Service Charges portion as specified in Section 18.3.a. of this Price list.

CenturyTel exchanges -
Local, CenturyTel Local Calling Plans and County Seat Calling Plan calls as specified in Sections 3.2, 3.13, 13.14 and 18.10.2 respectively of this Price list do not apply to the CenturyTel Easy Savings Plan for Business.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont'd)

B. Regulations (Cont'd)

A customer may only subscribe to one (1) CenturyTel Discount Calling Plan per main billed account at any given time.

The minimum service period for CenturyTel Easy Savings Plan for Business is one (1) month.

The application of usage rates is as specified in Section 18.3.a. of this Price list. Sub-minute rating will be utilized for the timing and rating of CenturyTel Easy Savings Plan for Business messages. Sub-minute rating consists of the initial eighteen (18) seconds of the first minute rated at the appropriate initial period rate (1st Minute Rate prorated for 18 seconds) and then each increment of six (6) seconds thereafter is rated at the appropriate additional period rate. (Each Additional Minute Rate prorated for six (6) seconds). Rates shown in the following table are applicable to the CenturyTel Easy Savings Plan for Business messages.

(1) Rate table for CenturyTel Easy Savings Plan for Business messages:

Rate Mileage	Initial 18 Seconds	Peak Each Additional 6 Second Increment
0 - 10	.051	.017
11 - 16	.051	.017
17 - 22	.051	.017
23 - 30	.051	.017
31 - 40	.051	.017
41 - 55	.051	.017
56 - 70	.051	.017
71 - 85	.051	.017
86 - 100	.051	.017
101 - 124	.051	.017
125 - 148	.051	.017
149 - 196	.051	.017
197+	.051	.017

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont'd)

B. Regulations (Cont'd)

Rate Mileage	Initial 18 Seconds	Off-Peak Each Additional 6 Second Increment
0 - 10	.030	.010
11 - 16	.030	.010
17 - 22	.030	.010
23 - 30	.030	.010
31 - 40	.030	.010
41 - 55	.030	.010
56 - 70	.030	.010
71 - 85	.030	.010
86 - 100	.030	.010
101 - 124	.030	.010
125 - 148	.030	.010
149 - 196	.030	.010
197+	.030	.010

C. Application of Discounts

The Discounts are provided to the Company's customer only and shall not be used for any purpos
e for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.

CenturyTel Easy Savings Plan for Business Discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.

These Discounts are applicable to the CenturyTel Easy Savings Plan for Business only and do not apply to any other CenturyTel offered intraLATA plan.

These discounts will include monthly usage (including service charges and surcharges) for customer dialed direct station-to-station, customer dialed calling card station-to-station, operator assisted station-to-station, operator assisted calling card station-to-station and person-to-person calls that are carried and billed by the Company.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont'd)

C. Application of Discounts (Cont'd)

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, which is an agreement between CenturyTel and any certified telecommunications provider to jointly offer toll service, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offer. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction proportional to the accumulated usage charges.

D. Term Periods

A customer may select a Term Period for CenturyTel Easy Savings Plan for Business. The Term Periods allow a customer to take advantage of higher discount percentages on their toll usage volumes for a one (1), two (2) or three (3) year term period.

The customer must specify the Term Period at the time the Plan is ordered.

During a Term Period, the customer may elect to convert to a new Term Period of the same or different length. Conversion to a new Term Period will be allowed without penalty if the expiration date of the new Term Period is greater than the remainder of the original Term Period.

At the expiration of a Term Period, the Company will continue to provide CenturyTel Easy Savings Plan for Business at the customer's current Term Period for a sixty (60) day time frame (i.e., grace period). After the sixty (60) days the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same Term Period, converts to a different Term Period, or discontinue service.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont'd)

E. Early Termination Charges

In the event the CenturyTel Easy Savings Plan for Business is terminated by the business customer prior to completion of the initial 1-Year, 2-Year or 3-Year Term Period, the customer shall be liable for the Early Termination Charge. The customer shall be required to make the immediate payment of the following applicable amount:

Early Termination Charge:

One Year Term:	$100.00
Two Year Term:	200.00
Three Year Term:	300.00

F. Volume Discounts

Business customers who subscribe to CenturyTel Easy Savings Plan for Business will receive the following discounts on all toll usage billed for the month when their monthly toll usage meets:

Monthly Toll Usage Volume	Month-to-Month Discount	1 Year Discount	2 Year Discount	3 Year Discount
$ 0.00 - 24.99	0%	10%	15%	20%
$ 25.00 - 99.99	10%	15%	20%	25%
$100.00 - 199.99	15%	20%	25%	30%
$200.00+	20%	25%	30%	35%

No Service Ordering Charges, as specified in Section 4.1.2 of this Price list, will apply when subscribing to this Plan.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans - CenturyTel Discount Calling Plans (Cont'd)

18.12.9 CenturyTel One Easy Price Plan for Residence*

A. General

CenturyTel One Easy Price Plan for Residence offers a flat rate pricing, available twenty-four (24) hours a day, seven (70 days a week to residence customers in CenturyTel exchanges. The minimum service period for CenturyTel One Easy Price Plan is one (1) month. There is no monthly rate or nonrecurring charges associated with this Plan. Calls will be billed in sixty (60) second increments. CenturyTel One Easy Price Plan for Residence applies to direct dialed calls only. No service ordering charges, as specified in Section 4.1.2, will apply when subscribing to this Plan.

B. Rates and Charges

Per minute of use	$0.10

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans - CenturyTel Discount Calling Plans (Cont'd)

18.12.10 CenturyTel Easy Savings Flat Rate Plan for Business

A. General

CenturyTel Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available twenty-four (24) hours a day, seven (7) days a week to business customers in CenturyTel exchanges. The Flat Rate Plan is offered on a month-to-month basis and with contract term options of one (1), two (2) or three (30 years. The minimum service period for CenturyTel Easy Savings Flat Rate Plan is one (1) month. There is a monthly recurring charge for the Flat Rate Plan for Business and calls will be billed in sixty (60) second increments. There is no nonrecurring charge associated with this Plan.

The Flat Rate Plan for Business applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
800/877/888 Toll Free
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

Operator assisted service charges, as specified in Section 18.3.a.(7)(b), will apply when appropriate.

No service ordering charges, as specified in Section S4.3, will apply when subscribing to this plan.

The customer must specify the term period at the time the Plan is ordered. During a term period, the customer may elect to convert to a new term period of the same or different length, or to another CenturyTel optional calling plan. Conversion to a new term plan or another CenturyTel optional calling plan will be allowed without a penalty if the new term period is greater than the remainder of the original term period.

In the event the Flat Rate Plan is terminated by the customer prior to completion of the initial term period, the customer will be liable for a termination liability charge. The customer will be required to pay $25.00 for each month remaining in the term period selected by the customer.

B. Rates and Charges

		Monthly Rate	Per Minute Of Use
(1)	Month-to-Month	$5.00	$0.17
(2)	One Year Term	5.00	0.16
(3)	Two Year Term	5.00	0.16
(4)	Three Year Term	5.00	0.15

WIDE AREA TELECOMMUNICATIONS SERVICE

TABLE OF CONTENTS

		Sheet No.
19.1	Regulations	1
19.1.1	General	1
19.2	Use of the Service	5
19.2.1	General	5
19.3	Limitation of Service	6
19.3.1	Limitations	6
19.4	Reserved for Future Use	6
19.5	Rates and Charges	7
19.5.1	General	7
19.5.2	Reserved for Future Use	7
19.5.3	Reserved for Future Use	7
19.5.4	Monthly Rates and Charges	9
19.5.5	Method of Determining Usage Charges	12
19.5.6	Charges for Fractional Periods	14
19.5.7	Nonrecurring Access Line Charges	14
19.5.8	Reserved for Future Use	15
19.5.9	Access Line Terminations	16
19.5.10	WATS Extentions	16
19.5.11	Reserved for Future Use	18
19.5.12	Reserved for Future Use	18
19.5.13	Minimum Service Period	18
19.5.14	Allowance for Interruptions	19
19.5.15	Reserved for Future Use	20
19.5.16	Directory Listing	20
19.5.17	Connection Arrangements	20
19.5.18	Data Access Arrangements	20

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 Regulations

19.1.1 General

A. This price list is applicable to Wide Area Telecommunications Service furnished by CenturyTel, hereinafter referred to as the Company, within its operating territory in the State of Alabama.

Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a termination associated with an exchange line or a WATS access line and terminations using the public switched network within the same LATA in the State of Alabama in accordance with the regulations and schedule of charges specified in this Price list. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations within the same LATA within the State of Alabama. The Company provides IntraLATA WATS Service and a Statewide WATS Service in conjunction with an interLATA carrier (Combined WATS). For both Outward WATS and 800 Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS requires the use of a WATS access line from S19.5.4 of this Price list.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 Regulations (Cont'd)

19.1.1 General (Cont'd)

B. Dial type telecommunications, as specified in a, preceding for Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS must be dialed and completed from or to a WATS access line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will:

(1) Reestablish a call which has been interrupted by cutoff or poor transmission after the called number has been reached, or

(2) Reach the called telephone number where facilities are not available for customer dial completion.

C. WATS is provided as either Outward WATS or 800 Service (Inward WATS). Combined and IntraLATA Outward WATS require a WATS access line arranged for outward calling only. Combined 800 Service (Inward WATS) requires a WATS access line which is arranged for inward calling only. The termination of 800 Service to an existing Outward WATS or Combined 800 Service telephone number is prohibited.

D. A WATS access line may also be provided over an IntraLATA High Capacity Channel Facility equipped with Outward WATS or 800 Service functionality. See Section S20 of the Private Line Services Price list for additional applicable charges.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 Regulations (Cont'd)

19.1.1 General (Cont'd)

E. The WATS access line or exchange line may terminate in one of the following:

(1) A connection to a network control signaling unit on the customer's premises.

(2) A connection to terminal equipment or a terminating system on the customer's premises.

(3) A connection to switching equipment in the Company central office.

(4) A connection to an Interexchange Carrier (IC) feature group service in the Company central office.

The terminating point of a WATS access line or exchange line for 800 Service (any of the arrangements listed preceding) is a WATS termination. The first such termination associated with a WATS access line is the WATS main termination. Any additional termination associated with the same WATS access line is a WATS extension termination. A WATS extension termination must be located in the same LATA as its associated WATS main termination. Any additional termination associated with the same exchange line for 800 Service is an exchange line extension from the appropriate Price list.

F. Communications systems provided by Interexchange Carriers may be connected with the facilities furnished by the Company for WATS.

G. Customer-provided terminal equipment or protective circuitry may be connected to WATS in accordance with effective provisions of the Federal Communications Commission's Registration program.

H. Combined WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 Regulations (Cont'd)

19.1.1 General (Cont'd)

I. For subscribers obtaining Outward WATS or Outward WATS-like service from interexchange carriers (ICs), "1+", and "0" intraLATA usage carried over WATS Access Lines, having both intrastate and interstate capability (bi-jurisdictional) will be completed over LEC facilities at LEC intraLATA Outward WATS rates and subject to rules and regulations applicable to LEC intraLATA Outward WATS. Subscribers using a bi-jurisdictional access line for 800 Service may choose either the Company or the Interexchange Carrier to complete and bill intraLATA calls according to the appropriate rates, rules and regulations. The "1+" and "0" intraLATA usage will be billed to the subscriber (end user or IC) where the closed end of the bi-jurisdictional WATS Access Line is terminated. Subscriber billing information should be provided to the Company at the time the bi-jurisdictional WATS Access Line is ordered when the Company is used to complete intraLATA calls.

J. Customers who subscribe to 800 Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates and regulations for Option 800 Service as specified in this Price list.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.2 Use of the Service

19.2.1 General

A. The service is furnished subject to the condition that all applicable regulations in Section S2 of this Price list will be adhered to, with the exceptions of S2.2.1.a and b, which restrict the use of service and prohibit payment to the customer by another for use of the service.

B. The service is provided or use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this Price list.

C. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and

(2) the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with intent of avoiding the payment of the regular charges for such service.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.3 Limitation of Service

19.3.1 Limitations

A. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in 19.1.b preceding.

B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided systems. This service contemplates the provision of satisfactory transmission only between the WATS access line.

C. WATS access lines and extensions will be terminated only at premises located within the State of Alabama. A WATS extension must be located in the same LATA as its main termination.

19.4 Reserved for Future Use

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges

19.5.1 General

A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the State of Alabama. Monthly usage charges are based on the total intraLATA hours of use per WATS access line service group. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Combined 800 traffic associated with a given Toll Free Dialing number. Usage charges will be based on separate schedules for both intra and interLATA service.

B. WATS Service Group

A WATS service group is composed of either Combined Outward WATS, Outward WATS (intraLATA service only), Combined 800 Service access lines or IntraLATA Only 800 Service access lines.

(1) An Outward WATS service group is composed of all Outward WATS access lines of a single customer terminating in the same terminating system at the same premises.

(2) An Outward WATS-IntraLATA Service group is composed of all Outward WATS-IntraLATA Service access lines of a single customer terminating in the same terminating system at the same premises.

(3) A Combined 800 Service group is composed of all 800 Service access lines of a single customer arranged in Company central office equipment as part of a hunting arrangement.

(4) An intraLATA Only 800 Service group is composed of all 800 Service access lines of a single customer arranged in Company central office equipment as part of a hunting arrangement.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.1 General (Cont'd)

C. Chargeable Time

(1) Chargeable time begins when the connection is made between the WATS termination and the calling or called termination.

(2) Chargeable time ends when the calling termination hangs up. However, if the calling terminating does not hang up after the called termination hangs up, then chargeable time ends when timing equipment in the network terminates the connection.

(3) Total monthly usage is subject to a Minimum Average Time Requirement (MATR) of one (1) minute per completed call. This means that if the average duration per message for all messages in a service group, or messages associated with an Option TFD Service or Open TFD Service terminating on an exchange line during a billing period is less than one (1) minute, charges will be based on an average duration of one (1) minute per message.

19.5.2 Reserved for Future Use

19.5.3 Reserved for Future Use

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.4 Monthly Rates and Charges

A. Hourly Rates

(1) The hourly rates apply to the total usage (rounded to the nearest tenth of an hour) of each access line in a service group. These rates are applied according to the method specified in 19.5.5 following.

(2) Combined Outward WATS and Outward WATS-IntraLATA Service.

		Per Hour		Per Minute	
		Peak	Off-Peak	Peak	Off-Peak
(a)	Up to and including 15 hours	$7.95	$7.65	$.1325	$.1275
(b)	Greater than 15 hours	6.90	6.60	.1150	.1100
(c)	Greater than 40 hours	6.60	6.30	.1100	.1050
(d)	Greater than 80 hours	6.60	6.30	.1100	.1050
(e)	Greater than 120 hours	6.60	6.30	.1100	.1050
(f)	Greater than 170 hours	6.60	6.30	.1100	.1050
(g)	Greater than 320 hours	6.60	6.30	.1100	.1050
(h)	Greater than 500 hours	6.60	6.30	.1100	.1050
(i)	Greater than 1200 hours	6.60	6.30	.1100	.1050
(j)	Greater than 2500 hours	6.60	6.30	.1100	.1050

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.4 Monthly Rates and Charges (Cont'd)

A. Hourly Rates (Cont'd)

(3) Combined 800 Service

		Per Hour		Per Minute	
		Peak	Off-Peak	Peak	Off-Peak
(a)	Up to and including 15 hours	$10.05	$9.55	$.1675	$.1592
(b)	Greater than 15 hours	9.30	8.80	.1550	.1467
(c)	Greater than 40 hours	8.50	8.00	.1417	.1333
(d)	Greater than 80 hours	7.50	7.00	.1250	.1167
(e)	Greater than 120 hours	6.90	6.40	.1150	.1067
(f)	Greater than 170 hours	6.30	5.80	.1050	.0967
(g)	Greater than 320 hours	5.80	5.30	.0967	.0883
(h)	Greater than 500 hours	5.80	5.30	.0967	.0883
(i)	Greater than 1200 hours	4.98	4.48	.0830	.0747
(j)	Greater than 2500 hours	4.98	4.48	.0830	.0747

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.4 Monthly Rates and Charges (Cont'd)

B. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

(1) Peak Period

8 AM to 5 PM Monday through Friday. The Peak Period for holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day) is charged at Off-Peak Period rates.

(2) Off Peak Period

5 PM to 8 AM Monday through Friday

All day Saturday and Sunday

All day holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day).

C. Monthly Access Line Rates

The following rates apply for each access line per month (in addition to the monthly usage charges specified in a. preceding):

(1) Outward WATS

		Monthly Rate
(a)	For combined intraLATA/ interLATA service, each	$25.00
(b)	For intraLATA service only, each	25.00
(c)	For combined IntraLATA/ InterLATA service when provided over an Intra-LATA High Capacity Channel Facility with WATS functionality,(1) each	3.00
(d)	For IntraLATA service only when provided over an intra-LATA High Capacity Channel Facility with WATS functionality, (1) each	3.00

(1) See 19.1.1.b preceding.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.5 Method of Determining Usage Charges

The monthly usage charges for a service group are determined as follows:

A. Number of Access Line

Determine the total number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by thirty (30) days.

B. Total Hours of Use

Determine the total chargeable hours of use for the service group. This is the greater of the following (rounded to the nearest tenth of an hour):

(1) the total actual hours for all lines in the service group (chargeable time for each call is specified in 19.5.1.c. preceding), or

(2) the total "equivalent" hours for the service group, which is what the use would have been if the average duration of all completed calls for the group had been one (1) minute (i.e., the total number of completed calls for all lines in the group multiplied by one (1) minute).

C. Usage Charge Per Service Group

Use the table of hourly rates (in 19.5.4.a preceding) and the total use per account (from 19.5.5.b preceding) to determine the usage charge per hour. Multiply the Peak hourly rate from the rate table by the number of Peak hours used and the Off Peak hourly rate by the number of Off Peak hours used and total these charges (for example, if total usage equals 20 hours for a given month, then the appropriate charges would be the Peak and Off Peak rates for Greater Than 15 Hours).

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.5 Method of Determining Usage Charges (Cont'd)

D. Total Usage Charge - Service Group

(1) Alabama State Government

Determine the usage charge for the service group by multiplying the number of access lines from (a) preceding by the lesser of $1,300 or the usage charge per access line from c. preceding for both intra and interLATA service.

(2) All Others

Determine the total usage charge for the service group by multiplying the usage charge per access line (from c. preceding) by the number of access lines (from (a) preceding).

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.6 Charges for Fractional Periods

The charges for a fractional part of a month are a proportionate part of the monthly charge based on the actual number of days the service is provided. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty (30) days.

19.5.7 Nonrecurring Access Line Charges

A. The following charges apply for the installation of each WATS access line: (1)

		Nonrecurring Charge
(1) Outward WATS		
(a)	For combined intraLATA/ interLATA service, each	$ 160.00
(b)	For intraLATA service only, each	160.00
(2) 800 Service		
(a)	For combined intraLATA/ interLATA service, each (2)	105.00

(1) Not applicable for access lines provided over an intraLATA high capacity channel facility with WATS or 800 Service functionality. See Section S20 of the Private Line Services Tariff for applicable charges.

(2) See 19.1.1.l preceding.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.7 Nonrecurring Access Line Charges (Cont'd)

A. The following charges apply for the installation of each WATS access line:(1) (Cont'd)

(2) 800 Service (Cont'd)

	Nonrecurring Charge
(b) Nonrecurring charges specified In Section S4 of this Price list apply for WATS (1).	
(c) Combined OUTWATS Carrier Change Charge	
(1) For interLATA portion	
(a) Per Line	$ 11.00

19.5.8 Reserved for Future Use

(1) For access lines provided over an intraLATA high capacity facility with WATS or 800 Service functionality, the only applicable nonrecurring charge specified in Section S4 of this Price list will be the Central Office Line Connection Charge.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.9 Access Line Terminations

The WATS access line may terminate in any of the arrangements listed in 19.1.1.e., preceding.

19.5.10 WATS Extensions

The following charges apply for a WATS extension line.

A. Nonrecurring charges specified in Section S4 of this Price list.

B. Channel rates and charges, as specified in 19.5.10.b (1), (2), and (3) following, if the WATS extension line is located in a different building or different premises from the WATS main line.

(1) Different Premises

(a) When the WATS extension is located in the same exchange and in the same central office serving area as the WATS main termination, rates and charges for a local channel apply.

1. Local Channel

	Installation Charge	Monthly Rate
(a) Each	$ --	$ --

(See Section 17 Local Channel Type 2157 for the rates and charges).

(b) When the WATS extension is located in the same exchange but in a different central office serving area from the WATS main termination, the following interoffice mileage charge applies in addition to the rates and charges for the local channel specified preceding.

1. Interoffice channel measured between serving central offices

	Installation Charge	Monthly Rate
(a) Local Channel	$ --	$ --

(See 19.1.3 for the rates and charges).

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.10 WATS Extensions (Cont'd)

B. Channel rates and charges, as specified in 19.5.10.b (1), (2), and (3) … (Cont'd)

(2) Different Building Same Premises

(a) When the WATS extension is located in a different building on the same premises as the WATS main termination or another extension associated with the same WATS access line, the following rates apply.

1. Channel between buildings on the same premises

	Monthly Rate
a. Per 1/10 mile or fraction thereof (Route Measurement) (See Section 17 for the rates and charges).	$0.00

(3) Different Exchange

(a) When the WATS extension is located in a different exchange from the WATS main termination, the following rates apply in addition to the rates and charges specified in the local channel in 19.5.10.b (1)(a) preceding.

1. Interexchange channel measured between the rate center of the WATS main termination and the rate center of the WATS extension.

	Monthly Rate
a. Channel Charges (See Section 17 for the rates and charges).	$0.00

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.10 WATS Extensions (Cont'd)

B. Channel rates and charges, as specified in 19.5.10.b (1), (2), and (3) … (Cont'd)

(3) Different Exchange (Cont'd)

(a) When the WATS extension is located in a different exchange … (Cont'd)

2. Interoffice channel charges may also apply between the central office serving the WATS main termination and its rate center and/or between the rate center of the WATS extension and its central office.

	Monthly Rate
a. Channel Charges (See Section 17 for the rates and charges).	$ --

19.5.11 Reserved for Future Use

19.5.12 Reserved for Future Use

19.5.13 Minimum Service Period

The minimum service period for WATS is one (1) day.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.14 Allowance for Interruptions

A. When the WATS access line is interrupted for a period of less than two (2) hours, no credit applies.

B. When the WATS access line is interrupted for a period of two (2) hours to twenty-four (24) hours, a credit applies.

(1) WATS Access Line Interruption

	Credit Amount
(a) Credit Allowance	$15.00

C. When the WATS access line is interrupted for a period of more than twenty-four (24) hours, the preceding credit applies for each twenty-four (24) hour period or any fraction thereof.

D. The credit in 19.5.14.b and c preceding includes all credit to be applied for an interruption.

E. None of the above credit allowances will be made for:

(1) non-completion of WATS messages due to busy network conditions,

(2) interruption of service due to customer-provided equipment or systems,

(3) interruption of service due to the negligence of the customer,

(4) interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, and

(5) interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.

F. Long Distance Message Telecommunications Service furnished at a subscriber's request when WATS is interrupted is charged for at the Long Distance Message Telecommunications Service rates specified in Section S18 of this Price list.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.5 Rates and Charges (Cont'd)

19.5.15 Reserved for Future Use

19.5.16 Directory Listing

Directory Listing may be provided for Toll Free Dialing Service at rates applicable for additional business listings as covered in Section S6 of this Price list.

19.5.17 Connection Arrangements

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

19.5.18 Data Access Arrangements

Data access arrangements, for connection of customer-provided data transmitting and receiving equipment is permitted.

INTRASTATE ACCESS SERVICE

TABLE OF CONTENTS

		Sheet No.
20.1	Intrastate Access Services	1

INTRASTATE ACCESS SERVICE

20.1 For rates, rules and regulations concerning intrastate/ interLATA access service see the Company's Intrastate Access Service Tariff.

MOBILE TELEPHONE SERVICE

TABLE OF CONTENTS

		Sheet No.
21.1	Mobile T elephone Services	1
21.1.1	Application of Tariff	1
21.1.2	Conditions	1
21.1.3	Rates	9
21.2	Radio Paginq Service	11
21.2.1	Conditions	11
21.2.2	Rates	13

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service

21.1.1 Application of Price List

This Price list applies to dial mobile telephone service furnished by the Company or furnished with other carriers, within the Mobile Service Areas.

21.1.2 Conditions

A. Definition

Mobile Telephone Service is a communication service between a wire telephone and a mobile unit or between two mobile units, transmitted through a land radiotelephone dial exchange station.

B. Availability of Service

Mobile Telephone Service is available to mobile units equipped for this service when within range of a land radiotelephone dial exchange station through which such service is furnished, and subject to transmission, atmospheric and like limitations.

C. Provision of Equipment

The radio equipment in the mobile unit may be provided by the customer. If provided by the customer, the equipment shall be suitable for the proper operation of the service. See Section 15 of this Price list.

D. Undertaking of the Telephone Company

(1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

D. Undertaking of the Telephone Company (Cont'd)

(2) In connection with general service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

E. Obligation of Customer

(1) The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

(2) The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

(3) The customer is required to furnish, install and maintain the storage battery, charging equipment and noise suppressors on his mobile unit required for the proper operation of the service.

F. Limited Conversation

The Telephone Company reserves the right to limit the length of conversation when necessary in times of emergency to avoid a shortage of facilities.

G. Liability of Telephone Company

(1) In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of the inability to avoid errors incidental to the services and to the use of such facilities of the Telephone Company, the Services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

(2) In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a prorate adjustment of the monthly guarantee, and of a fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to the Telephone Company or detected by the Company. For the purpose of administering this regulation, every month is considered to have thirty (30) days.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

G. Liability of Telephone Company (Cont'd)

(3) The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service of facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs.

(4) The Telephone Company is not liable for damages for any accident or injury occasioned by the mobile unit when such accident or injury is not due to the negligence of the Telephone Company.

(5) When the lines of other telephone companies are used in establishing connections to points not reached by the Company lines, the latter company is not liable for any act or omission of the other company or companies.

H. Advance Payments

(1) Applicants for service who have no account with the Telephone Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges and one (1) month's charges for the service provided.

(2) The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

I. Payment for Service

(1) The customer is required to pay all charges for services in accordance with the Telephone Company's regular billing and collection practices.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

J. Deposits

(1) The Telephone Company may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Telephone Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the contract. In case of a cash deposit, simple interest at the legal rate is paid for the period during which the deposit is held by the Telephone Company, provided the period is over thirty (30) days or more.

K. Initial Contract Period and Termination of Service by Customer

(1) Contract Periods - The initial contract period for the service and facilities using customer owned radio equipment is one (1) month.

(2) Termination by customer - Service or facilities may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs within the initial contract period, charges apply for the full initial contract period.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

L. Use of Service and Facilities

(1) The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others.

(2) The service is not intended for the purpose of performing any service in competition with the service which Telephone Company and/or participating companies may now or hereafter furnish.

M. Service Agreements

(1) An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified under paragraph k above.

N. Denial or Restoral of Service

(1) If the subscriber refuses to pay any sum due, uses foul or profane expressions, impersonates another with fraudulent intent, issues a check for services which is determined by the bank to be a bad check (insufficient funds), or violated any other of the regulations of the Telephone Company, the Communications Act of 1934, as amended, or the rules and regulations of the Federal Communications Commission, the Telephone Company may either temporarily deny service, or terminate the service or contract, therefore, with normal disconnect notice used by the Telephone Company.

(2) When the service has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove service has not been issued and completed, such service will only be restored upon the cash or money order payment of all charges due plus the restoration charge as specified in Section 4, Sheet 5 of this Price list.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

N. Denial or Restoral of Service (Cont'd)

(3) If the subscriber uses the service for purposes of performing any service in competition with the Telephone Company present and/or future services, the Company may, by written notice to the subscriber discontinue the furnishing of the service and cancel the contract for services.

(4) If a subscriber owning his own equipment is found to be interfering with any other carrier as a result of his being off frequency he shall have twenty-four (24) hours to effect correction after having been so advised by the Telephone Company. Failure to make the necessary correction after this time may result in temporary suspension of service, for which the restoration charge in Section 4, Sheet 5 applies.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

O. Order of Precedence in Adding Mobile Units:

(1) When facilities in a mobile service area are insufficient permit furnishing mobile telephone service to all who desire such service, applications for service to new customer or to additional mobile units or existing customers shall be filled in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

(a) Category 1 - Public safety and health:

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

(b) Category 2 - Carriers and utilities:

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and delivery service), for communications other than correspondence of the general public.

(c) Category 3 - Other public services:

Emergency repair organizations, not included in Category l, protecting health and property; press association newspapers and broadcasting stations.

(d) Category 4 - Physically handicapped:

Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to led such vehicles without assistance.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

O. Order of Precedence in Adding Mobile Units:

(1) When facilities in a mobile service area are insufficient … (Cont'd)

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substantial quantities of food, business concerns engaged in construction of housing and industrial of public works; taxicabs and livery service.

P. Use of Service for Unlawful Purposes

(1) The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

Q. Reserved for Future Use

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

R. Miscellaneous Devices Provided by the Customer

(1) Reserved for Future Use

(2) Except as otherwise provided in this price list, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

S. Directory Listings

(1) Directory listings will be provided and billed at the rates in accordance with the Telephone Company's regular practices for the listing of residence and business subscribers. See Section 6.

21.1.3 Rates

A. Rates for dial mobile telephone service within the mobile service area are listed in Paragraphs b., c., and d. following:

B. General Service

(1) Unlimited local service is furnished between any wire telephone within the mobile service area and a mobile unit and/or fixed station within range of the land radiotelephone dial exchange station serving that area.

(2) Unlimited local service is furnished between any two mobile units and/or fixed stations within range of the land radio telephone dial exchange station serving that area.

MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.3 Rates (Cont'd)

B. General Service (Cont'd)

(3) Toll service is furnished at the same rates and regulations applicable to regular business or residence land telephone service.

c. Primary Service

	Monthly Rate	Service Charges
(a) Improved Mobile Telephone Service	$39.90	*
(b) Additional or Roamer Channels (Non-Local)	3.25	35.00

* Applicable Service Charges as shown in Section 4 will apply.

MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service

21.2.1 Conditions

A. Radio Paging Service is offered subject to all regulations of this Price list, except as specifically modified in this Section of the Price list.

B. Radio Paging Service is furnished through dial switching equipment and a land radio telephone station to a personal paging receiver equipped for such service.

C. Radio Paging Service is a one way tone only service to the paging receiver, which is accessed by dialing a regular telephone number through central offices equipped for this service.

D. Availability of Service

(1) Radio Paging Service is available to land based paging receivers equipped for this service when within range of a land radio telephone station through which such service is furnished subject to transmission, atmospheric, and like limitations and other variable conditions which may from time to time exist, which are not controllable by the Company.

MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service (Cont'd)

21.2.1 Conditions (Cont'd)

E. Provision of Equipment

(1) The paging receivers may be provided by the customer. If provided by the customer, the Telephone Company will determine if such customers provided equipment is suitable for the proper operation of the service.

F. Obligation of the Subscriber

(1) The subscriber must come to a Telephone Company Business Office in person to make application. The subscriber shall provide the Telephone Company with such required information as is from time to time determined necessary for the security of the Telephone Company investment in the subscriber's service. Such information to include license numbers, insurance policy numbers, employer, employee number, social security number, etc.

(2) The subscriber assumes all responsibility for all applicable service charges.

G. Undertaking of the Telephone Company

(1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary channels, circuits and other equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence as specified preceding.

(2) Paging receiver numbers are furnished only to the customer and will not be listed in either the Telephone Company's directory or in information records available to the general public.

MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service (Cont'd)

21.2.1 Conditions (Cont'd)

H. Initial Contract Period and Termination of Service

(1) The initial contract period for Radio Paging Service is thirty (30) days.

(2) Service may be terminated by the subscriber after the initial contract period subject to payment of all applicable charges.

21.2.2 Rates

		Monthly Rate	Service Charges
A.	Radio Paging Service	$13.00	*

* Applicable Service Charges as shown in Section 4 will apply.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

Table Of Contents

		Sheet No.
22.1	Telecommunications Service Priority (TSP) System	1
22.1.1	General	1
22.1.2	Rates and Charges	3

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (N)

22.1 Telecommunications Service Priority (TSP) System

22.1.1 Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority. (N)

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (N)

22.1 Telecommunications Service Priority (TSP) System (Cont'd)

22.1.1 Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are:
1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures. (N)

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (N)

22.1 Telecommunications Service Priority (TSP) System (Cont'd)

22.1.1 Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NESP) Service Vendor Handbook" dated December 10, 2000.

22.1.2 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	Nonrecurring Charge	
Per Access Line/Circuit	$15.00	(N)

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (N)

22.1 Telecommunications Service Priority (TSP) System (Cont'd)

22.1.2 Rates and Charges (Cont'd)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	Monthly Rate	
Per Access Line/Circuit	$5.00	(N)

PROMOTIONS

See CENTURYLINK INCUMBENT LOCAL EXCHANGE CARRIER PROMOTIONAL OFFERINGS for currently available promotions.

PROMOTIONS

This sheet intentionally left blank.

PROMOTIONS

This sheet intentionally left blank.

PROMOTIONS

This sheet intentionally left blank.

PROMOTIONS

Economy Pak Plus Bundle (768 Kbps):

The Economy Pak Plus bundle is a residential service offering that includes an access line, Caller ID, Call Waiting, Call Waiting ID and 768K high speed internet for the rate of $49.95* or $59.95**.

Economy Pak Plus (1.5 Mbps +):

The Economy Pak Plus bundle is a residential service offering. Existing residential customers may be eligible for this offer when they contact the Company to disconnect service and instead agree to retain service with the Company. To be eligible, the customer has to agree to subscribe to Economy Pak Plus (1.5 Mbps +) which consists of an Access Line, Caller ID, Call Waiting, Call Waiting ID and High-speed Internet (1.5 Mbps or higher) at the following rates:

Speed	Monthy Rate	Monthy Rate
1.5 Mbps	$54.95*	$64.95**
3 Mbps	59.95*	69.95**
4 Mbps through 15 Mbps.	64.95*	74.95**
20 Mbps	94.95*	104.95**

This service is only offered where the services are technically available.

* Applicable to the following exchanges: Bayou La Batre, Brilliant, Dauphin Island, Double Springs, Falkville, Fayette, Fowl River, Grand Bay, Hamilton, Irvington, Massey, Mentone, Notasulga, Tallassee, Trussville, Valley Head, and Winfield exchanges.

** Applicable to the following exchanges: Alberta, Aliceville, Ashland, Berry, Carrollton, Coffeeville, Chulafinne, Delta, Detroit, Ethelsville, Gordo, Guin, Hackleburg, Haleyville, Heflin, Jemison, Lecta, Lincoln, Lineville, Morrisons Cross Roads, Oden Ridge, Orrville, Panola, Pell City, Phil Campbell, Pine Hill, Reform, Rockford, Sulligent, Thorsby, Vernon, Wadley, Wedowee, and Woodland exchanges.

PROMOTIONS

This sheet intentionally left blank.

Effective: 02-06-15

Section 50
11th Revised Sheet 7
Cancels 10th Revised Sheet 7

PROMOTIONS

This sheet intentionally left blank.

PROMOTIONS

This sheet intentionally left blank.